

Highway Claims Data Q4

Appendix 3

Highway Claims Data	Highways Claims				
	2012-2013	2013-2014	2014-2015	2015-2016	2016-17
(A) Number of claims received (C+D+E)	671	706	577	495	450
(B) Number of claims settled (C+D)	664	695	556	456	182
(C) Number of above claims Defended / Repudiated	513	512	445	371	110
(D) Number of claims finalised/settled	154	187	119	102	72
(E) Active claims	7	11	21	39	266
(F) Percentage Repudiation Rate (C/B x 100)	77%	74%	80%	81%	60%

Note as more claims are settled the defendable rates will change.

Also, further claims may occur related to previous years; claims can be made up to 3 years from the date of the accident.