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# **ANGELA KANDOLA BEM, MBA**

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## **SKILLS AND PERSONAL QUALITIES**

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Appointed 2<sup>nd</sup> May 2019 as a Councillor for Nottingham City Council and covered various Executive Assistant roles such as, Education, Transport, Communities, Employment, Energy, Housing and Cemeteries. Through the pandemic, I sustained 40 food banks in Nottingham City. As the chair of the Robin Hood fund, raised £87,000 which was distributed back into the third sector. Part of the Mobilising Civil Society team, we shielded 18,500 clinically vulnerable adults and managed the excess deaths working alongside the Third Sector. I held the portfolio for Transport, Highways and Planning (May 2023 – May 2024)

### **Previous role to becoming a Councillor – Chief Executive for AWAAZ - 1996-2020**

“A Chief Executive with 25 years hands on experience of working in the Third sector, in a senior operational position with vulnerable BAME individuals in multiple complex environments (mental health, substance misuse, offending, homelessness & Domestic Violence) that has a successful track record of creating and delivering services that ensure operational performance targets are achieved. Part of the service supported refugees and asylum seekers. Possesses an excellent track record as a Chief Executive, with experience in leading a team and services with a proven ability to deliver on key objectives”

- Creative and strategic thinker with solution focused approach and use of evidence and research to inform strategic policy
- Able to think strategically and respond positively to challenges and opportunities in developing and implementing new initiatives to improve services and enhance operational performance
- Highly motivated, flexible, and committed to good quality preventative and secondary mental health and complex needs services, with skills in conflict resolution, negotiation and management of organisational priorities
- Excellent track record of delivery in health and social care, with transferable cross sector leadership skills
- Passionate about promoting inclusion, strengthening communities, and enabling communities and families to fulfil their potential through the provision of high-quality care services
- Excellent financial and budgeting skills that ensure good care standards are maintained within agreed financial targets
- Successful in acquiring external funding and delivering KPI's on contracts
- Proven inter-agency collaborative skills, creating, and maintaining effective partnerships between statutory and non-statutory organisations across mental health and Local authority organisations
- Fluent language skills in Punjabi, Hindi, Urdu, and Mirpuri (dialect)

## **PROFESSIONAL EXPERIENCE AND SIGNIFICANT ACHIEVEMENTS**

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Chief Executive – AWAAZ, “Voice” for ALL BAME  
Communities

September 1996 - 2020

### **Major Success's include:**

- Multi-agency meetings to work within the safeguarding policies and procedures

- Forged, maintained and developed relationships at all levels and wide range of stakeholders both in the statutory, third sector and local faith groups
- Breaking down barriers of mental health, substance misuse, offending, homelessness & Domestic violence within the BAME Communities
- Regular open transparent consultation with beneficiaries
- 50% of service users were board members of the organisation
- Organised annual conferences with the involvement of beneficiaries from diverse groups
- Development and delivered a culturally appropriate day care service based within the third sector in partnership with Statutory service and the Local authorities
- Delivering a cohort (16) residential training for the East Midlands region on race, equality culturally competent training, involved 50% service users
- Secured funding to deliver HealthWatch Nottingham City.
- Third sector representative for the local authority on reviewing services
- Third sector representative for the Health & Wellbeing Board
- Taking the lead and securing funding from the statutory organisations in Nottinghamshire to facilitate the launch of the East Midlands five community engagement projects. Also securing VIP speakers on a national, regional and local level. The five projects were delivering key findings and recommendations on the research carried out through the delivering race equality programme.
- Co-chairing Black History event for Nottinghamshire Healthcare NHS Trust

## Academic Background

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| • MBA                                           | 2018 - 2021 |
| • Prince 2 Foundation                           | 2012        |
| • ILM Level 7 - Diploma in Executive Management | 2011 – 2012 |
| • ILM Level 5 – Diploma in Management           | 2010 - 2011 |
| • Race Equality Cultural Competence Trainer     | 2009        |
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