

Complaints, Serious Incidents & Freedom of Information Requests

Quarter 2 2016/17

Public Health Area	Complaints relating to Health Contracts			Summary of Serious Incidents (SI's)			Freedom of Information
	No.of new Complaints in period	No.of Complaints under investigation in period	No.of Complaints concluded in period	No.of new SI's in period	No.of SI's under investigation in period	No.of SI's concluded in period	Freedom of Information Requests relating to Public Health Functions and Health Contracts
Alcohol and Drug Misuse Services				2		1	1
Pharmacy							1
Mental Health							
Information relating to management functions							4
Sexual Health							
Cross Departmental							2
Obesity Prevention							3
NHS Health Checks							
Tobacco Control							
CYP				1	1		3
Domestic Abuse							1