



**NOTTINGHAMSHIRE ANNUAL RESIDENTS SATISFACTION SURVEY 2017
QUESTIONNAIRE**

Throughout this survey we ask you to think about 'your local area'. When answering please consider your local area to be the area **within 15-20 minutes walking distance** from your home.

Q. 1. In which Borough or District do you live? (we are not interested in troubling people who live in the City or Outside Nottinghamshire and should not interview them) TICK ONE BOX ONLY

Ashfield	1 <input type="checkbox"/>	Bassetlaw	2 <input type="checkbox"/>	Broxtowe	3 <input type="checkbox"/>	Gedling	4 <input type="checkbox"/>
Mansfield	5 <input type="checkbox"/>	Newark & Sherwood	6 <input type="checkbox"/>	Rushcliffe	7 <input type="checkbox"/>		

Q. 2. Overall, how satisfied or dissatisfied are you with your local area as a place to live? TICK ONE BOX ONLY

Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know
1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	6 <input type="checkbox"/>

READ OUT: Nottinghamshire County Council provides services that touch the lives of everyone who lives, works or visits Nottinghamshire including: social care and day centres; country parks; libraries; fostering and adoption; children's centres; homecare and extra care for older people; registry offices; road maintenance, gritting, street lighting, road safety; primary and secondary schools and school crossing patrols; youth clubs and activities; and trading standards.

Q. 3. Overall, how satisfied or dissatisfied are you with the way Nottinghamshire County Council runs things? TICK ONE BOX ONLY

Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know
1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	6 <input type="checkbox"/>

Q. 4. To what extent do you agree or disagree that Nottinghamshire County Council provides value for money? TICK ONE BOX ONLY

Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	6 <input type="checkbox"/>

Q. 5. Overall, how well informed do you think Nottinghamshire County Council keeps residents about the services and benefits it provides? PROMPT IF ASKED - By benefits we mean any positive impacts it has had on the local area. TICK ONE BOX ONLY

Very well informed	Fairly well informed	Not very well informed	Not well informed at all	Don't know
1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>

Q. 6. How safe or unsafe do you feel when you are outside in your local area after dark? PLEASE TICK ONE BOX IN THE LEFT HAND COLUMN BELOW

Q. 7. How safe or unsafe do you feel when you are outside in your local area during the day? PLEASE TICK ONE BOX IN THE MIDDLE COLUMN BELOW

Q. 8. How safe do you feel when you are alone in your home at night? PLEASE TICK ONE BOX IN THE RIGHT HAND COLUMN BELOW

	<i>After dark</i>	<i>During the day</i>	<i>Alone in your home at night</i>
Very safe.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fairly safe	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Neither safe nor unsafe...	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fairly unsafe	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Very unsafe.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Don't know	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q. 9. To what extent do you agree or disagree that your local area is a place where people from different ethnic backgrounds get on well together? PROMPT - By getting on well together we mean treating each other with respect and consideration. TICK ONE BOX ONLY.

Definitely agree 1 <input type="checkbox"/>	Tend to agree 2 <input type="checkbox"/>	Neither agree nor disagree 3 <input type="checkbox"/>	Tend to disagree 4 <input type="checkbox"/>	Definitely disagree 5 <input type="checkbox"/>	Don't know 6 <input type="checkbox"/>	Too few people in local area 7 <input type="checkbox"/>	All the same ethnic background 8 <input type="checkbox"/>
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Q. 10. Do you agree or disagree that you can influence decisions affecting your local area? TICK ONE BOX ONLY

Definitely agree 1 <input type="checkbox"/>	Tend to agree 2 <input type="checkbox"/>	Neither agree nor disagree 3 <input type="checkbox"/>	Tend to disagree 4 <input type="checkbox"/>	Definitely disagree 5 <input type="checkbox"/>	Don't know 6 <input type="checkbox"/>
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