

REPORT OF THE CABINET MEMBER, ADULT SOCIAL CARE AND PUBLIC HEALTH

NOTTINGHAMSHIRE ADULT SOCIAL CARE LOCAL ACCOUNT 2024/25

Purpose of the Report

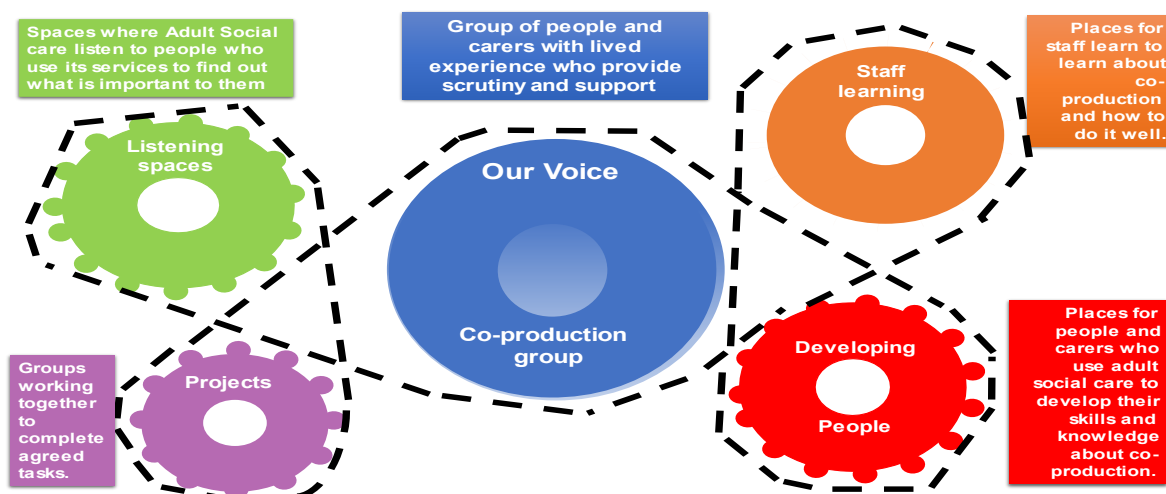
1. The purpose of this report is to seek Cabinet approval for the Nottinghamshire Adult Social Care Local Account proposed content for 2024/25, attached as **Appendix 1**.
2. This is a Key Decision because it will have significant effects on two or more electoral divisions.

Information

Context

3. The Nottinghamshire Plan 2021-31 was approved by Full Council in November 2021. It is a new, ambitious plan for the County Council, which sets out the strategic vision for the future of Nottinghamshire and the Council. A key component of the Nottinghamshire Plan is for local people to have a say in how the Council does things and this is the approach taken with the development of the Local Account.
4. Adult Social Care published its co-production strategy and plan, Better Together in 2022. This sets out the ambition to ensure that co-production becomes part of how the Council does things in Adult Social Care.

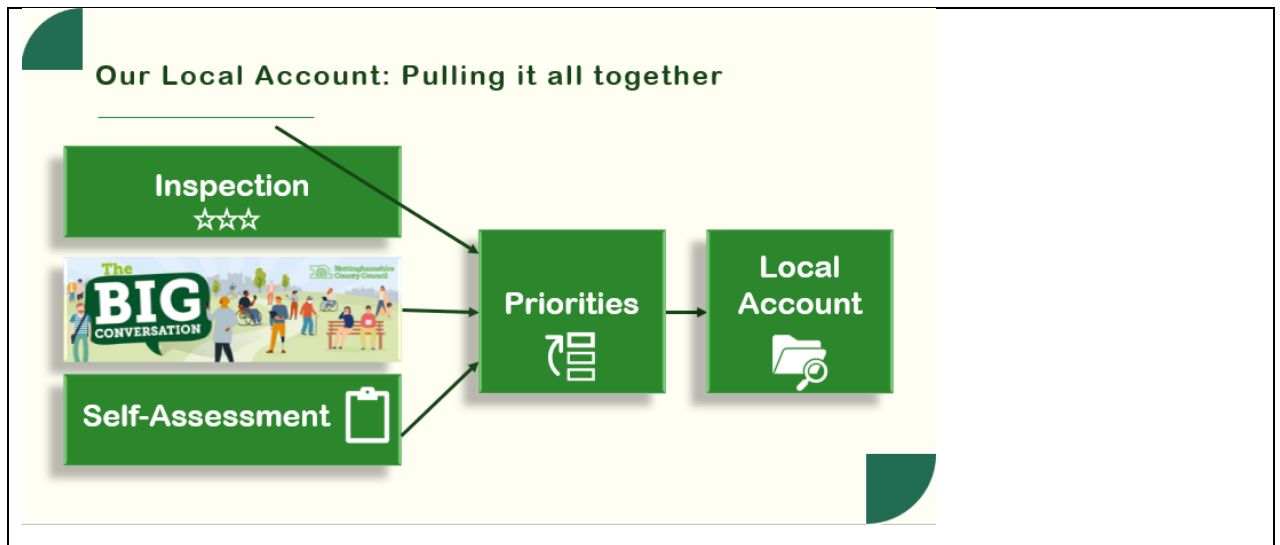
Co-production Strategy



5. The Adult Social Care Big Conversation took place from 20 February to 22 March 2023 and asked people who use social care and their carers about the vision, the challenges, and what they want in the future. [Community Catalysts](#) and the local ['Our Voice' co-production group](#) helped the Council to do this. Engagement and listening took place in a number of ways with an online survey aimed at people who draw upon services and carers, seven face-to-face listening events, one in each district, and a British Sign Language event for the deaf community. There were also 11 smaller listening events at residential care settings and learning disability groups. The Council heard from a total of 542 people and carers who draw upon social care support, who got involved and shared their experiences and ideas. The Big Conversation report is attached as **Appendix 2**.
6. One of the information requirements that the Care Quality Commission (CQC) requests as part of their new inspection framework for Adult Social Care is a Local Authority Self-Assessment and Information Requirements (LASAIR) document. The Council produced an initial self-assessment for April 2023, which has subsequently been peer-reviewed by other councils within the East Midlands. The self-assessment is based on a judgement of how well the Council would do against the CQC inspection framework and identified both strengths and areas for improvement.
7. In July 2023, the Council took part in an Annual Conversation. This was a 2-day sector-led improvement process supported by East Midlands Association of Directors of Adult Social Services (ADASS) and undertaken by a former Director of Adult Social Care who also had experience as an inspector of social services. As part of the Annual Conversation, the Council's self-assessment was reviewed, and feedback was received on the strengths and areas for focus that had been identified.
8. Also part of the sector-led improvement process, in January 2024 the Adult Social Care and Health department will have a Peer Review led by a current Director and a small team of colleagues from other councils within the East Midlands. This will be focused on a key line of enquiry chosen by the department with a view to better understanding how well the department is performing in this particular area. The process also includes a team to team element with frontline social care staff reviewing the work of colleagues. The Peer Review will provide further feedback that the Council can learn from.

Local Account

9. The Local Account is a public facing, accessible report that is a refresh of the Council's Adult Social Care Strategy. The Local Account has been co-designed with the Our Voice co-production group and Experts by Experience. The Local Account is a one-year report for 2024 and will be refreshed in 2025.
10. Nottinghamshire's Adult Social Care Local Account contains stories from people about initiatives or services that have supported them to achieve positive outcomes. It also contains the Council's Adult Social Care priorities for 2024/25 which were co-designed with people with lived experience. The report provides information on what the Adult Social Care department is working on and what it intends to do differently to address the priorities.
11. The priorities from the Local Account are informed by the listening and learning the department has taken from the Big Conversation, inspection and self-assessment.



12. The final version of the Local Account will be published at the beginning of 2024. The report will contain the following sections:
- Welcome – this will include comments from Experts by Experience, members of the Making it Real Forum and the Corporate Director.
 - Introduction – the department’s vision; what it will do and by when.
 - A visual and explanation of the department’s practice framework.
 - An explanation of Making it Real and the themes.
 - Key data – including demographic information and key statistics.
 - A narrative of each Making it Real theme, which includes **departmental priorities for 2024**, good news stories and what the department is currently doing to address some of the priorities, and data that shows how the department is doing against regional and national averages.
 - How to get involved.
13. The Local Account is structured and aligned to the Making it Real themes see (**Appendix 3**) and each theme has a number of identified priorities (see **Appendix 1** for content including priorities).

Making it Real forum

14. The Making it Real forum is attended by colleagues and people and carers with lived experience. The forum’s aim is to make sure the quality of Adult Social Care in Nottinghamshire is good. The forum will have oversight of initiatives that are going well and areas that need improvement. The forum is accountable for agreeing actions, checking on progress and encouraging colleagues to work with people to co-produce solutions.
15. The Making it Real forum will have oversight of the Local Account. It will be responsible for monitoring progress, ensuring that the Council celebrates and communicates the successes, takes corrective actions where needed and achieves the impact the Council sets out for people and carers.

Other Options Considered

16. The Local Account sets out the priorities for 2024/25 to deliver the commitments for Adult Social Care. Another option considered was to refresh the existing Adult Social Care Strategy in its current format. However, the Local Account, as a key strategic document, will be co-produced and written in a clear and accessible way which is a better way to achieve that aim.

Reason/s for Recommendation/s

17. If approved, the recommendation will enable Adult Social Care to do what it said it would during the Big Conversation which was to listen to the views and wishes of people and carers, who draw upon services and act on the feedback. The Local Account is the department's preferred way to do this; highlighting what the Council does well, the difference it can make to people's lives and how it will address areas where the Council needs to improve to ensure better outcomes for people.

Statutory and Policy Implications

18. This report has been compiled after consideration of implications in respect of crime and disorder, data protection and information governance finance, human resources, human rights, the NHS Constitution (public health services), the public sector equality duty, safeguarding of children and adults at risk, service users, smarter working, sustainability and the environment and where such implications are material they are described below. Appropriate consultation has been undertaken and advice sought on these issues as required.

Financial Implications

19. As the Local Account is the key strategic document for the service, it informs how the budgets are managed. The intention within Adult Social Care and Health is to ensure spending has value for money at its heart, as well as the needs of the service users, to ensure excellent outcomes.

Data Protection and Information Governance

20. As part of the setup of the Big Conversation, the Council obtained the appropriate permissions for the opinions expressed to be used to inform future strategic plans.

RECOMMENDATION/S

- 1) That the proposed contents of the Adult Social Care Local Account 2024/25, attached as **Appendix 1**, be approved.

Councillor Matt Barney
Cabinet Member, Adult Social Care and Public Health

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Constitutional Comments (LPW 16/10/23)

21. The recommendation falls within the remit of the Cabinet by virtue of its terms of reference.

Financial Comments (NS 19/10/23)

22. The development and outcomes of the Local Account will help shape the development of the Council's Budget for 2024/25 and beyond.

Background Papers and Published Documents

Except for previously published documents, which will be available elsewhere, the documents listed here will be available for inspection in accordance with Section 100D of the Local Government Act 1972.

[The Nottinghamshire Plan 2021-31: Healthy, Prosperous, Green – report to Full Council on 25 November 2021](#)

Better Together Strategy: [Better Together co-production plan](#)

Electoral Division(s) and Member(s) Affected

All.

A0071