

Family Service – “Building Family Resilience”

Laurence Jones

Group Manager, Early Help

Family Service

- Established autumn 2015
- Purpose – provide a streamlined service to vulnerable families whilst making a cost saving to the local authority
- Delivered largely by NCC in partnership and through commissioned children's centre provision (for under 5s)
- Targets “entrenched need”

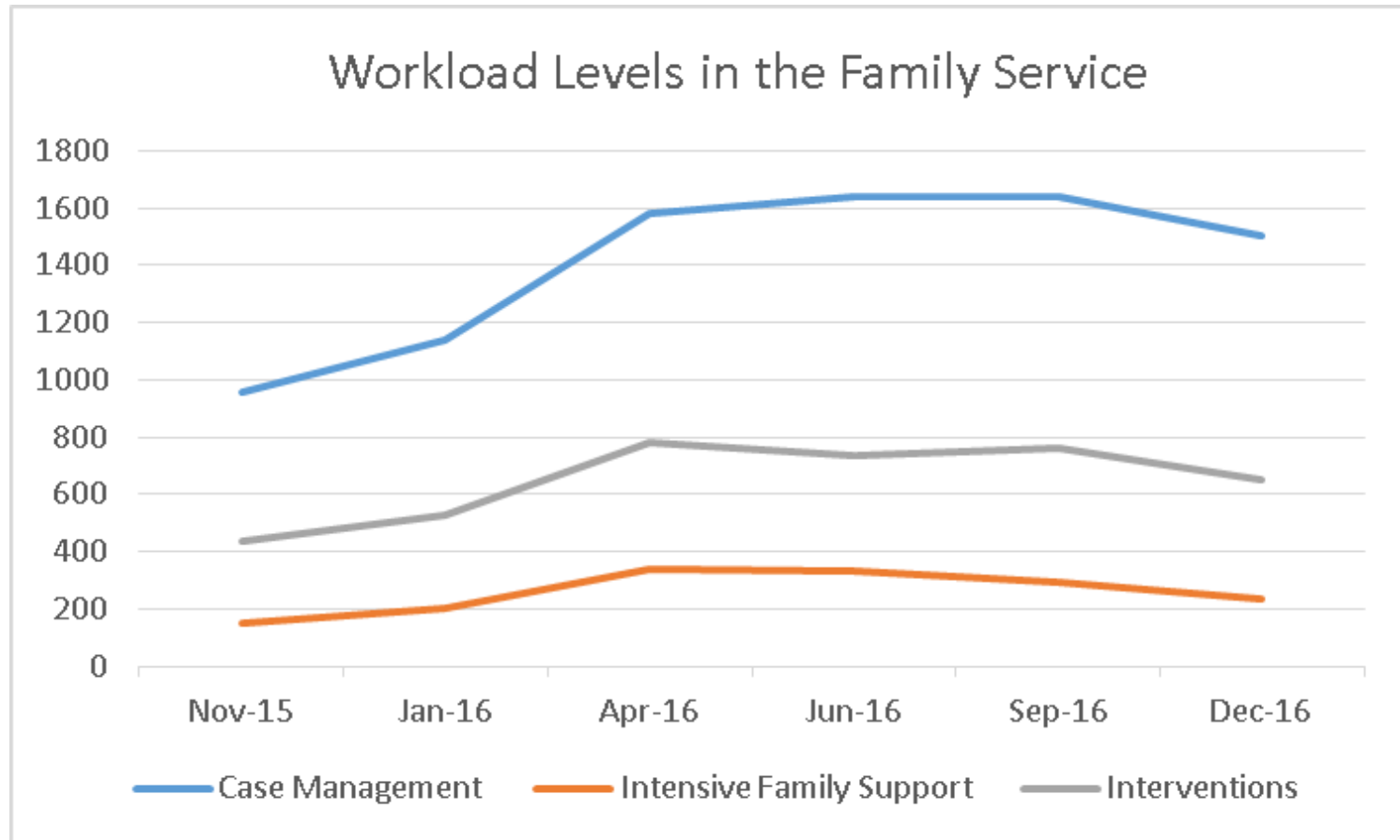
Family Service

- The Family Service has four key areas of activity:
- Reducing the number of families who require costly interventions by children's social care by intervening earlier
- To provide direct work with whole families, children and young people who are being case managed by Children's Social Care, the early help case management part of the Family Service or the Youth Offending Teams
- Providing ongoing support to families who have exited from statutory social care interventions (cases that are “stepping down”)
- To deliver outcomes in line with Phase Two of the government's Troubled Families Programme (until 2020)

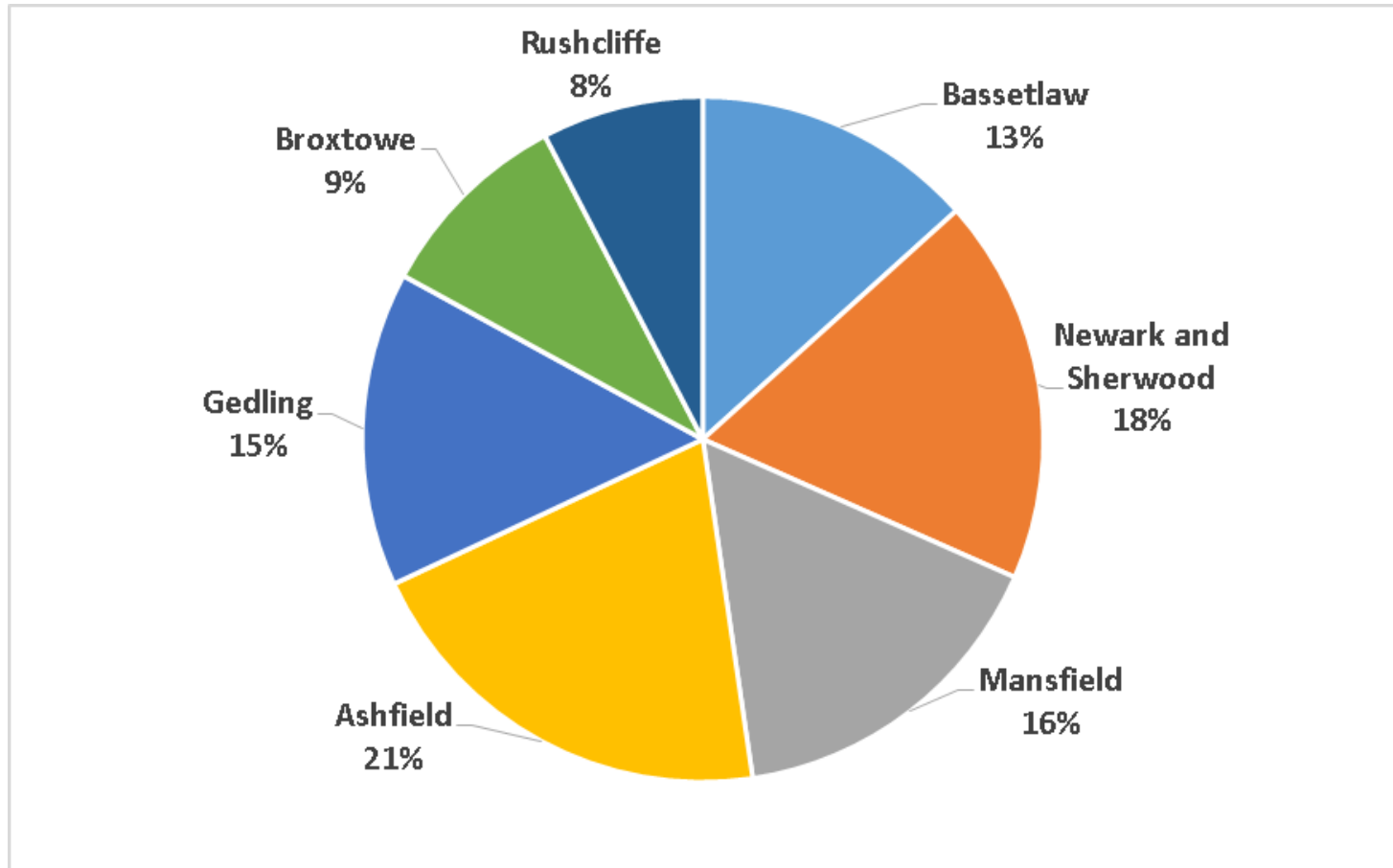
Presentation

- 58% - parenting ability
- 49% - children with emotional or mental health problems
- 48% - children with defiant and disruptive behaviour
- 26% - violence in the family
- 24% - issues with attendance at school
- 12% - children with attachment issues
- 11% - children with a learning disability
- 7% - parent with a disability, mental health problem or substance misuse
- 6% - children with substance use issues

Workload



Demographics



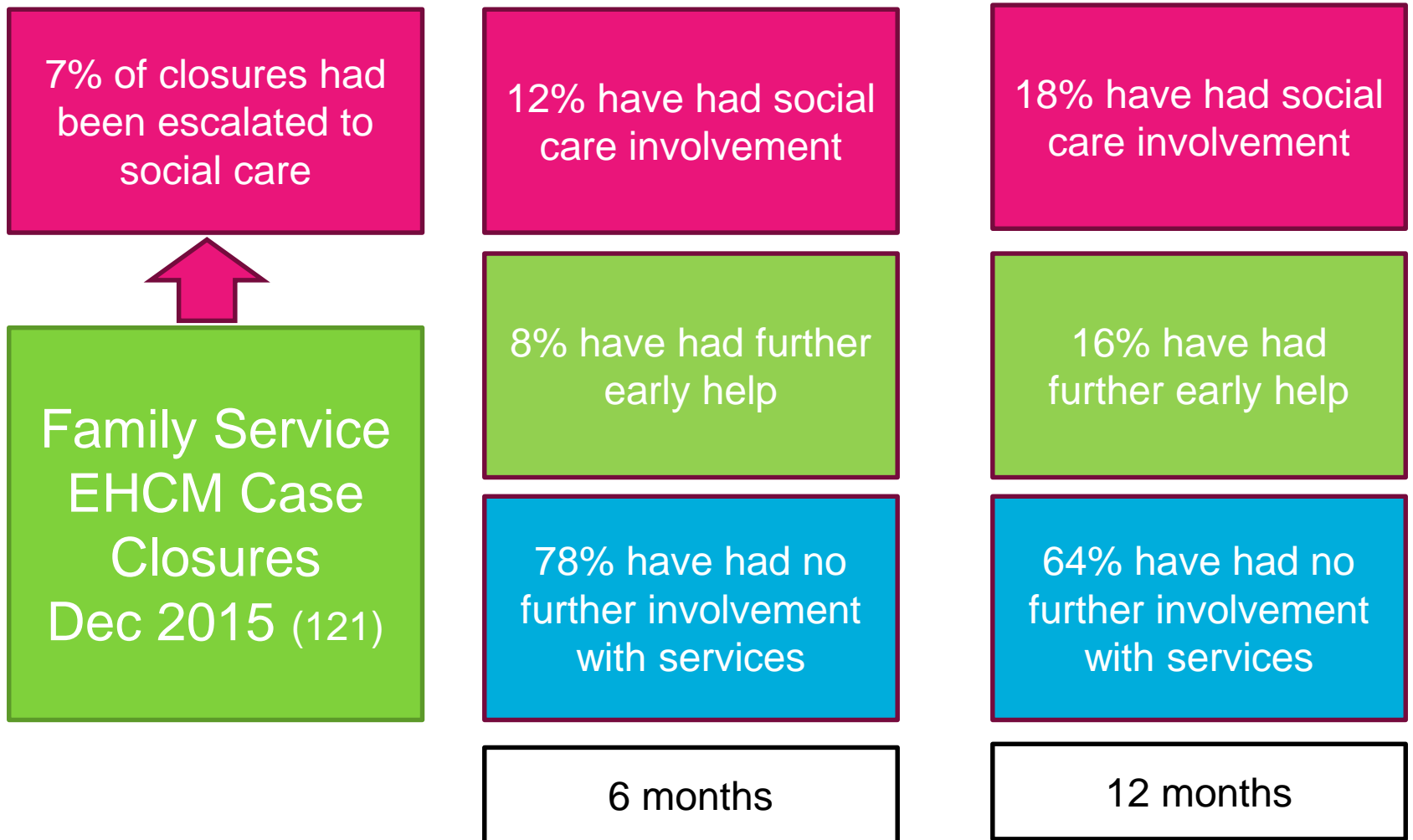
Links to other agencies

- There are no blanket agreements to share sensitive subject data with health
- Relevant consents are sought so that professional information can be shared whenever possible
- The most common contacts are with CAMHS, health visitors and public health nursing

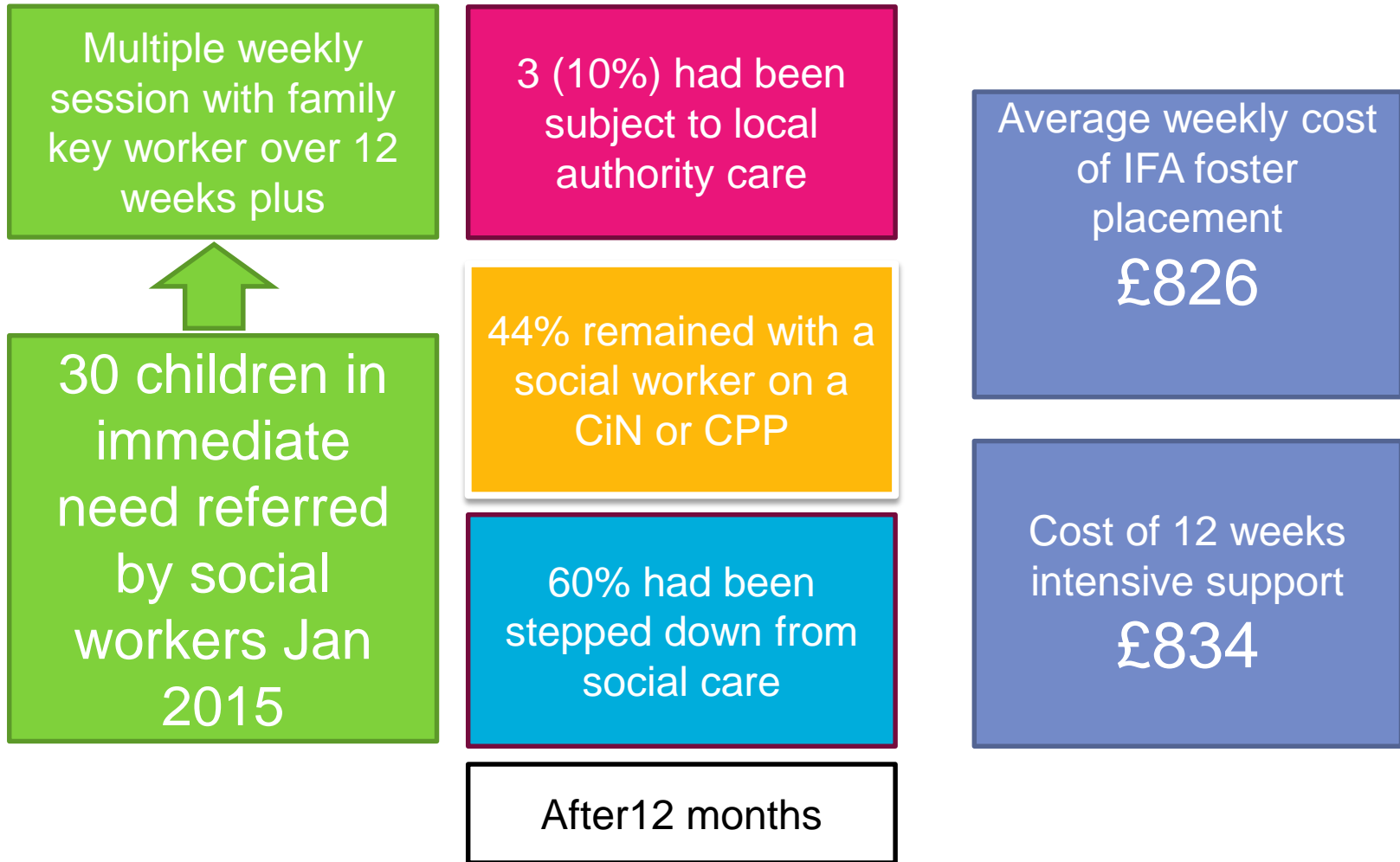
Funding

- From April 2017 the service will reduce by 28% to deliver £1.25m of savings
- Youth Offending Teams will become part of the Family Service reduced by 35% to save £0.5m
- We are reviewing all of our direct work to make sure we can deliver that which is most needed and most effective
- Troubled Families income accounts for £2.2m annually. This funding will cease in 2020.

Case Management Outcomes



Intensive Support Outcomes



Discussion

- Is there a case for sustained partnership investment in this type of programme?
- How might it be applied to a wider demographic, for example adults (without children) not meeting service thresholds?
- What are the links with health developments such as social prescribing?