

For Consideration	
Public/Non Public*	Public
Report to:	Police and Crime Panel
Date of Meeting:	29 March 2021
Report of:	Paddy Tipping Police and Crime Commissioner
Report Author:	Kevin Dennis
E-mail:	Kevin.Dennis@nottinghamshire.pnn.Police.uk
Other Contacts:	Kevin Dennis
Agenda Item:	6

POLICE AND CRIME COMMISSIONER'S UPDATE REPORT

1. PURPOSE OF THE REPORT

- 1.1 This report provides the Police and Crime Panel with an update on progress in delivering the Police and Crime Commissioner's (Commissioner) Police and Crime Plan (2018-21), in compliance with the Commissioner's statutory duties^a.
- 1.2 The report also includes an update on key performance indicators to 31 December 2020 as detailed in the latest quarterly Performance and Insight Report (appendix A), the capital and revenue forecast outturn positions for 2020/21 (appendices B and C), and a summary of key OPCC and force decisions made over the latest planning period (Appendix D).

2. RECOMMENDATIONS

- 2.1 The Police and Crime Panel is invited scrutinise the contents of this report and seek assurance on any specific areas of concern, request further information where required and make recommendations within the scope of their role^b.
- 2.2 The Police and Crime Panel has a statutory duty^c to scrutinise performance and delivery against the ambitions of the Police and Crime Plan and of the Commissioner in fulfilling his statutory duties (Section 14 of the Policing Protocol 2011). This update report is designed to assist the Police and Crime Panel in fulfilling these responsibilities.

^a Section 13 of the Police Reform and Social Responsibility (PR&SR) Act 2011 requires the Commissioner to, subject to certain restrictions, provide the Panel with any information which they may reasonably require in order to carry out their functions, and any other information which the Commissioner considers appropriate

^b [Police and Crime Panels: A Guide to Scrutiny](#), Local Government Association (Updated 2016)

^c Police Reform and Social Responsibility Act 2011

3. POLICE AND CRIME PLAN PERFORMANCE (2018-21)

- 3.1 The Commissioner's Police and Crime Plan (2018-21) set 57 performance indicators and 12 sub-measures across four strategic themes. These indicators are tracked by the force and OPCC on a quarterly basis as part of the Performance and Insight Paper which is routinely reported to the Panel and published via the Commissioner's website^d. This paper provides an update on key performance headlines from the quarter 3 Performance and Insight report.
- 3.2 **Protecting vulnerable people from harm:** Ongoing improvements in police and partnership proactivity, training and risk management are helping to secure sustained increases in safeguarding referrals (+19%), particularly in relation to Child Sexual Exploitation (CSE), Public Protection Notices (PPNs) and knife crime. The work of a dedicated Missing Persons team and use of new technology to assist in tracing missing people also helped to secure a 19% reduction in missing person reports and 17% reduction in the number of individual missing people in 2020. Levels of police recorded online crime continue to rise, partly impacted by increases in online activity during the Coronavirus lockdown and rises in phishing and scam e-mails.
- 3.3 **Helping and supporting victims:** Force compliance with the Victim's Code of Practice remains strong following the introduction of stringent reviews across adult and child public protection since June 2020 and continued robust screening of rape and serious sexual offence compliance. Overall levels of police recorded domestic abuse fell by 5% in 2020, largely driven by reductions in night time economy-related reporting. Police and helpline statistics indicate rises in reporting as lockdown restrictions are eased. Positive 'cope and recover' outcomes among victims accessing Ministry of Justice funded support services saw a 9.6% point deterioration in 2020, with providers reporting an increase in anxiety and complexity among service users presenting.
- 3.4 **Tackling crime and Anti-social Behaviour (ASB):** Police recorded crime fell markedly (-18%) during 2020 largely impacted by Coronavirus Restrictions in place since 23 March. Overall levels of police recorded anti-social behaviour increased by 43%, primarily driven by the enforcement of Coronavirus Restrictions (Op Bion). The overall volume of ASB incidents which were not linked to Coronavirus enforcement saw no significant change (-3%), despite reductions in night time economy-related ASB which were off-set by more widespread increases in neighbourhood level nuisance and noise complaints.

^d <https://www.nottinghamshire.pcc.police.uk/Public-Information/Performance/>

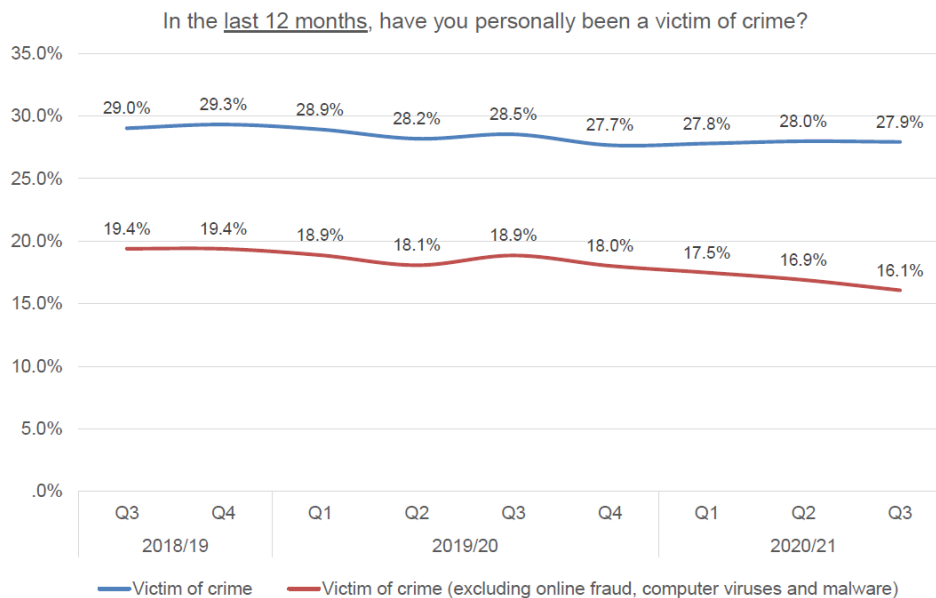
- 3.5 **Transforming services and delivering quality policing:** 2020 saw the first reductions in levels of 999 call demand in over two years (-7%). Calls to the 101 non-emergency service also continued to decline (-23%), despite the removal of nominal call charges for the service in April 2020. Compliance with National Crime Recording Standards (97.4%) increased to the highest level on record during the year.
- 3.6 The force is now able to report on response data captured via the 'SAFE' Command and Control system^e which was introduced in January 2020. Initial results show a deterioration in the proportion of grade 1 incidents attended within the target time in both urban (-4.3% pts) and rural (-4.8% pts) areas during 2020. Further dip testing, however, has highlighted some administrative issues resulting from delays in response officers logging their arrival on scene as part of the new fully automated system. Work is underway to improve routine reminders and training among response officers in ensuring timely and accurate status updates. This is showing some early positive results.
- 3.7 The force and OPCC will continue to closely monitor and assess the impact that the Coronavirus Pandemic and changes in restrictions may have on levels of crime, ASB and service demand over the coming months.

^e *The SAFE' system replaced the Legacy system in March 2020 which was no longer compliant with Home Office requirements. SAFE provides Command and Control, telephony and Airwave radio interfaces into the control room, with all data transactions, including those from the mobile and web clients, being recorded by the system in real time. This provides the foundation for producing near real-time reports.*

4. Nottinghamshire Police and Crime Survey to December 2020

4.1 The latest results from the Nottinghamshire Police and Crime Survey were compiled in January 2021 based on fieldwork undertaken in November and December 2020, prior to new Coronavirus Restrictions coming into force. The survey achieved 4,300 responses from residents based on a robust and representative sample as part of fieldwork conducted throughout the year.

4.2 The survey finds further reductions in self-reported experience of crime (excl. fraud and cyber) in 2020, with overall crime prevalence having fallen from 18.9% to 16.1% over the last year. Serious acquisitive crime and criminal damage, in particular saw some of the most marked reductions.



4.3 The survey also found further reductions in the proportion of residents reporting experience of drug use and dealing in their area (-0.7%) in the latest quarter along with reductions in the proportion of residents citing 'drug use and dealing' as a priority issue that they would like to see police and other agencies do more to tackle (down from 43% to 32% over the last year).

4.4 The proactive work of Operation Reacher teams in 2020 is believed to have had a positive impact on resident perceptions in this respect, with teams now active in all 12 Nottinghamshire policing neighbourhoods. During the 2020 calendar year, the combined Reacher Teams helped to secure 731 arrests, 405 drug seizures, 124 offensive weapon seizures, the recovery of around £409,000 in criminal cash and the seizure of 344 vehicles.

- 4.5 The Police and Crime Survey also shows improvements in the proportion of residents feeling that they have confidence in Nottinghamshire police (up from 55% in March 2020 to 60% in December 2020) and the proportion feeling that the police in their area 'do a good job' (up from 50% to 54%). Factors likely to have affected this trend include a growing police workforce, increased neighbourhood proactivity and the police and wider public sector response to the COVID crisis. The survey also highlights further long term improvements in the proportion of residents feeling informed about what the police are doing in their area (up from 19% to 26% since 2018/19)
- 4.6 The 2020 survey also found 'noisy neighbours' to have become one of the most commonly experienced ASB issues during the period of Coronavirus restrictions, whilst reckless and dangerous driving and speeding have become the most prevalent neighbourhood issues that residents would like to see the police and other agencies do more to tackle in their area. Positively, however, the proportion of residents stating that they have no issues of concern in their neighbourhood (12%) has been rising year on year since 2018/19.
- 4.7 The proportion of residents having had contact with the police in the last year remains stable at 25%, despite reductions in the number of residents contacting the police to report a crime or incident. The proportion of respondents reporting that they were 'satisfied' with the service they received from the police (58%) remains stable, while the proportion reporting dissatisfaction (23%) has fallen by 2% pts since March 2020.

5. Activities of the Commissioner

- 5.1 The Commissioner is represented at key thematic, partnership and force performance boards to obtain assurance that the police and partners are aware of the current performance threats and taking appropriate action to address emerging issues and challenges. This is reported to the Commissioner who holds the Chief Constable to account on a weekly basis.
- 5.2 The Commissioner also meets heads of Investigations and Intelligence and Operations on a quarterly basis to gain a deeper understanding of threats, harm and risk to performance. The Commissioner seeks regular assurance that the Chief Constable has identified the key threats to performance and taken swift remedial action as appropriate. Key activities are reported on the Commissioner's website.^f
- 5.3 The commissioner continues to engage routinely with partner agencies and communities in compliance with Coronavirus Restrictions and social distancing guidelines. Recent activity community engagement activity has included the Community Listening Group (11 March), Holocaust memorial event (27 January) and Mansfield residents community meeting (2 March). Formal policing and partnership events have included the Nottinghamshire Strategic Violence Reduction Board (14 January), Police Digital Summit (2 February), Nottinghamshire Fire and Rescue Authority (26 February), Confronting Hate Crime webinar (4 March), Nottingham CDP Board (15 March).
- 5.4 Nottinghamshire's Deputy PCC also continues to undertake a range of community and partnership engagement activities which have included DSVA Strategy Group (20 January), Broxtowe Women's Project (4 February), Tackling Domestic Abuse and Violence Forum (24 February), Women and Girls in the CJS steering group (2 March), Police Strategic Collaboration Board (3 March), the Nottinghamshire Community Listening Group (11 March) and Nottingham CDP Board (15 March).
- 5.5 The PCC has been awarded £424,514 additional Domestic and Sexual Violence and Abuse funding to address additional service demand as Covid restrictions are lifted in 2021. The PCC has also applied for further Ministry of Justice funding to ensure sufficient Independent Domestic Violence Advocates and Independent Sexual Violence Advocates capacity to meet demand. Bidding for the second round of Safer Streets funding is now underway, with the government having announced a further £25m in 2021/22 for interventions to improve public safety of public spaces with a focus on areas of potential concern for women and girls.

^f <http://www.nottinghamshire.pcc.police.uk/News-and-Events/Latest-News.aspx>

Home Office Review of the PCC Role

- 5.6 The Home Secretary issued a written ministerial statement⁹ on 16 March 2021 announcing recommendations from the first phase of the government's review of the role of Police and Crime Commissioners. Recommendations include:-
- 5.7 Transparency and Accountability
- Changing the voting system for PCC elections to one of 'First Past the Post'
 - Requiring PCCs to provide a narrative on their force's performance against the new national crime measures and HMICFRS force performance reports
- 5.8 Resilience and the Role of Deputy PCCs
- Legislate to mandate that PCC's must appoint a Deputy and, request that formal succession plans are put in place in the interim
 - Develop comprehensive non-statutory guidance on the PCC role and a formal programme of induction for new and returning PCCs post-election
- 5.9 Scrutiny and the role of Police and Crime Panels
- Develop a good governance training package for Police and Crime Panels
- 5.10 The relationship between PCCs and Chief Constables
- Consult on potential changes to the Policing Protocol Order 2011 in order to clarify boundaries of operational independence
 - Make the Chief Constable dismissal process more rigorous and transparent
 - Consider the College of Policing in the senior recruitment process.
- 5.11 PCC role in fire governance
- Launch a White Paper on fire reform and consult on whether to mandate the transfer of functions to the Police, Fire and Crime Commissioner model
 - Legislate for operational independence of Chief Fire Officers to clearly separate and delineate strategic and operational planning
 - Consider options to clarify the legal entities within the PFCC model.
- 5.12 The second part of the government's review will be undertaken following PCC elections in May 2021. This will focus on longer-term reform, including consultation on giving a General Power of Competence to all PCCs to help strengthen their role in the wider crime and criminal justice landscape. It will also consider the role of the IOPC in handling of complaints made about PCCs and their deputies. Further plans to increase the number of mayors with responsibility for policing will be detailed in the Local Recovery and Devolution White Paper, which is pending publication.

⁹ [Concluding Part One of the Police and Crime Commissioner Review](#), Home Office Written Statement, 16 March 2021

6. Decisions

- 6.1 The Commissioner has the sole legal authority to make a decision as the result of a discussion or based on information provided to him by the public, partner organisations, Members of staff from the Nottinghamshire Office of the Police and Crime Commissioner (NOPCC) or Chief Constable. The Commissioner's web site provides details of all significant public interest decisions.^h
- 6.2 Panel Members have previously requested that the Commissioner provide a list of all forthcoming decisions (Forward Plan) rather than those already made. This Forward Plan of Key Decisions for the OPCC and the Force has been updated and is contained in **Appendix D**.

7. Financial Implications and Budget Provision

- 7.1 The Commissioner's Strategic Resources and Performance meetings (SSRP) provide a formal mechanism for holding the Chief Constable to account. At this meeting the Chief Constable submits a number of financial reports for scrutiny.
- 7.2 The forecast financial outturn for 2020/21 as at quarter 3 is reported to the SSRP meeting held on 10 March 2020. As at 31 December 2020, the review of revenue expenditure shows a forecasted outturn position of £1,094k overspend for Police and an on budget position within the OPCC.

Nottinghamshire Police - Forecast Revenue Position as at Q3 2020/21

Expenditure Type	Total Base £'000	Virements £'000	Revised Budget £'000	Q3 Outturn £'000	Variance Over/(Under) £'000
Employee	142,858	1,560	144,419	143,859	(559)
Pension	34,460	366	34,825	34,969	144
Agency & Contract Services	12,763	38	12,800	13,575	774
Supplies & Services	9,834	422	10,256	11,028	772
Comms & Computing	8,915	377	9,292	9,840	548
Capital Financing	8,482	1,000	9,482	9,265	(217)
Transport	6,144	2	6,146	13,925	7,779
Premises	6,118	(1)	6,117	6,657	540
Income	(13,054)	(3,729)	(16,784)	(25,471)	(8,688)
	216,519	35	216,554	217,648	1,094

Overspends shown as positive numbers, under-spends shown as () numbers.

^h <http://www.nottinghamshire.pcc.police.uk/Public-Information/Decisions/Decisions.aspx>

- 7.1 At the end of Q3 the force has incurred additional costs/loss of income of £844k in relation to Covid-19 as well as £300k in relation to orders that have been delayed, the cost of which should have been incurred during 2019/20. These costs along with additional overtime spends would have resulted in a larger overspend position than that being reported, however the considerable savings on vacant staff posts have off-set much of those costs.
- 7.2 Transport costs account for the largest current area of forecast overspend (£7,779k) with the Q3 position being affected by costs associated with exit from the Venson Contract (£8,018k) which have been largely off-set by a grant from the Home Office (£6,500k). The force are already identifying savings as a result of the change, this is set to increase in the short to medium term.
- 7.3 Agency and Contracted Services costs show a forecast overspend position of £774k, with the force having received a £1,696k charge from the region for EMSOU collaboration. Multi-force Shared Services (MFSS) costs have however reduced during the year on account of a reduction in the GEN 2 costs with inflation and relative growth being £312k lower than expected.
- 7.4 Supplies and Service costs show a current forecast overspend position of £772k, with the majority reflecting an increase in consultant costs of £350k as a result of extensions to contracts for the East Midlands Strategic Commercial Unit (EMSCU) resources to the end of September. This is largely off-set with income.
- 7.5 Income is currently forecast to increase by £8,688k in 2020/21, with £6,500k relating to income from the Home Office to off-set the Venson exit costs and £533k reflecting the income due to off-set the EMSCU charges. Other income includes EMSOU CID for officers in kind contributions (£1,684k) and the government grant for the enforcement of Coronavirus Restrictions (£536k).
- 7.6 The total gross Capital expenditure budget approved by the OPCC for 2020/21 was set at £34,589k. This has increased by £87k for CED (Conducted Energy Devices) purchase. A decision was made to reduce the Information Technology budget by £500k and increase the Estates budget by £500k to enable car park extension works (decision record 2020.050). Slippage of £1,169k from 2019/20 has also been added.
- 7.7 The review of capital expenditure shows a forecasted outturn position of £25,177k, which represents an underspend of £1,978k and anticipated slippage of £8,689k. Within the Estates projects are the three new build projects for Nottingham Custody Suite, new Joint HQ Build and the Sexual Adult Referral Centre (SARC). These three areas alone amount to a combined budget of

£25,159k and amount to the majority of the slippage figure currently being forecast of £6,153k.

- 7.8 The multiyear custody project to deliver a new Nottingham Custody Suite at a new location within the City is now ahead of schedule. The in-year budget allocation is therefore at risk of overspending in 2020/21. A request will be made to bring forward budget allocated to 2021/22 into the current financial year.
- 7.9 The multiyear Joint Force HQ build for Nottinghamshire Police and Nottinghamshire Fire and Rescue is taking place on land currently owned by Nottinghamshire Police. The project is well underway and the build contract has recently been let to Henry Brothers. It is expected that the project will generate a reasonable underspend.

Capital Projects 2020/21 as at Q3 2020/21

	Revised Budget	Out-turn	Under Spend	Slippage to 2021/22
	£'000	£'000	£'000	£'000
Estates				
Nottingham Custody Suite	12,400	12,957	0	557
New HQ Joint Build	11,959	5,238	(639)	(6,082)
Building Improvement, Renovation & Conversion Works	2,640	548	(1,046)	(1,046)
SARC New Build	800	171	0	(629)
Estate Improvements	567	149	(207)	(212)
Northern Control Room Conversion & Refurb.	362	10	0	(352)
Custody Improvements	166	28	0	(139)
West Bridgford Relocation	198	187	(11)	0
Hucknall EMAS	17	17	0	0
Operation Uplift - Estates	500	500	0	0
	29,608	19,805	(1,903)	(7,901)
Information Services				
Technology Services Refresh & Upgrades	2,573	2,573	0	0
Operation Uplift - IS	1,426	1,426	0	0
ESN	800	12	0	(788)
ANPR Camera Project	244	244	0	0
Command & Control	0	(2)	(2)	0
	5,043	4,253	(2)	(788)
Other Projects				
Operation Uplift - Fleet	572	572	0	0
Vehicle & Equipment Replacement	435	361	(74)	0
Operation Uplift - Other	100	100	0	0
Taser	87	87	0	0
	1,194	1,120	(74)	0
Total	35,845	25,177	(1,978)	(8,689)

- 7.1 A new build Sexual Assault Referral Centre is being developed close to the existing Centre which was deemed unsuitable, in need of reparation and without scope for extension. It is expected that design and planning fees will be incurred during the current financial year with a view to the build commencing April 2021. The capital budget is therefore slightly out of alignment with the planned works with potential for slippage into 2020/21.
- 7.2 The Emergency Services Network (ESN) is a national programme to replace the current airwave service. The project has experienced a number of setbacks since its inception and the types of devices being deployed are yet to be determined. It is expected that the only costs to improve our firewall capability in preparation for the transition will be incurred this financial year and that the project will slip further in 2022/23 where £800k is already allocated. The overall budget is likely to increase considerably and discussions at a national level are being held as to how the project will progress.
- 7.3 **Appendices B and C** contain the full finance revenue and capital reports submitted to the Strategic Resources and Performance Board on 10 March 2021 and provide more detail regarding the forecast 2020/21 position as at quarter 3.

8. Human Resources Implications

- 8.1 None - this is an information report.

9. Equality Implications

- 9.1 None

10. Risk Management

- 10.1 Risks to performance are identified in the main body of the report together with information on how risks are being mitigated.

11. Policy Implications and links to the Police and Crime Plan Priorities

- 11.1 This report provides Members with an update on performance in respect of the Police and Crime Plan.

12. Changes in Legislation or other Legal Considerations

12.1 The Commissioner publishes a horizon scanning briefing on a fortnightly basis which is widely accessed by OPCC, policing and other partner agencies nationally. The briefing captures information from a wide range of sources including emerging legislation, government publications, audits and inspections and significant consultations, statistics and research findings in order to help inform local strategic planning and decision making. The briefings can be accessed via the Commissioner's websiteⁱ.

13. Details of outcome of consultation

13.1 The Chief Constable has been sent a copy of this report.

14. Appendices

- A. Nottinghamshire Performance and Insight report to December 2020
- B. Quarter 3 2020/21 Capital Year to Date Position
- C. Quarter 3 2020/21 Revenue Year to Date Position
- D. Forward Plan of Key Decisions for the OPCC and the Force to February 2020

15. Background Papers (relevant for Police and Crime Panel Only)

- [Police and Crime Plan 2018-2021](#)

For any enquiries about this report please contact:

Kevin Dennis, Chief Executive of the Nottinghamshire Office of the Police and Crime Commissioner Kevin.dennis@nottinghamshire.pnn.police.uk
Tel: 0115 8445998

Dan Howitt, Head of Strategy and Assurance of the Nottinghamshire Office of the Police and Crime Commissioner daniel.howitt13452@nottinghamshire.pnn.police.uk
Tel: 0115 8445998

ⁱ <http://www.nottinghamshire.pcc.police.uk/Public-Information/Horizon-Scanning/Horizon-Scanning.aspx>