GP Access slides – compiled from General Practice Interactive Dashboard & GP Patient Survey Data

On behalf of the six Clinical Commissioning Groups
in Nottingham and Nottinghamshire

For consideration by the Nottinghamshire County Council
Health and Scrutiny Committee

© Ipsos MORI 18-042653-01 | Version 1 | Public

Microsoft Power BI

app.powerbi.com/view?r=eyJrIjoiNmY4NGNiMWQtMGVkZi00MzU2LThiZGMtMTFlZjY2NGE0NTZmIiwidCI6IjUwZjYwNzFmLWJiZmUtNDAxYS04ODAzLTY3Mzc0OGU2MjllMiIsImMiOjh9

General Practice Workforce

Selected CCG Information

September 2019

NHS Mansfield and Ashfield CCG

NHS Digital

How to use this page

Firstly, select the Clinical Commissioning Group (CCG) you are interested in to view selected statistics, including comparisons against all-England figures, and percentile rankings compared against other CCGs.

Then, t practice you are interested in on the map and select drillthrough option.

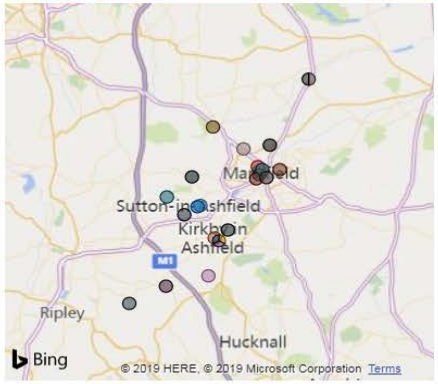
Number of patients

196,233

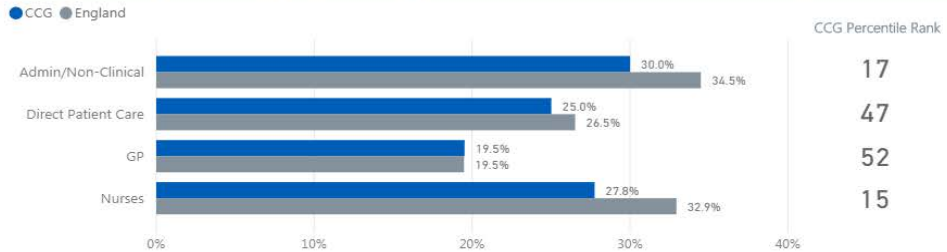
CCG

- NHS Liverpool CCG
- NHS Luton CCG
- NHS Manchester CCG
- NHS Mansfield and Ashfield CCG

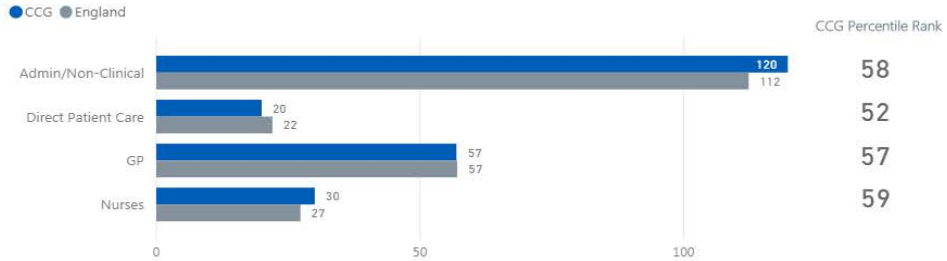
GP Practices



Percentage of Staff aged 55 or over, by FTE, CCG and England



Staff FTE per 100,000 patients, CCG and England



Records extracted from Electronic Staff Record system are excluded from these figures to allow for fair comparison.

Home

Copyright © 2019, NHS Digital

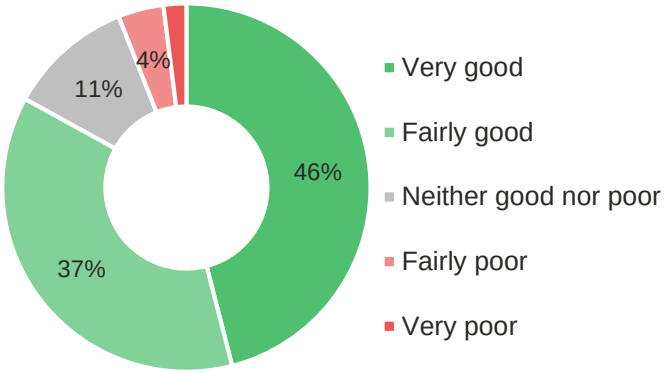
Microsoft Power BI Pages

Start 15:55

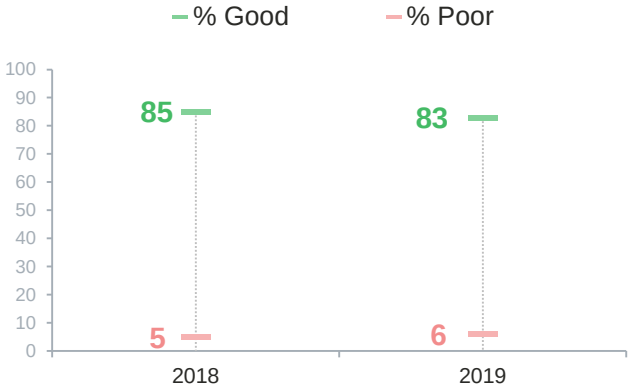
Overall experience of GP practice

Q31. Overall, how would you describe your experience of your GP practice?

CCG's results



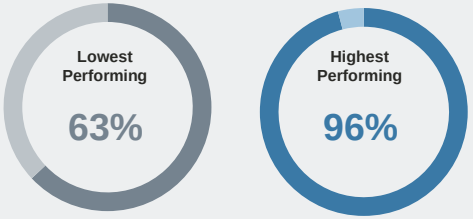
CCG's results over time



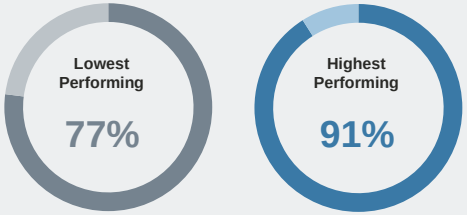
Comparison of results

CCG	National
83%	83%
Good	Good
6%	6%
Poor	Poor

Practice range in CCG – % **Good**



Local CCG range – % **Good**



Base: All those completing a questionnaire: National (760,037); CCG 2019 (2,808); CCG 2018 (2,918); Practice bases range from 81 to 137; CCG bases range from 1,402 to 13,580

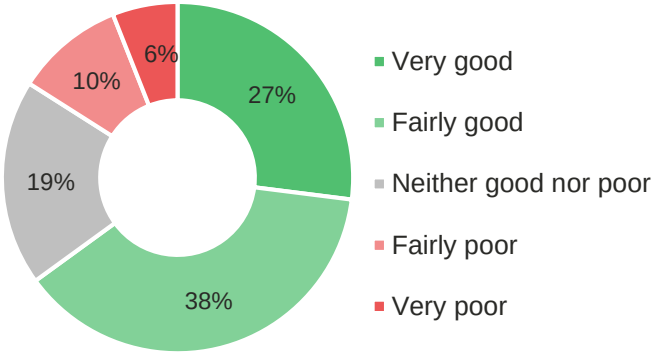
%Good = %Very good + %Fairly good
%Poor = %Very poor + %Fairly poor

© Ipsos MORI 18-042653-01 | Version 1 | Public

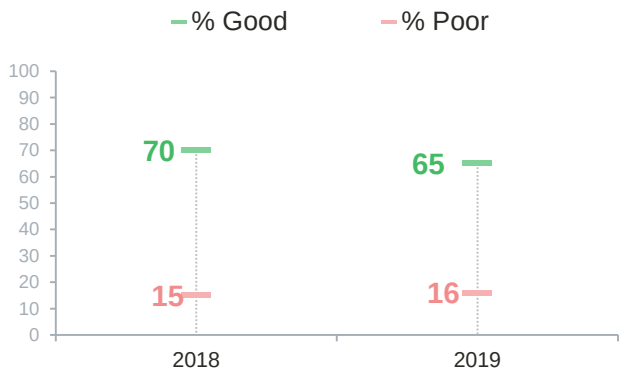
Overall experience of making an appointment

Q22. Overall, how would you describe your experience of making an appointment?

CCG's results



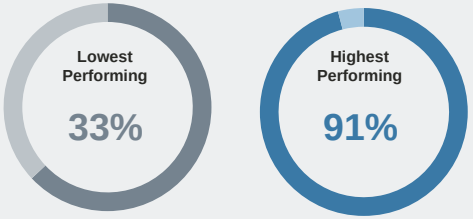
CCG's results over time



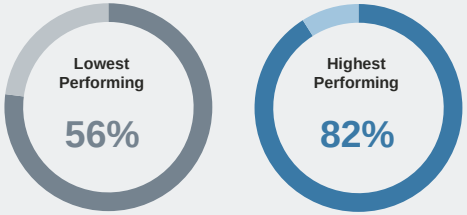
Comparison of results

CCG	National
65%	67%
Good	Good
16%	16%
Poor	Poor

Practice range in CCG – % Good



Local CCG range – % Good



Base: All who tried to make an appointment since being registered: National (705,310); CCG 2019 (2,625); CCG 2018 (2,688); Practice bases range from 77 to 128; CCG bases range from 1,304 to 12,671

%Good = %Very good + %Fairly good
%Poor = %Very poor + %Fairly poor

© Ipsos MORI 18-042653-01 | Version 1 | Public

Microsoft Power BI

app.powerbi.com/view?r=eyJrIjoiNmY4NGNiMWQtMGVkZi00MzU2LThiZGMtMTFlZjY2NGE0NTZmIiwidCI6IjUwZjYwNzFmLWJiZmUtNDAxYS04ODAzLTY3Mzc0OGU2MjllMiIsImMiOjh9

General Practice Workforce

Selected CCG Information

September 2019

NHS Newark and Sherwood CCG

NHS Digital

How to use this page

Firstly, select the Clinical Commissioning Group (CCG) you are interested in to view selected statistics, including comparisons against all-England figures, and percentile rankings compared against other CCGs.

Then, t practice you are interested in on the map and select drillthrough option.

Number of patients

136,597

CCG

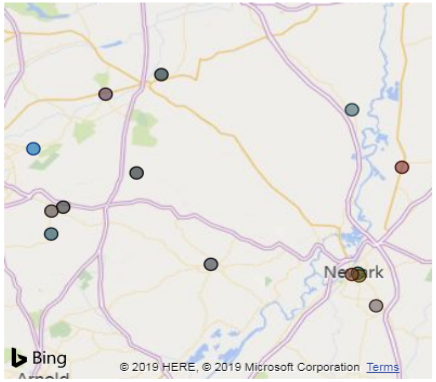
NHS Morecambe Bay CCG

NHS Nene CCG

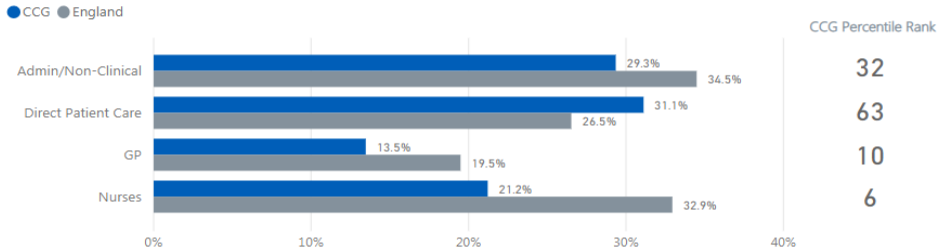
NHS Newark and Sherwood CCG

NHS Newcastle Gateshead CCG

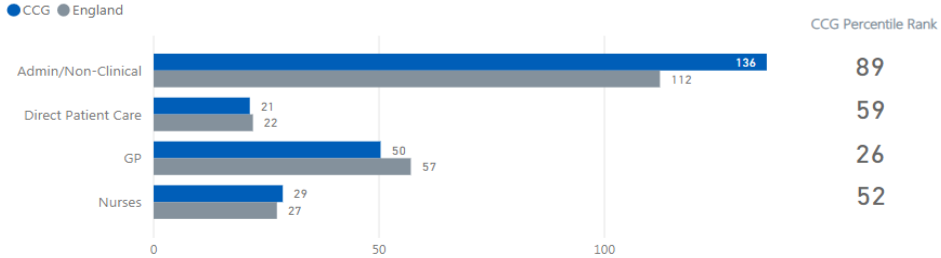
GP Practices



Percentage of Staff aged 55 or over, by FTE, CCG and England



Staff FTE per 100,000 patients, CCG and England



Records extracted from Electronic Staff Record system are excluded from these figures to allow for fair comparison.

Home

Copyright © 2019, NHS Digital

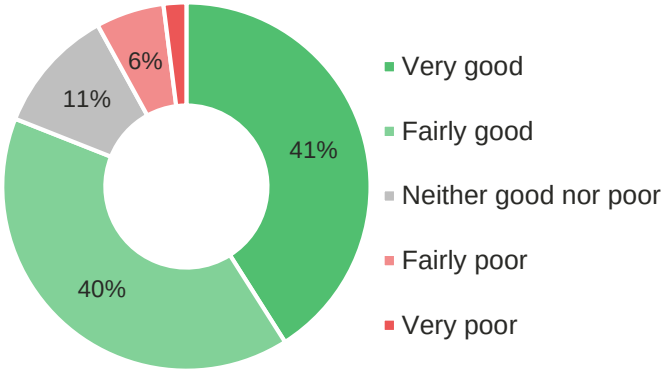
Microsoft Power BI Pages

Start 22:11

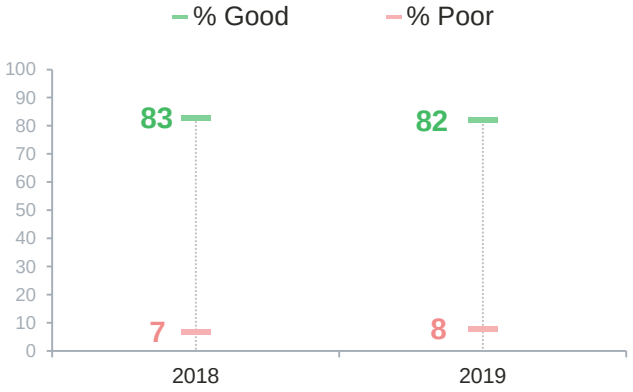
Overall experience of GP practice

Q31. Overall, how would you describe your experience of your GP practice?

CCG's results



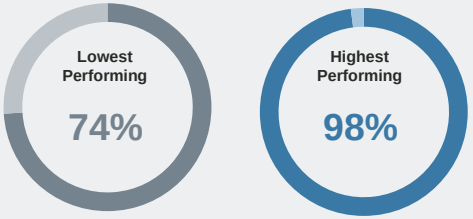
CCG's results over time



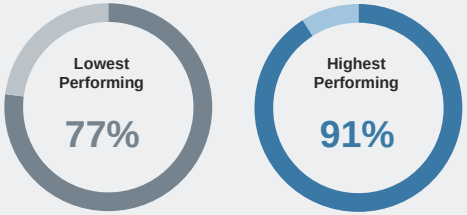
Comparison of results

CCG	National
82%	83%
Good	Good
8%	6%
Poor	Poor

Practice range in CCG – % Good



Local CCG range – % Good



Base: All those completing a questionnaire: National (760,037); CCG 2019 (1,609); CCG 2018 (1,537); Practice bases range from 100 to 143; CCG bases range from 1,402 to 13,580

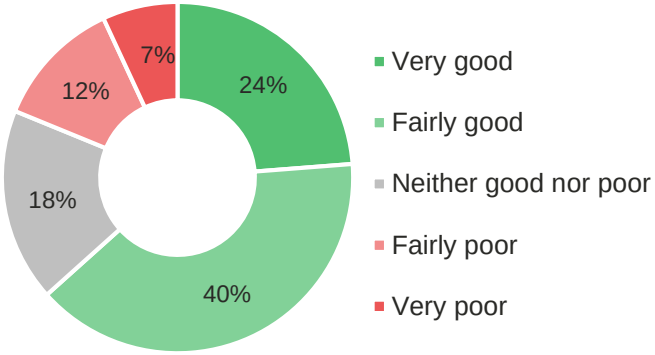
%Good = %Very good + %Fairly good
%Poor = %Very poor + %Fairly poor

© Ipsos MORI 18-042653-01 | Version 1 | Public

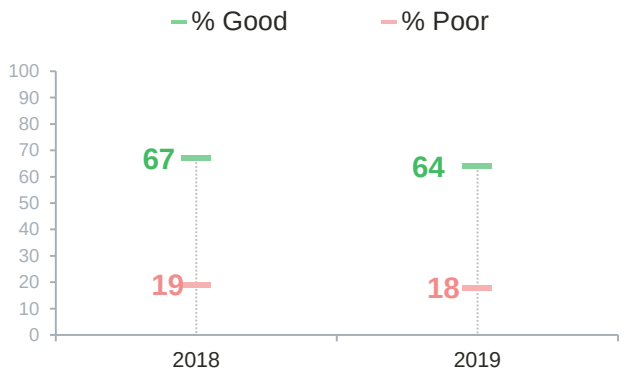
Overall experience of making an appointment

Q22. Overall, how would you describe your experience of making an appointment?

CCG's results



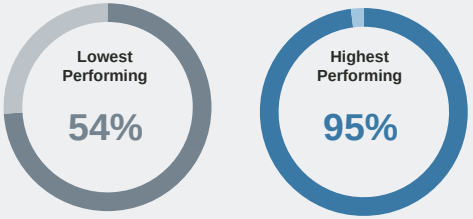
CCG's results over time



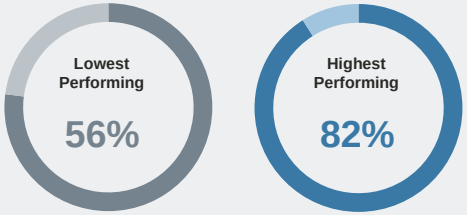
Comparison of results

CCG	National
64%	67%
Good	Good
18%	16%
Poor	Poor

Practice range in CCG – % Good



Local CCG range – % Good



Base: All who tried to make an appointment since being registered: National (705,310); CCG 2019 (1,494); CCG 2018 (1,448); Practice bases range from 94 to 134; CCG bases range from 1,304 to 12,671

%Good = %Very good + %Fairly good
%Poor = %Very poor + %Fairly poor

© Ipsos MORI 18-042653-01 | Version 1 | Public

Microsoft Power BI

app.powerbi.com/view?r=eyJrIjoiNmY4NGNiMWQtMGVkZi00MzU2LThiZGMtMTFlZjY2NGE0NTZmIiwidCI6IjUwZjYwNzFmLWJiZmUtNDAxYS04ODAzLTY3Mzc0OGU2MjllMiIsImMiOjh9

General Practice Workforce

Selected CCG Information

September 2019

NHS Nottingham City CCG

NHS Digital

How to use this page

Firstly, select the Clinical Commissioning Group (CCG) you are interested in to view selected statistics, including comparisons against all-England figures, and percentile rankings compared against other CCGs.

Then, t practice you are interested in on the map and select drillthrough option.

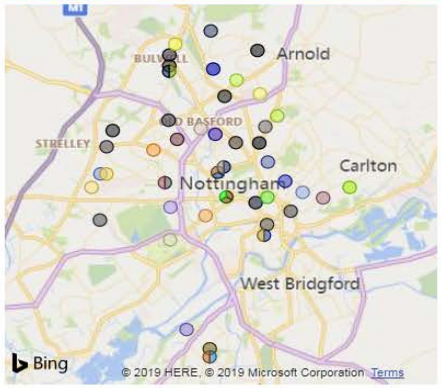
Number of patients

386,478

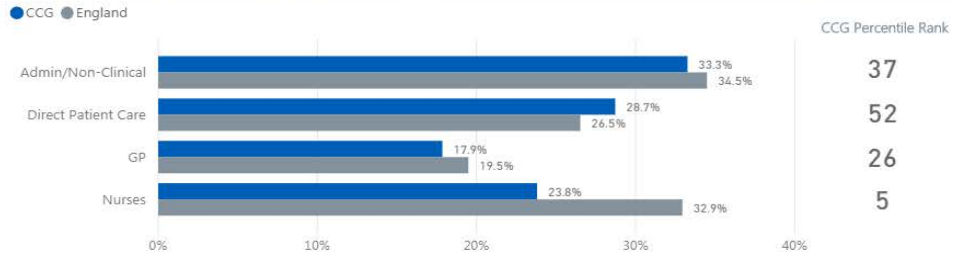
CCG

- NHS Norwich CCG
- NHS Nottingham City CCG
- NHS Nottingham North and East CCG
- NHS Nottingham West CCG

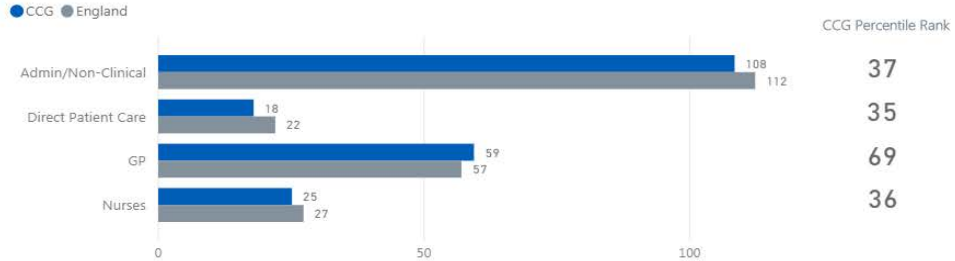
GP Practices



Percentage of Staff aged 55 or over, by FTE, CCG and England



Staff FTE per 100,000 patients, CCG and England



Records extracted from Electronic Staff Record system are excluded from these figures to allow for fair comparison.

Home

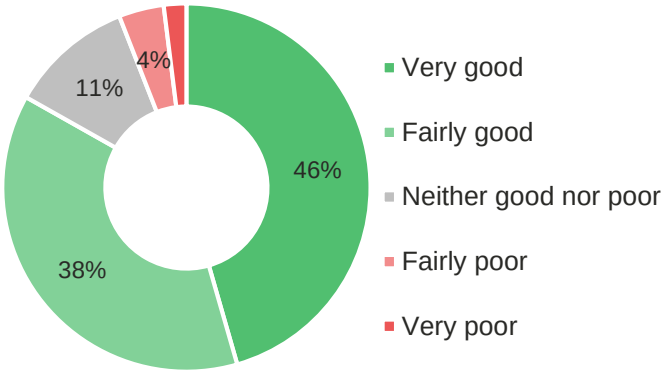
Copyright © 2019, NHS Digital

Microsoft Power BI Pages

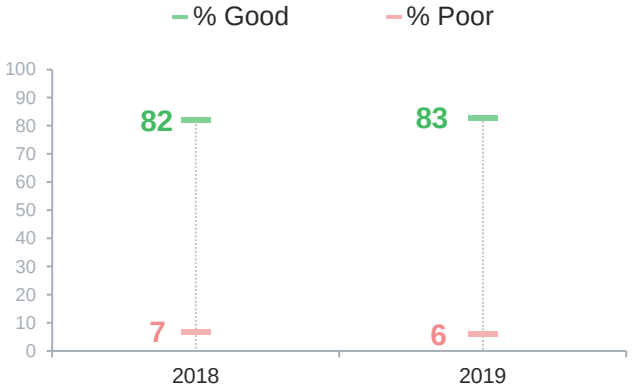
Overall experience of GP practice

Q31. Overall, how would you describe your experience of your GP practice?

CCG's results



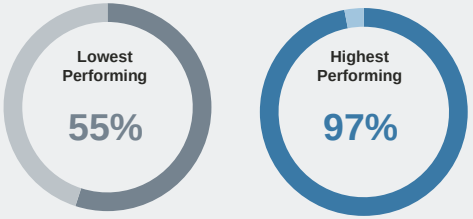
CCG's results over time



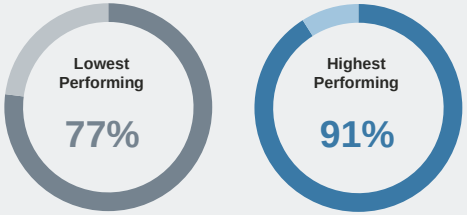
Comparison of results

CCG	National
83%	83%
Good	Good
6%	6%
Poor	Poor

Practice range in CCG – % **Good**



Local CCG range – % **Good**



Base: All those completing a questionnaire: National (760,037); CCG 2019 (5,283); CCG 2018 (5,185); Practice bases range from 22 to 133; CCG bases range from 1,402 to 13,580

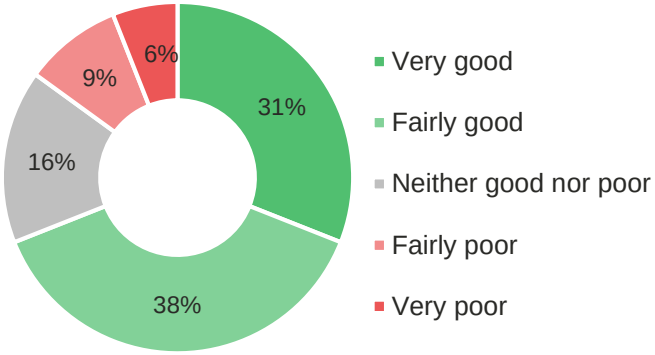
%Good = %Very good + %Fairly good
%Poor = %Very poor + %Fairly poor

© Ipsos MORI 18-042653-01 | Version 1 | Public

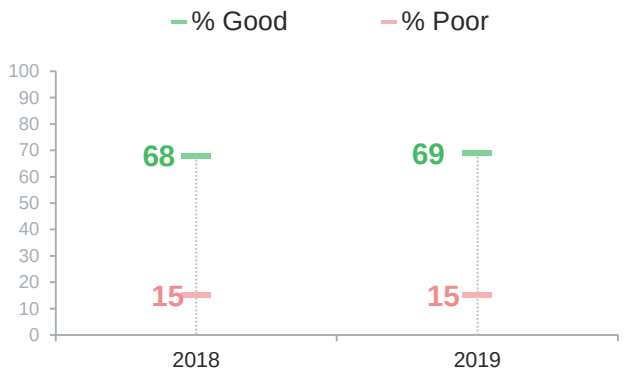
Overall experience of making an appointment

Q22. Overall, how would you describe your experience of making an appointment?

CCG's results



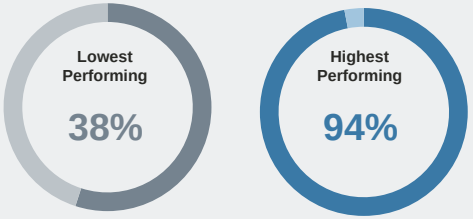
CCG's results over time



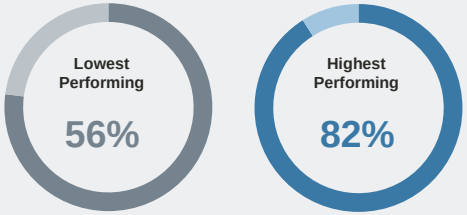
Comparison of results

CCG	National
69%	67%
Good	Good
15%	16%
Poor	Poor

Practice range in CCG – % Good



Local CCG range – % Good



Base: All who tried to make an appointment since being registered: National (705,310); CCG 2019 (4,868); CCG 2018 (4,769); Practice bases range from 20 to 125; CCG bases range from 1,304 to 12,671

%Good = %Very good + %Fairly good
%Poor = %Very poor + %Fairly poor

© Ipsos MORI 18-042653-01 | Version 1 | Public

Microsoft Power BI

app.powerbi.com/view?r=eyJrIjoiNmY4NGNiMWQtMGVkZi00MzU2LThiZGMtMTFlZjY2NGE0NTZmIiwidCI6IjUwZjYwNzFmLWJiZmUtNDAxYS04ODAzLTY3Mzc0OGU2MjllMiIsImMiOjh9

General Practice Workforce

Selected CCG Information

September 2019

NHS Nottingham North and East CCG

NHS Digital

How to use this page

Firstly, select the Clinical Commissioning Group (CCG) you are interested in to view selected statistics, including comparisons against all-England figures, and percentile rankings compared against other CCGs.

Then, t practice you are interested in on the map and select drillthrough option.

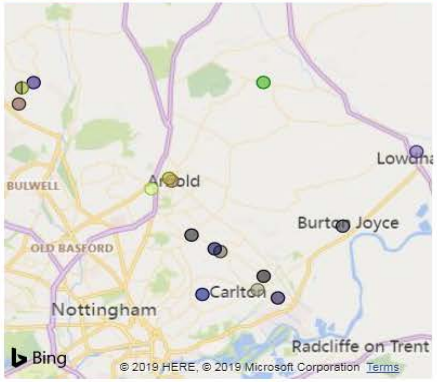
Number of patients

141,555

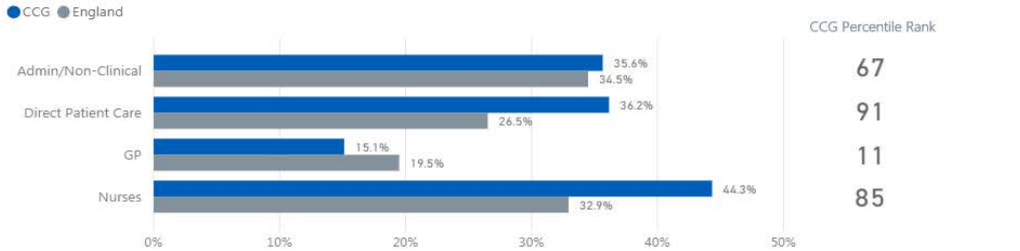
CCG

- NHS Norwich CCG
- NHS Nottingham City CCG
- NHS Nottingham North and East CCG
- NHS Nottingham West CCG

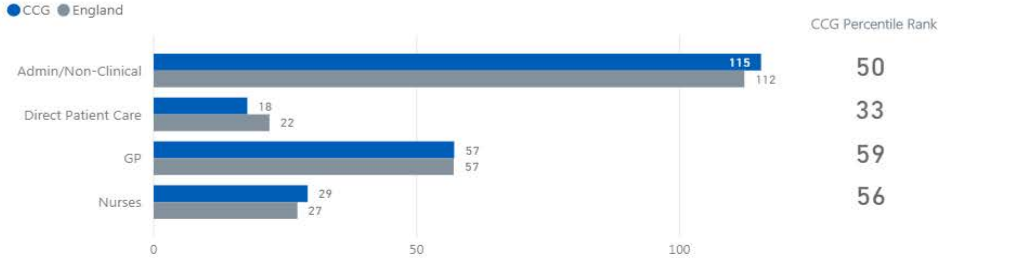
GP Practices



Percentage of Staff aged 55 or over, by FTE, CCG and England



Staff FTE per 100,000 patients, CCG and England



Records extracted from Electronic Staff Record system are excluded from these figures to allow for fair comparison.

Home

Copyright © 2019, NHS Digital

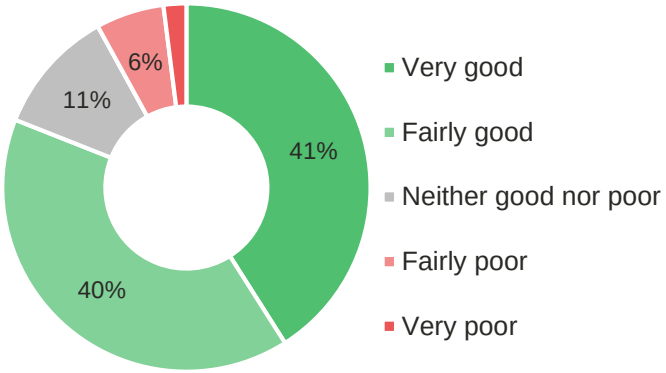
Microsoft Power BI Pages

Start 15:58

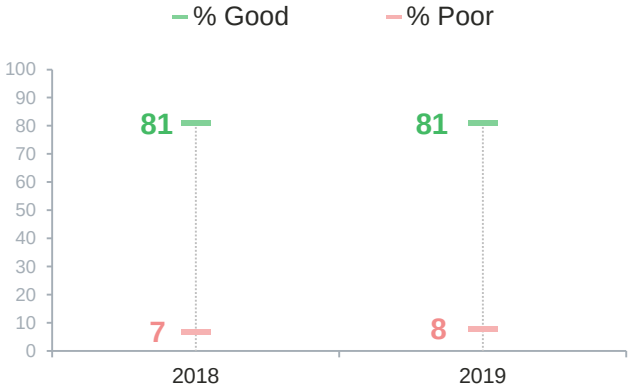
Overall experience of GP practice

Q31. Overall, how would you describe your experience of your GP practice?

CCG's results



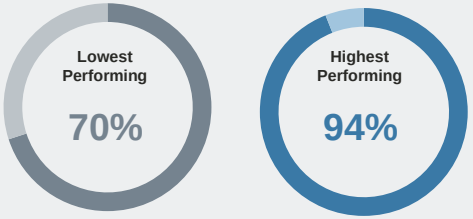
CCG's results over time



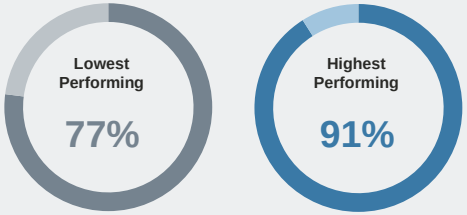
Comparison of results

CCG	National
81%	83%
Good	Good
8%	6%
Poor	Poor

Practice range in CCG – % **Good**



Local CCG range – % **Good**



Base: All those completing a questionnaire: National (760,037); CCG 2019 (1,919); CCG 2018 (2,250); Practice bases range from 94 to 134; CCG bases range from 1,402 to 13,580

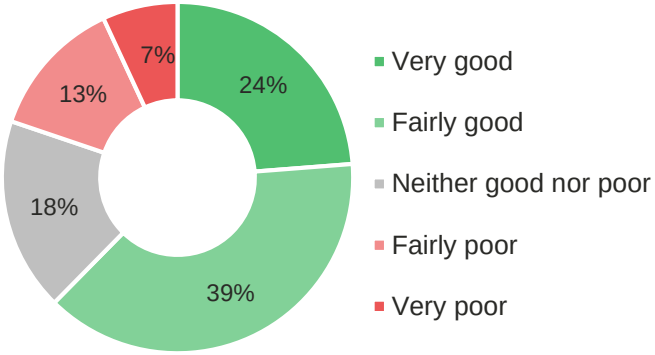
%Good = %Very good + %Fairly good
%Poor = %Very poor + %Fairly poor

© Ipsos MORI 18-042653-01 | Version 1 | Public

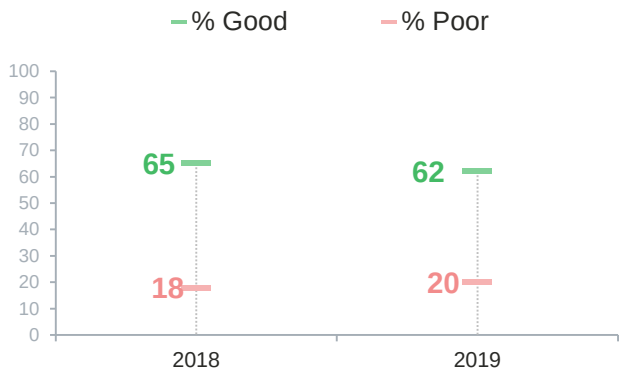
Overall experience of making an appointment

Q22. Overall, how would you describe your experience of making an appointment?

CCG's results



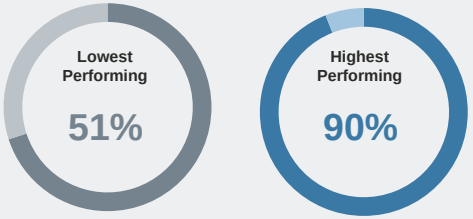
CCG's results over time



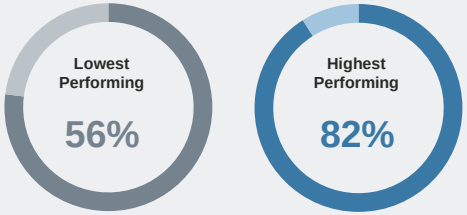
Comparison of results

CCG	National
62%	67%
Good	Good
20%	16%
Poor	Poor

Practice range in CCG – % Good



Local CCG range – % Good



Base: All who tried to make an appointment since being registered: National (705,310); CCG 2019 (1,788); CCG 2018 (2,086); Practice bases range from 85 to 124; CCG bases range from 1,304 to 12,671

%Good = %Very good + %Fairly good
%Poor = %Very poor + %Fairly poor

© Ipsos MORI 18-042653-01 | Version 1 | Public

Microsoft Power BI

app.powerbi.com/view?r=eyJrIjoiNmY4NGNiMWQtMGVkZi00MzU2LThiZGMtMTFlZjY2NGE0NTZmIiwidCI6IjUwZjYwNzFmLWJiZmUtNDAxYS04ODAzLTY3Mzc0OGU2MjllMiIsImMiOjh9

General Practice Workforce

Selected CCG Information

September 2019

NHS Nottingham West CCG

NHS Digital

How to use this page

Firstly, select the Clinical Commissioning Group (CCG) you are interested in to view selected statistics, including comparisons against all-England figures, and percentile rankings compared against other CCGs.

Then, t practice you are interested in on the map and select drillthrough option.

Number of patients

106,271

CCG

NHS Norwich CCG

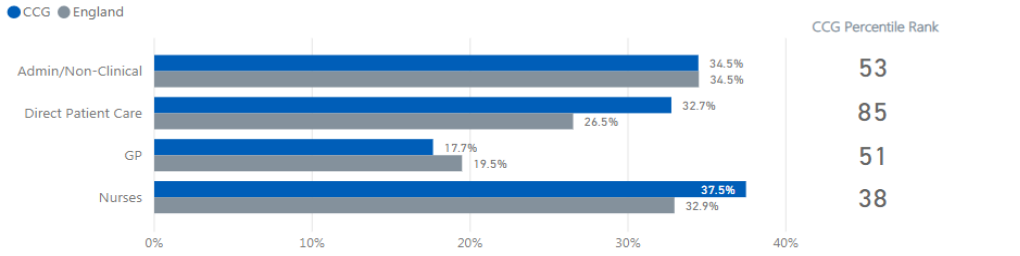
NHS Nottingham City CCG

NHS Nottingham North and East CCG

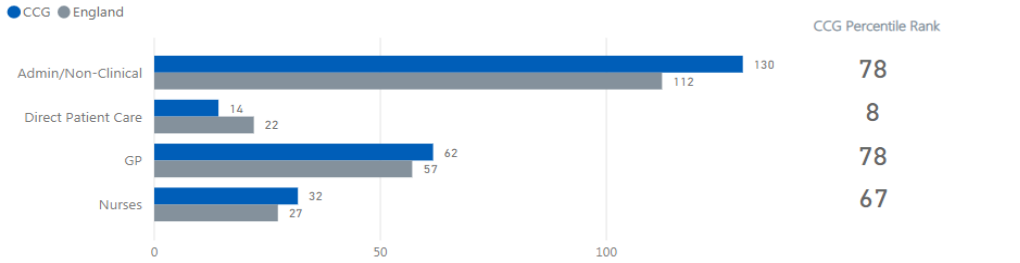
NHS Nottingham West CCG

GP Practices

Percentage of Staff aged 55 or over, by FTE, CCG and England



Staff FTE per 100,000 patients, CCG and England



Records extracted from Electronic Staff Record system are excluded from these figures to allow for fair comparison.

Home

Copyright © 2019, NHS Digital

Microsoft Power BI

Pages

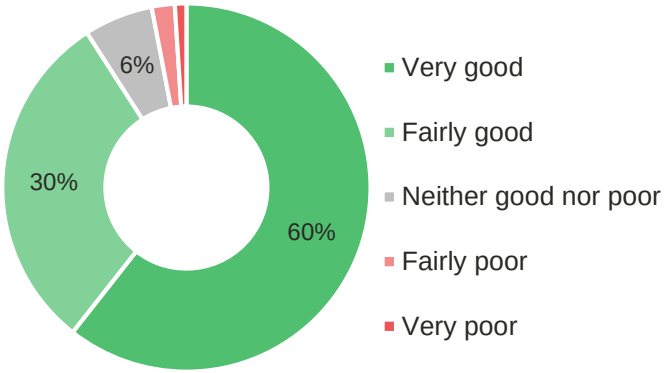
Start

22:07

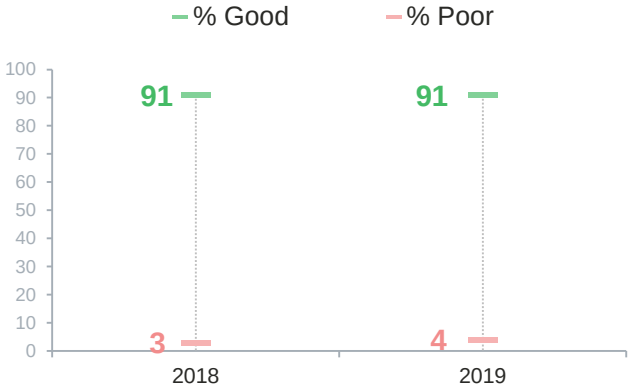
Overall experience of GP practice

Q31. Overall, how would you describe your experience of your GP practice?

CCG's results



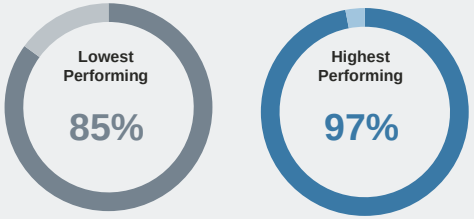
CCG's results over time



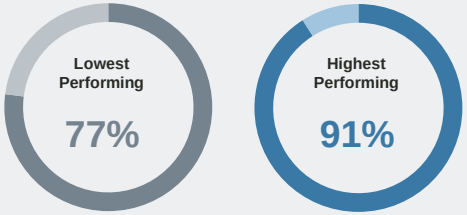
Comparison of results

CCG	National
91%	83%
Good	Good
4%	6%
Poor	Poor

Practice range in CCG – % Good



Local CCG range – % Good



Base: All those completing a questionnaire: National (760,037); CCG 2019 (1,432); CCG 2018 (1,292); Practice bases range from 108 to 133; CCG bases range from 1,402 to 13,580

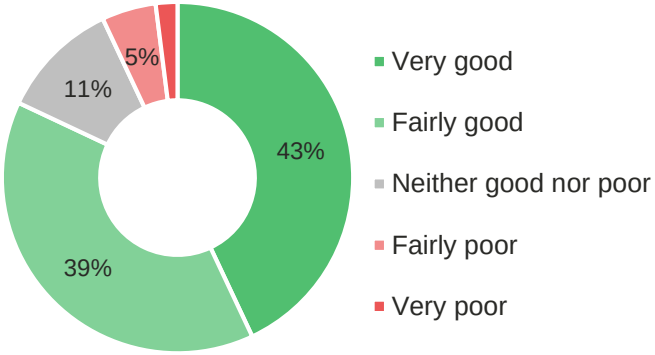
%Good = %Very good + %Fairly good
%Poor = %Very poor + %Fairly poor

© Ipsos MORI 18-042653-01 | Version 1 | Public

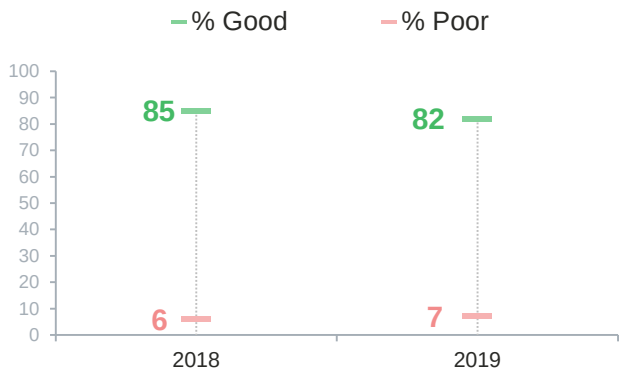
Overall experience of making an appointment

Q22. Overall, how would you describe your experience of making an appointment?

CCG's results



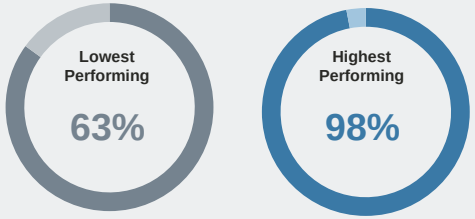
CCG's results over time



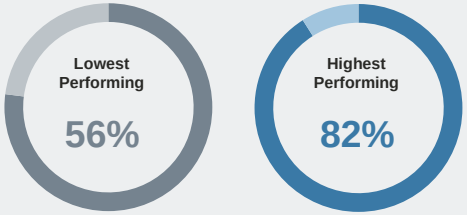
Comparison of results

CCG	National
82%	67%
Good	Good
7%	16%
Poor	Poor

Practice range in CCG – % Good



Local CCG range – % Good



Base: All who tried to make an appointment since being registered: National (705,310); CCG 2019 (1,331); CCG 2018 (1,188); Practice bases range from 95 to 131; CCG bases range from 1,304 to 12,671

%Good = %Very good + %Fairly good
%Poor = %Very poor + %Fairly poor

© Ipsos MORI 18-042653-01 | Version 1 | Public

Microsoft Power BI

app.powerbi.com/view?r=eyJrIjoiNmY4NGNiMWQtMGVkZi00MzU2LThiZGMtMTFlZjY2NGE0NTZmIiwidCI6IjUwZjYwNzFmLWJiZmUtNDAxYS04ODAzLTY3Mzc0OGU2MjllMiIsImMiOjh9

General Practice Workforce

Selected CCG Information

September 2019

NHS Rushcliffe CCG

NHS Digital

How to use this page

Firstly, select the Clinical Commissioning Group (CCG) you are interested in to view selected statistics, including comparisons against all-England figures, and percentile rankings compared against other CCGs.

Then, t practice you are interested in on the map and select drillthrough option.

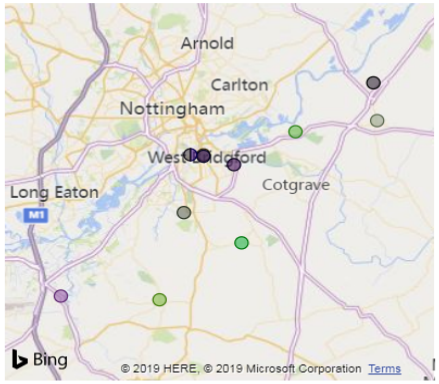
Number of patients

128,902

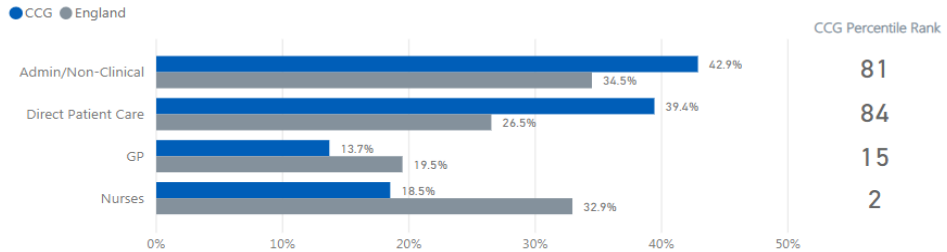
CCG

- NHS Richmond CCG
- NHS Rotherham CCG
- NHS Rushcliffe CCG
- NHS Salford CCG

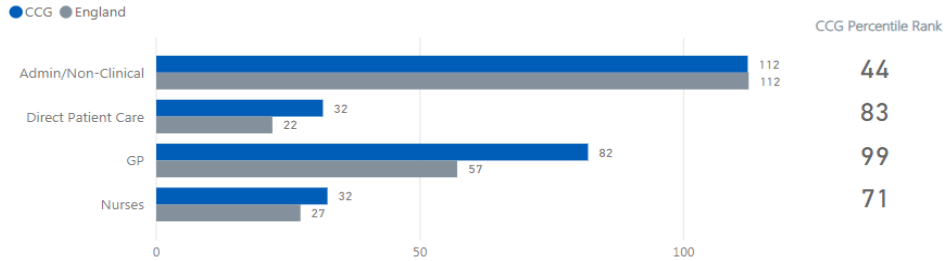
GP Practices



Percentage of Staff aged 55 or over, by FTE, CCG and England



Staff FTE per 100,000 patients, CCG and England



Records extracted from Electronic Staff Record system are excluded from these figures to allow for fair comparison.

Home

Copyright © 2019, NHS Digital

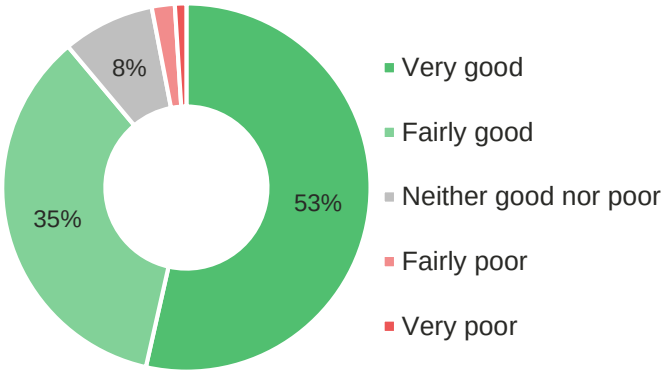
Microsoft Power BI Pages

Start 22:19

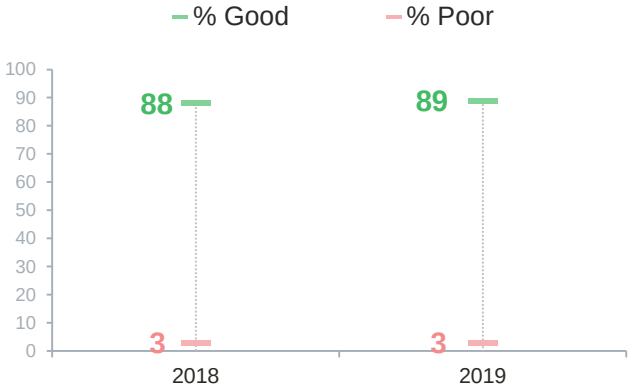
Overall experience of GP practice

Q31. Overall, how would you describe your experience of your GP practice?

CCG's results



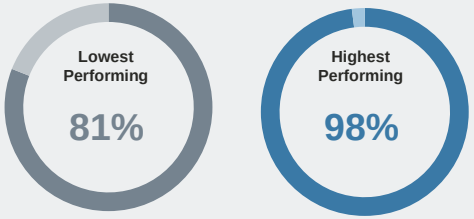
CCG's results over time



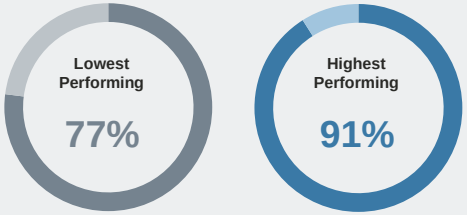
Comparison of results

CCG	National
89%	83%
Good	Good
3%	6%
Poor	Poor

Practice range in CCG – % Good



Local CCG range – % Good



Base: All those completing a questionnaire: National (760,037); CCG 2019 (1,402); CCG 2018 (1,381); Practice bases range from 99 to 139; CCG bases range from 1,402 to 13,580

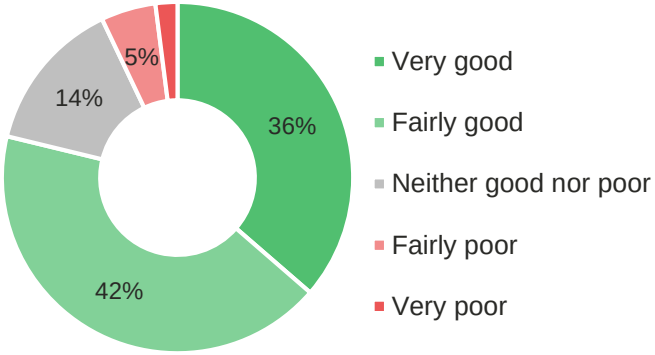
%Good = %Very good + %Fairly good
%Poor = %Very poor + %Fairly poor

© Ipsos MORI 18-042653-01 | Version 1 | Public

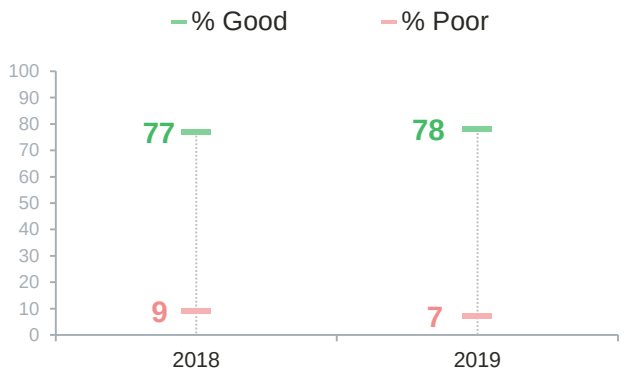
Overall experience of making an appointment

Q22. Overall, how would you describe your experience of making an appointment?

CCG's results



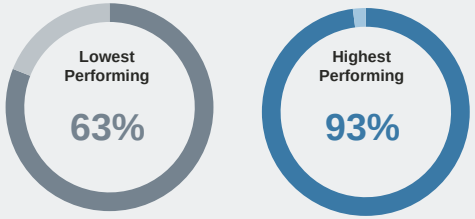
CCG's results over time



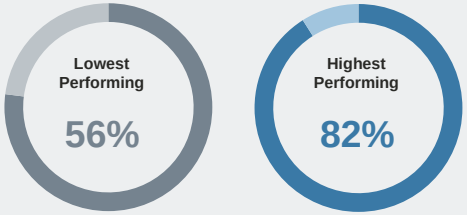
Comparison of results

CCG	National
78% Good	67% Good
7% Poor	16% Poor

Practice range in CCG – % Good



Local CCG range – % Good



Base: All who tried to make an appointment since being registered: National (705,310); CCG 2019 (1,304); CCG 2018 (1,306); Practice bases range from 96 to 125; CCG bases range from 1,304 to 12,671

%Good = %Very good + %Fairly good
%Poor = %Very poor + %Fairly poor

© Ipsos MORI 18-042653-01 | Version 1 | Public

Staff FTE per 100,000 patients

CCG	Direct Patient Care	GPs	Nurses
Mansfield & Ashfield	20	57	30
Newark & Sherwood	21	50	29
Nottingham City	18	59	25
Nottingham North & East	18	57	29
Nottingham West	14	62	32
Rushcliffe	32	82	32
England average	**22**	**57**	**27**

Source: General Practice Interactive Dashboard - NHS Digital, September 2019

© Ipsos MORI 18-042653-01 | Version 1 | Public

Patient survey comparison (% 'good')

CCG	Overall Experience of GP Practice	Overall Experience Making an Appointment
Mansfield & Ashfield	83%	65%
Newark & Sherwood	82%	64%
Nottingham City	83%	69%
Nottingham North & East	81%	62%
Nottingham West	91%	82%
Rushcliffe	89%	78%
England average	**83%**	**67%**

Source: GP Patient Survey 2019 - NHS England

© Ipsos MORI 18-042653-01 | Version 1 | Public