

# Youth, Families and Cultural Services REPORT TO COMMITTEE

## Our Performance from April 2014 to September 2014

### What have we achieved?

Country Parks & Green Estates	Implement the Green Estate Strategy (agreed by Culture Committee in December 2013)	⊙
	Develop new operating options appraisals for Sherwood County Park, Rufford Country Park and Bestwood Country Park	⊙
Cultural & Enrichment	Finalise new operating / management arrangements for community sports and arts teams	⊙
Libraries, Archives, Information & Learning	Develop and deliver sustainable Community Partnership Libraries (CPLS)	●
	Implement a new arm's length operating model for LAI&L services by April 2016	⊙
	Modernise public libraries	⊙
	Extend and modernise Nottinghamshire Archives	⊙
	Integrate and merge Adult Community Learning (ACLS) and Skills for Employment (SFE) services with a single development plan inline for OfSTED and new arm's operating model	⊙
	Raise profile of adult learning across Nottinghamshire County Council and key stakeholders	⊙

Our achievement is rated by: [✓ achieved ⊙ on schedule ● progress being made, but behind schedule ✕ not started or will not complete]

Country Parks & Green Estates Service	Yr Target	Apr-September	On Target?
Number of visitors to our Country Parks and Green Estate sites	820,000	441,001	✓
Increase Country Parks commercial income	£2,500,000	£1,482,094	✓
Number of volunteers worked with	700	435	✓
Number of volunteer hours supported	5400	3380	✓
Number of public events organised, across Country Parks and Green Estate sites	1500	565	✓
Service user and customer satisfaction levels achieved across the service area	>90%	1	1
Cultural and Enrichment Service	Yr Target	Apr-September	On Target?
The number of active volunteers engaged in delivering sports and arts activities	1450	1130	✓
Service user and customer satisfaction levels achieved across the service area	>90%	1	1
Libraries Archives Information and Learning Service	Yr Target	Apr-September	On Target?
The number of visits to Libraries	(3,000,000)	1,537,012	✓
The number of virtual visits to Libraries	(1,000,000)	710,440	✓
The number of Library events and activities	(7,000)	4,674	✓
The number of Library loans	(3,500,000)	1,781,132	✓
The number of active Library users	(145,000)	145,074	✓
The number of new Library members	(28,000)	17,234	✓
The number of adult learners	(7,500)	8,966	✓
Percentage of adult learners who started the course that met their expectations	(93%)	94%	✓
The number of Newlinc sessions (public computer access sessions)	(250,000)	172,114	✓
The number of visits to Archives	(3,500)	2,944	✓
The number of virtual visits to Archives	(400,000)	210,359	✓
The number of Archives learning activities/events and number of attendances	(50 / 1,000)	22 / 431	✕
The number of file requests for the Records Management Service	(6,000)	4,867	✓
The number of boxes successfully received for the Records Management Service	(3,000)	2,229	✓
Achieve Education Library Service schools buyback rates	(72%)	Annual	
Service user and customer satisfaction levels achieved across the service area	(90%)	Annual	

Our achievement is rated by: [✓ on or above target / ● off target (by less than 10%) / ✕ off target (by more than 10%)]  
<sup>1</sup>data not yet received in full    <sup>2</sup>against quarter profile    (p) provisional figure    (annual) figure not reported on a quarterly basis

Version 0.3  
(23.10.14)