

**IMPROVEMENT AND CHANGE SUB-COMMITTEE - WORK PROGRAMME (AS AT 12 September 2017)**

<b><u>Report Title</u></b>	<b><u>Brief summary of agenda item</u></b>	<b><u>Lead Officer</u></b>	<b><u>Report Author</u></b>
<b>6 November 2017</b>			
Designing Services for the Digital Age – Progress Update	Progress report on the two digital service design pilots	Jayne Francis-Ward	Martin Done
ICT Programmes and Projects – Quarter 2	Progress report on ICT programmes and projects	Ivor Nicholson	Ivor Nicholson
<b>11 December 2017</b>			
Business Intelligence Strategy	To consider the Council’s future business intelligence needs	Nigel Stevenson	Celia Morris
Programmes, projects and savings - Quarter 2	Progress report on delivery of programmes, projects and savings	Nigel Stevenson	Celia Morris
ICT move to the cloud	Progress report on the “move to the cloud” stream of the ICT strategy	Ivor Nicholson	Ivor Nicholson
Smarter working	A review of the Lawn View House pilot	Jayne Francis-Ward	Iain Macmillan
Change and transformation standards	To consider the set of change and transformation standards it is proposed are adopted by the Council.	Jayne Francis-Ward	Jayne Francis-Ward
<b>29 January 2018</b>			
ICT Programmes and Projects – Quarter 3	Progress report on ICT programmes and projects	Ivor Nicholson	Ivor Nicholson
Council Plan – Process for monitoring performance	To review the proposed indicators and process for reporting performance.	Anthony May	Celia Morris
Approaches to project management	To consider difference project management approaches such as Prince 2 and agile project management.	Jayne Francis Ward	Jo McCarthy?
Case study: the impact of change	To review the impact change has had on a specific service area	Jayne Francis-Ward	Jayne Francis-Ward
<b>12 March 2018</b>			
Programmes, projects and savings - Quarter 3	Progress report on delivery of programmes, projects and savings	Nigel Stevenson	Celia Morris
Council Plan – Review of Progress Quarter 3	Overview of progress against the Council Plan	Anthony May	Celia Morris
Transformation Strategy	To consider the Council’s new transformation strategy	Jayne Francis-Ward	Jayne Francis-Ward

<b>30 April 2018</b>			
Benchmarking	Update on benchmarking insights	Nigel Stevenson	Paul Swift
National and local improvement and change initiatives	A report on different approaches to change and a workshop style discussion to seek members ideas and initiatives seen elsewhere	Jayne Francis-Ward	Celia Morris
<b>11 June 2018</b>			
Council Plan – Review of Progress Quarter 4	Overview of progress against the Council Plan	Anthony May	Celia Morris
Programmes, projects and savings - Quarter 4	Progress report on delivery of programmes, projects and savings	Nigel Stevenson	Celia Morris
ICT Programmes and Projects – Quarter 4	Progress report on ICT programmes and projects	Ivor Nicholson	Ivor Nicholson
Progress implementing the Planning and Performance Framework	Update on the implementation of the new planning and performance framework	Nigel Stevenson	Celia Morris
<b>23 July 2018</b>			