

15 September 2020

Agenda Item: 5

REPORT OF THE SERVICE DIRECTOR COMMUNITIES AND PLACE

UPDATE REPORT ON NOTTINGHAMSHIRE COUNTY COUNCIL'S RESPONSE TO COVID-19

Purpose of the Report

1. To update Members on the impact of the Coronavirus crisis on the work of Nottinghamshire County Council, and the Council's response and recovery planning.

Information

2. This report is an update on Nottinghamshire County Council's response to the coronavirus emergency. Five programmes of work are managing the response to the emergency both corporately and with partners county-wide. These are: -
 - Support for Vulnerable Adults
 - Support for Vulnerable Children and Families including Schools
 - Community Support and Resilience
 - Support for Business and the Local Economy
 - Corporate Resilience

This report provides an update on activity within these programmes, excluding 'Support for Business and the Local Economy' which is covered under a separate item on this agenda.

Support for Vulnerable Adults

Recovery Planning and priorities

3. The recovery plan for Adult Social Care and Public Health has been completed and is to be reviewed at the September Adult Social Care and Public Health Committee. There are five key areas of focus in the departmental recovery planning; the financial position, day opportunities and services, carers, mental health and the workforce. The recovery plan also highlights the following departmental priorities:
4. **Sustainability of the Social Care Market** - it is crucial for the department's social care market to continue to support people that require social care related services, and the Quality and Market Management team continues to work with providers to ensure the market continues to be sustainable.
5. **Reshaping services** around community support, accommodation-based support, and group work. With the social distancing guidelines likely to remain for some time, the

department's support offer will be different which means adjusting or changing the way it provides services. Staff have been able to offer different models of support including outreach, where building-based services have been closed, but the department needs to continue to review what it wants to keep or enhance going forward. However, the capacity to review 7000 people, to co-produce alternative care and support packages with them, and to engage with providers is a real concern as the department continues to respond to the pandemic.

6. There are difficulties in modelling demand and understanding the level of need; for example, amongst many older people and their families there is a changing perception in relation to the acceptability of residential care and having carers coming into the home. It is clear that the pandemic period has caused high levels of strain on carers and community support has not been, and is not, available as it was. The move from working in group and community settings to working more on a one to one basis in the home will be more costly and the outcomes of this approach less clear. The sustainability of community and voluntary sector providers will be subject to uncertainty as some models of care will have to be radically different, such as day support and group activities.
7. **Reablement and supporting people home from hospital in a timely and safe way** continues to be a top priority for the department.
8. **Local Outbreak Control Plans and infection control** is a key role for Public Health in order to control the spread of the virus. Doing so protects residents, safeguards critical services, and enables schools, workplaces and communities to flourish again. The £3.8m Test and Trace Grant received from Government will support this function. This is also a key area of responsibility for adult social care, in relation to protecting those most at risk of harm from COVID-19 and in the role social care has in community transmission. The provision of Personal Protective Equipment (PPE), communications with care providers and a flexible response to local spikes in infection are crucial.
9. **Resetting and rethinking health and care services** and how the department works under different conditions for the medium term. The pandemic gives the department, and the wider social care and health system, the opportunity to rethink health and care services and how things could be done differently. There is certainly a need to focus on mental health services and support to respond to increased demand as more people are struggling with the impact of current societal measures, and people who have not previously experienced mental health difficulties are requesting help.

Support for Vulnerable Children and Families including Schools

Early Years, School and College Settings

10. Schools, colleges and those providing statutory education have been on holiday over the summer period. The new term commenced on 31st August 2020 for teachers with all statutory aged children returning to full time education on 1st September 2020 in line with national guidance and expectations.
11. Most Early Years settings reopened on the 1st June for all children and were permitted to fully reopen with no requirement for 'bubbles' from the 20th July. We understand that many parents are still anxious about returning so take up of childcare provision remains low in

some localities. A local campaign has been launched to help reassure parents and encourage greater numbers to access their early years entitlements.

12. During the summer period, there has been a continuing publication of Department for Education (DfE) guidance for schools, colleges and early years which has supported the practical arrangements around the creation of bubbles in the primary, secondary and other educational settings. There continues to be a strong focus on good hygiene, hand washing and regular cleaning of workplaces and high use areas such as tables and door handles, for example.
13. The arrangements for any subsequent closure of bubbles or schools is also clarified in both national and Public Health England (PHE) guidance. In the event of a child or adult testing positive for COVID-19, headteachers are assured that PHE will provide the necessary guidance about actions to be taken to contain the further spread of the virus.
14. There has been a clear focus on the arrangements around school transport and transport in general as children and young people return to full time education. Additional guidance has been provided which encourages where possible some fidelity to year group bubbles. An additional 20 buses have been commissioned by the school transport team to allow for this and the Council has received an additional grant of £570k to cover these additional costs. It should be noted that this initial grant is intended to cover costs until approximately the beginning of November and additional funding will be required if the need for additional buses and other special arrangements are required for a longer period of time. It remains the guidance that wherever possible children and young people should walk, cycle or be taken to school by parents and carers thus reducing the need to take either school or public transport.
15. A return to school communications plan was developed and ran throughout the second half of August to support parents and carers to prepare their children and young people for a return to full time education in September. Updated health and safety guidance has been provided to our dedicated transport providers and also to the commercial operators.
16. It is recognised that there will be a very small number of children with particular special educational needs and disabilities (SEND) who may require additional support and guidance. However, it is anticipated that these numbers will be very small indeed with all children including those with SEND returning to school full time at the beginning of the autumn term.
17. In supporting the return to school for all children and young people and in relation to those who may be concerned or anxious, the Government has informed the Corporate Director for Children's Services of its 'Wellbeing for Education Return' programme which will focus on the development of local approaches to children and young people's wellbeing, resilience and recovery as they return to school and college. The purpose of the programme is to increase knowledge of the potential mental health and wellbeing impact of COVID-19 on staff, children, young people, parents and carers. It will also consider the impact on specific groups such as BAME communities, young carers and those with SEND or existing mental health conditions. The project also aims to support the development of a local offer which will signpost to local and national guidance as well as mental health leads and providers. The lead officer for the programme in Nottinghamshire is the Principal Psychologist, who will work closely with colleagues across the department and in health,

to ensure the delivery of high-quality training as well as the development of a relevant and robust local offer.

18. Nottinghamshire provided funding for 2, 3 and 4 year olds known to social care to enable them to access 15 hours of childcare per week during the holidays to ensure that children were safe and were able to catch up on some of the early education they will have missed during lock down. In addition, the Children's Centre is working with Early Years settings to support vulnerable 4-year olds transitioning to school in September.
19. Members will be aware that A level, GCSE and BTec students have had their grades revised following the publication of A level results on the 13 August. This was a result of increasing concern of the impact of the national algorithm which appeared to more adversely impact on more able pupils in disadvantaged areas. As a result of the rejection of the algorithm Centre Assessed Grades (CAGs) have been used to determine outcomes for students. With the exception of one Foundation secondary school, all remaining ones are academised and so the Council does not have access yet to the impact on individual students taking national exams.

Vulnerable Children, Young People and Families

20. All families receiving early help or social work support continue to be risk-assessed to determine the level of support required. In line with government guidance, all families open to children's social care are now receiving some level of face to face contact with appropriate social distancing measures in place and PPE if deemed necessary through risk assessment. All families continue to receive at least weekly contact. There are currently no significant workforce absence challenges impacting on the service's ability to safeguard children.
21. During the pandemic we have seen a reduction in enquiries to the Multi-Agency Safeguarding Hub from schools and subsequent child and family assessments. In recent weeks enquiries have begun to rise and have now surpassed the level of enquiries received this time last year. The service is anticipating the rise in enquiries to continue as a result of schools returning, and contingency planning has taken place to ensure a safe service can be operated.
22. The Adoption and Children (Coronavirus) (Amendment) Regulations 2020 came into force on 24th April. The Regulations temporarily amend 10 sets of secondary legislation relating to children's social care to support services in managing the coronavirus outbreak. The changes are intended to support services to try and manage the increased pressure on children's social care and cases of staff and carer shortages arising from illness due to coronavirus. In line with the Amendment Regulations, the Department has received approval by Children and Young People's Committee to implement one amendment relating to temporary, 'Connected Persons' foster care, should the need arise:
 - a. Under the existing Care Planning, Placement and Case Review (England) Regulations 2010, local authorities had the power to temporarily approve a child's "*relative, friend or other person connected with*" the child as a temporary foster carer for a period of up to 16 weeks (normally while a longer-term placement is sought).

- b. The Amendment Regulations have now extended this period to 24 weeks and removed the requirement for the temporary foster carers to have an existing family or other connection to the child. Local authorities can therefore now approve anyone who meets the requirements as a temporary foster carer, rather than only those who are connected to a child.

23. To date, the need to use this regulation has not arisen.

Community Support and Resilience

Community Support Hub

24. As reported to Policy Committee on 13th May 2020, Nottinghamshire Coronavirus Community Support Hub went live on 23rd March and is accessible over the phone, via the Council website or the My Notts app. The Hub provides a real-time online database, accessible to all partners, which enables residents in need of support to input their postcode and requirements and be 'served up' with a list of local groups and organisations able to meet those needs.
25. The number of hits to the Hub website has reduced over the last two months to approximately 60 a day compared to in the region of 1000 at the peak. As at 4th September, 1,135 requests for support had been received since launching the second phase of the Hub, with the numbers of requests per day slowing as time has progressed. There are currently 276 voluntary groups, 218 individuals, 20 online community and 244 businesses offering support which represents a reduction in previous numbers mainly driven by a reduction in the number of individuals.
26. As of 4th September 2020, 36,279 people had been identified from NHS data as being extremely vulnerable and required shielding in the County. 19,451 had been in contact with the Government to indicate whether they required support or not, around a third of whom requested and received assistance from the Hub. For those who hadn't registered with the Shielded programme (16,828 as of 4th September 2020), a local process was undertaken, complementing the national effort, to contact anyone in this group not known to the Council or its partners.
27. The Customer Services Centre have been a key component of the Local Resilience Forum (LRF) response, and had significant volumes of activity between April and August:
 - Handled 17,552 incoming call relating to COVID-19
6,569 of these relating directly to the community hub
 - Made 27,211 outgoing calls relating to emergency food support
from which 2,128 support needs were identified and resolved
28. Government advice to those being asked to shield due to their clinical vulnerability to COVID-19 changed at the end of July. Transition arrangements were put in place for the first two weeks of August to ensure those who were ending their shielding were aware of, and had access to, the support they needed. In the event, there were very low levels of need identified, and of the over 7,000 people who were in receipt of Government food parcels, less than ten required ongoing assistance.

29. A further piece of work has also been completed to identify those who, whilst may not be medically vulnerable to COVID-19 itself, may have been in need of support, for example those with dementia, or who are frail, elderly or housebound. Nearly 22,000 letters were sent to this group, again alerting them to the support available through the Hub. A collaborative piece of work was undertaken to check that these people had access to the support that they needed which involved staff working for Health, District and Borough Councils and County Council staff in Adult Social Care and Health department and from the Customer Services Centre.
30. A risk-based approach was developed that used the information we had about the individuals to prioritise partnership efforts. By the end of July, over 12,000 people had been contacted from which 900 were identified as having a need for support, which was met. There was a range of need identified from replacement of batteries for hearing aids through to referrals for social care, issues that were significantly impacting on health and well-being.
31. In response to the enormous voluntary support that has been shown by individuals, voluntary groups and businesses through the Community Support Hub, a plan to build a new relationship with these groups is being developed, overseen by the Humanitarian Assistance Group. The purpose of the plan will be to retain the social capital that has been built during this period and support and develop volunteers to continue to play this positive role within communities into the future. There has been a great level of engagement with this work from LRF partners and a genuine sense of excitement about what is possible.
32. Due to the role that the community hub has taken in recent months, it has been working closely with the local outbreak planning cell over recent weeks to identify how it can provide support to those who would be impacted by a local outbreak or a further national lockdown. Work is underway to assess the availability of resource of partners to deal with future local or national lockdowns over time, and to address any gaps.
33. During the week commencing 10th August, a potential local outbreak was identified in Newark and the Hub worked proactively with colleagues in LRF organisations to ensure that they were supported, and also the people affected. The situation in Newark has now improved significantly and officers will take the learning from this experience to inform how potential further outbreaks are supported.

Nottinghamshire Community Fund

34. Nottinghamshire Community Fund was launched on 31st March 2020. The fund, managed by the Council's Communities Team, is available to local charities and community organisations that are delivering essential services to vulnerable residents impacted by COVID-19, including access to food, medicines and support with well-being. As of 4th September 2020, 249 awards had been made with a total value of £673,181.

Local Authority Emergency Assistance Grant for Food and Essential Supplies

35. On 10th July the Authority was allocated £858,285 by government, in order to support people struggling to afford food and other essentials due to COVID-19. The funding had been allocated based on population weighted by a proxy measure of need, the Index of

Multiple Deprivation (IMD) for the authority area. The system to administer the funding has been developed, and the first applications are currently being processed.

Financial Resilience of the Community and Voluntary Sector

36. A task group with partners around the county has been established to undertake an assessment of the financial resilience of the Community and Voluntary Sector in light of the COVID-19 emergency. The sector is a crucial partner in supporting communities through the coronavirus crisis and into the future and it is the intention that this piece of work will inform the support that will be required by the sector going forward.

Corporate Resilience

Workforce

37. A detailed report was considered at July's Personnel Committee which further highlighted the contribution of the Council's workforce and recognised the positive response and flexibility demonstrated in responding to the challenges presented by the COVID-19 pandemic. It has previously been reported that many have been flexible in altering their duties, working hours and where they work from to ensure the Council can continue to deliver critical services to its most vulnerable residents. This positive approach has continued to be demonstrated across the workforce.

38. Data collection on workforce availability during the COVID-19 period has continued and it remains the case that broadly there are a similar level of employees available for work now as at the various spot points prior to the pandemic. Further work is being undertaken to understand any links between the opportunity to work more flexibly and reduced sickness absence and requests for special leave.

39. The Workforce workstream of the Corporate Recovery and Transformation Group is developing an action plan to identify short, medium- and longer-term actions to identify and support our future workforce needs based on organisational, leadership and personal development themes. This work will bridge the immediate work as the COVID-19 situation continues to the more forward-thinking next iteration of the Council's People Strategy which will ensure we have the right people, with the right skills in place at the right time.

40. Weekly discussions have continued to take place with the recognised trades unions who continue to be fully engaged in the various considerations of the Council's COVID-19 response. This continues to be a helpful forum to raise both strategic and operational issues which impact across more than one department. The normal employment relations mechanisms have begun to operate normally albeit on a virtual basis. It is considered helpful to continue with the corporate discussions whilst reintroducing the more department focussed forums where the more detailed conversations about service recovery and future service changes can take place.

41. In addition, discussions have also taken place with the employee self-managed groups to ensure proper note is taken of the potential impacts of the situation on colleagues with certain protected characteristics. Working with these support networks has continued to provide very positive and constructive engagement.

42. Members will be grateful to learn that at the time of writing, there have been no Council employees die as a result of the COVID-19 pandemic. However, we are aware that people continue to experience loss either within their families and friendship groups or as part of their professional lives. We continue to offer an extended counselling provision to operate 24 hours a day, 7 days a week, to ensure people have access to professional support whenever they need it.
43. It is increasingly apparent from research that there is a recognised impact on people working throughout the pandemic and also a national concern about the increased reporting of mental health issues across the population. We have a well-established employee health and well-being support package, but we monitor the offer regularly and will add to it as necessary.

Council Premises

44. The Property and Premises Recovery Group is meeting weekly. The group includes officers from across the Council looking to guide and support the reoccupation of Council properties, both the central office estate and the operational portfolio. The group will ensure that buildings are safe to use and compliant with Government guidelines with adaptations, social distancing measures and hygiene policies and regimes in place, and that a corporate approach is taken to ensure consistency.
45. The subgroup has worked with Group Managers to identify staff who need to return to the office either for individual welfare reasons, or because they are unable to satisfactorily deliver their services working remotely. Simultaneously the group have been preparing the offices for limited reoccupation in accordance with Government guidelines, with the result that from 3rd August all the Council's main office buildings were opened for these priority members of staff to return. A video has been provided to help staff understand how the buildings will operate and what is expected of them as occupiers. The impact of social distancing is that only approximately 50% of workstations are available for use and the capacity of meeting spaces is similarly reduced. Reception areas remain closed to the public, who may only visit by appointment. All staff and visitors are required to sign in for test and trace purposes. The Council's nonpriority staff, which is the majority, continue to operate in their existing circumstances, which in most cases means working from home.
46. For the varied operational estate, guidance on reoccupation continues to be provided to services to ensure consistency across the Council and compliance with government guidance. Support is being provided from Property, Health and Safety, HR and ICT.

Reopening of Services

47. In order to adhere to government guidance on social distancing and release Council resources to support COVID-19 priorities, many public-facing service areas have faced disruption or closure. Plans are being made for many of these services to reopen in step with national government guidance and with social distancing and safety measures in place. Services are considering the adaptations that need to be made to the way they operate and the facilities that they use in order to maintain the safety of staff and service users. The current status of these services is outlined in the table below.

Service	Status
Youth Services	<p>Currently, the Youth Service is supporting young people within Children's Social Care settings, including residential homes and in supporting placement stability. Youth work with the most vulnerable young people will be prioritised.</p> <p>Plans are currently being developed to reopen universal provision in line with government guidelines with a target of week commencing 21st September. Colleagues are refining reoccupation and youth work delivery plans to ensure all safety measures are in place.</p>
Library Services	<p>57 of 60 libraries are open providing browsing, borrowing, information and ICT services. Click and collect service is also available. Reduced opening hours are in place. Mobile library services are due to restart on 14th September 2020. The service meets COVID-19 guidance.</p>
Outdoor Education Services	<p>Outdoor education residential centres are currently closed for overnight stays. Plans are being developed to reopen these services when possible and in line with government guidelines.</p> <p>During the interim period the service is supporting young people within Children's Social Care settings by offering young people adventurous activities and outdoor learning experiences.</p> <p>Schools will be able to go on day visits at our Centres from September. The team have also developed a new on-site programme for schools in the autumn term based on the popular Wow Days. These activities include the Wow activities and also Viking, Robin Hood and Stone Age themed days. The autumn term will see the opening of the new climbing tower and high ropes elements at the Mill Adventure Base and an immersive Saxon and Viking Settlement at the Perlethorpe Centre.</p>
School Swimming	<p>The Schools Swimming Service has put everything in place to re-start the service in line with government guidance, liaising with our tutors, schools, transport and pools to make sure that all COVID secure measures are in place. Services recommenced 7th September 2020, firstly to primary schools, adding in Bridging Clubs and baby and parent sessions week commencing 2nd November 2020 if appropriate.</p>
Day Services	<p>Day services continue to offer the outreach service comprising of contact, offering support in people's homes, support in the community and virtual support. Services are looking at restarting face to face work in premises, with a view to offer a service from the end of August with safety measures in place in line with government guidelines. It is hoped that this transitional service</p>

	offer will enable us to maximise support to those who most need it at the present time.
Country Parks and green spaces	Car parks have reopened at all country parks. Visitor facilities have partially reopened with some restrictions still in place.
Children's Centres	Services continue to offer targeted support for vulnerable children, working with vulnerable groups online, outdoors and through home visits. More buildings are reopening in September once adaptations are made and workplace readiness assessments have been completed.
Recycling Centres	All 12 recycling centres in the county have reopened, with social distancing measures in place. From 1 September 2020 West Bridgford Recycling Centre is operating with pre-booked visits only.
Registration Services	Prior to the beginning of June, all registration services were suspended except for the registration of still births and deaths (which could be completed by telephone). From 1 June, the government permitted the registration of births and appointments for notices of marriage. The resumption of civil marriages at registration offices and Approved Premises was approved from 4 July. Individual Citizenship Ceremonies began again in July and group ceremonies (with no guests) are set to resume in September.
Music Teaching	A virtual offer is now available, including digital teaching. Physical services will be resumed in line with government guidance to schools and in liaison with individual schools.
Education Library Service	The service is now operating and has resumed service delivery to schools.
Inspire learning study programmes	Young people continue to be supported to complete vocational courses on site and remotely. The new September intake will operate a blended offer. ICT equipment will be provided to students.
Inspire learning adult education programme	A range of online programmes are currently being provided. Some limited face to face teaching will resume in September following government guidance.
Council operated Local Bus services	All Fleet operated services are now running at pre-COVID levels and the majority of contracted routes are now in operation. There will be further increases to contracted and commercial services in the run up to schools returning. Appropriate safety measures are in place, in line with government guidelines on reducing the spread of coronavirus. Passenger numbers are steadily increasing as more people return to work, more leisure trips are undertaken and confidence in public transport grows.
Council Bus Stations	The recovery plan for reopening the bus stations has been implemented and all bus station buildings are now open on normal operating hours. Robust control measures are in place to help limit the spread of coronavirus in line with government guidance.
Highway Maintenance (Revenue)	All reactive and preventative works are being delivered, albeit with some alternative working arrangements. Compliance with

	social distancing guidelines has necessitated the deployment of teams in different ways and additional vehicles to reduce shared transport.
Highway Maintenance (Capital)	The capital programme is well underway, albeit with some alternative working arrangements. Compliance with social distancing guidelines has necessitated the deployment of teams in different ways and additional vehicles to reduce shared transport. The construction of the Gedling Access Road has continued throughout, principal contractor Balfour Beatty has taken steps to ensure social distancing guidelines are followed on the site.
School Crossing Patrols	School crossing patrols have recommenced in line with the reopening of schools where possible.
School Bus Services	Additional dedicated and commercial services have been commissioned to ensure there is sufficient capacity for pupils to travel to and from school in September. A communications plan has been formulated to manage demand and to make parents, carers and pupils aware of the different arrangements for this year.

Other Options Considered

48. The nature of the Coronavirus emergency is such that the Council has reviewed its priorities and use of resources to address the most critical needs of Nottinghamshire's residents. The Council must also comply with relevant Government guidance and meet its statutory duties as required during the emergency.

Reason for Recommendations

49. To update members on the Council's ongoing response to the Coronavirus emergency.

Statutory and Policy Implications

50. This report has been compiled after consideration of implications in respect of crime and disorder, data protection and information governance finance, human resources, human rights, the NHS Constitution (public health services), the public sector equality duty, safeguarding of children and adults at risk, service users, smarter working, sustainability and the environment and where such implications are material they are described below. Appropriate consultation has been undertaken and advice sought on these issues as required.

Financial Implications

51. All Local Authorities are required by the Ministry for Housing, Communities and Local Government to report their forecast financial impact of the COVID-19 emergency on a monthly basis. The most recent DELTA 4 submission from Nottinghamshire County Council identified a total forecast financial impact of £44.1m in the current financial year. The next return is due to be submitted on 4th September 2020 when it is expected that the total impact will have increased to £46.7m.

52. The additional pressures on the 2020/21 budget are partially offset by the main £42.1m COVID-19 grant allocation received from Central Government. Consequently, the COVID-19 funding shortfall as submitted to Government will total £4.6m (£46.7m minus £42.1m).

53. In addition to the main COVID-19 grant, the Authority has also received the following COVID-19 related grant funding from Central Government :-

- £3.8m Test and Trace Service Support Grant. This grant provides support to Local Authorities in England towards mitigation and management costs against local outbreaks of COVID-19.
- £11.5m Adult Social Care Infection Control Grant. 75% of this grant provides support to adult social care providers to help reduce the rate of COVID-19 transmission in and between care homes and was given directly to care homes. The remaining 25% of grant is being used to support wider workforce resilience to deliver infection control. The grant must be used to cover eligible expenditure incurred between 13 May 2020 and 23 September 2020.
- £0.6m Additional Dedicated Home to School Transport Grant. This grant has been made available to ensure that there is sufficient transport capacity so that children can get to school safely and on time.

The receipt of these grants is factored into the forecast financial position as reported to Finance and Major Contracts Management Committee on a monthly basis.

54. The Government have also announced a scheme that will help those Local Authorities that have lost income during the pandemic and boost cash flow. The value of this funding is yet to be confirmed and will be reported to a future Finance and Major Contracts Management Committee.

55. The pro-forma submitted to the Government does not include other potential significant forecast cost and cash flow implications including Council Tax and Business Rates falls in collection rates (£10m) as well as impacts upon the realisation of capital receipts (£4m). On 2 July, Central Government announced that Council Tax and Business Rates deficits are to be payable evenly over a three-year period rather than in one year as is currently the case.

56. A Finance Resilience Group has been established to consider the financial impact arising from the COVID-19 crisis. Already, the Group has identified factors that help to mitigate the in-year financial impact of COVID-19. For example, in the initial forecast of additional costs associated with COVID-19, an estimate of £4m was identified to reflect current year savings that were at risk. Following a further assessment of current year savings proposals however it has been identified that the vast majority of savings will in fact be achieved by all departments.

Safeguarding of Children and Adults at Risk Implications

57. The safeguarding of vulnerable children and adults is at the centre of decision making around operating models and reopening of services in Children's and Adults services and services continue to operate with the same standards of care.

Implications for Service Users

58. While there continue to be some disruptions to services through the Council's response to COVID-19, the aim has been to maintain the welfare and safety of all services users at all times.

RECOMMENDATIONS

- 1) That members consider whether they require any further actions in relation to the issues contained within the report.
- 2) That members agree to receive further updates at subsequent meetings.

Derek Higton
Service Director, Communities and Place

For any enquiries about this report please contact:

Derek Higton,
Service Director, Place and Communities
0115 9773498

Constitutional Comments (EP 28/08/20)

59. The Covid 19 Resilience, Recovery and Renewal Committee is the appropriate body to consider the content of the report. If Committee resolves that further actions are required it should ensure that those actions are within its terms of reference.

Financial Comments (KRP 03/09/20)

60. The financial implications are set out in the report.

Background Papers and Published Documents

Except for previously published documents, which will be available elsewhere, the documents listed here will be available for inspection in accordance with Section 100D of the Local Government Act 1972.

- None

Electoral Division(s) and Member(s) Affected

- All