



Youth, Families and Cultural Services REPORT TO COMMITTEE

Our Performance from July 2015 to September 2015 Quarter 2

What have we achieved?

Country Parks & Green Estates	Implement the Green Estate Strategy (agreed by Culture Committee in December 2013)	⊙
	Develop new operating options appraisals for Sherwood County Park, Rufford Country Park and Bestwood Country Park	⊙
Cultural & Enrichment	Finalise new operating / management arrangements for community sports and arts teams	⊙
	Develop and deliver sustainable Community Partnership Libraries (CPLS)	⊙
Libraries, Archives, Information & Learning	Implement a new arm's length operating model for LAI&L services by April 2016	⊙
	Modernise public libraries	⊙
	Modernise Nottinghamshire Archives	⊙

Our achievement is rated by: [✓ achieved ⊙ on schedule ● progress being made, but behind schedule ✕ not started or will not complete]

Country Parks & Green Estates Service	Yr Target	July – Sept 15	On Target?
Number of visitors to our Country Parks – Sherwood Forest & Rufford Abbey Country Parks(Quarterly)	820,000	453,945	✓
Increase Country Parks commercial income (Q)	£2,500,000	1,151,441	✓
Number of volunteers that Green Estates worked with (Q)	700	582	✓
Number of volunteer hours generated by Country Parks (Q)	5400	2681	✓
Service user and customer satisfaction level – Sherwood Forest Country Park (Annual)	>90%	81%	●
Service user and customer satisfaction level – Rufford Abbey Country Park (A)	>90%	Annual	✓
Libraries Archives Information and Learning Service	Yr Target	July – Sept 15	On Target?
The number of visits to Libraries (Q)	(2,800,000)	1,475,540	✓
The number of virtual visits to Libraries (Q)	(1,000,000)	639,264	✓
The number of Library events and activities (Q)	(7,000)	4,579	✓
The number of Library loans (Q)	(3,000,000)	1,640,604	✓
The number of new Library members (Q)	(28,000)	16,459	✓
The number of adult learners (target for ACLS is set for academic year Sept to August each year) (Q)	(7,500)	9,359	✓
Percentage of adult learners who started the course that met their expectations (Q)	(93%)	97%	✓
The number of Newlinc sessions (public computer access & Wi Fi sessions) (Q)	(250,000)	140,149	✓
The number of visits to Archives (Q)	(4,000)	2,523	✓
The number of virtual visits to Archives (Q)	(300,000)	179,341	✓
The number of Archives learning activities/events and number of attendances (Q)	(50 / 1,000)	44 / 949	✓
Successfully deliver file requests for the RMS within time delivery standard (A)	95%	100%	✓
Achieve Education Library Service schools buyback rates (A)	(70%)	Annual	✓
Service user and customer satisfaction levels achieved across the service area (A)	(90%)	Annual	✓

Our achievement is rated by: [✓ on or above target / ● off target (by less than 10%) / ✕ off target (by more than 10%)]
¹data not yet received in full ²against quarter profile (p) provisional figure (annual) figure not reported on a quarterly basis