

Residential Child Care Service – Performance Indicators

UPDATE ON PROGRESS – JANUARY 2006

Listed below are a number of performance indicators which have been established to enable the progress of the measures to be put in place in terms of outcomes for young people. Measurement against these stated performance indicators has not yet begun, but the following information regarding performance is already available.

Performance Indicator		Performance Measurements currently available
BEING HEALTHY		
All children in residential care have had a health assessment during the previous 12 months.		<p>The designated nurse for looked after children visits all units to undertake health assessments and offer advice and guidance on a range of health related matters.</p> <p>100% young people were offered a health assessment. 82% of young people have had a health assessment. The remaining declined the opportunity but work is continuing to encourage young people to see the importance of this assessment</p>
All children in residential care have had their teeth checked by a Dentist during the previous 12 months.		<p>An annual appointment is made for all young people and they are strongly supported to take this up.</p> <p>100% young people have had dental checks</p>
No young person in residential care becomes pregnant.		<p>Sexual Health issues discussed as appropriate.</p> <p>No young person has become pregnant.</p>
All young people in residential care participate in at least 2 hours sport per week.		<p>All young people are encouraged to engage in activities which promote health e.g. football, swimming.</p> <p>Residential staff and Youth workers consistently support young people to access sport facilities.</p>
All young people are considered by CAMHS LA service and offered an appropriate level of service.		<p>All young people receive an appropriate level of intervention from the CAMHS service.</p> <p>Regular consultation offered to staff and all young people have had at least one to one session with CAMHS worker.</p>

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STAYING SAFE		
<p>The Missing from Care protocol is followed on each and every occasion that a child's whereabouts are unknown.</p>		<p>A joint Police/Social Services audit of adherence to the Missing from Care protocol evidenced excellent compliance by the residential service.</p> <p>Compliance ongoing.</p>
<p>Child Protection Procedures are followed in all relevant circumstances i.e. Child Sexual Exploitation.</p>		<p>The effectiveness of work to combat the sexual exploitation of young people in residential care has improved by ensuring one of the Group Homes Managers takes a lead role.</p> <p>Child Protection Procedures consistently followed.</p>
<p>Each unit has an Anti-Bullying policy which is consistently followed.</p>		<p>Anti Bullying policy clearly outlined in Statement of Purpose and Young Person's guide. It is a National Standard which is monitored by CSCI, via Regulation 33 and 34 inspections. Advocacy workers also raise any issues they are concerned about.</p>
<p>Each unit achieves a satisfactory Inspection report from CSCI on an annual basis.</p>		<p>All units have received satisfactory (some excellent) annual inspection reports from the Commission for Social Care Inspection (CSCI).</p> <p>Achieved.</p>
<p>80% residential child care staff have achieved NVQ Level 3 in Caring for children and young people.</p>		<p>NVQ programme is ongoing and all staff either have completed or are currently undertaking.</p> <p>Ongoing – 78% staff across residential service have achieved NVQ 3. The percentage of qualified staff in each unit fluctuates for a number of reasons eg redeployment of staff during 2005, staff moving to other posts in the Department. Current work is ongoing to develop action plans for a limited group of staff who are struggling to achieve this qualification</p>

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ENJOYING AND ACHIEVING	
100% young people in residential care are in education, employment or training.	All young people receive an appropriate education package. All young people are involved in education, employment or training.
Measures which ensure added value at the end of each key stage e.g. school attendance, level of engagement with education, level of exclusions, completion of projects.	Residential Care Workers just come into post – jointly employed and supervised with LEA to support Educational progress Each Residential Care Worker provides 21 hours per week to support education.
100% Year 11 children complete a nationally accredited award in ICT.	Yet to be developed.
100% of Year 11 children sat at least one GCSE or equivalent exam.	50% Year 11 pupils sat at least one GCSE in May 2005. (4 eligible, 2 took GCSE) It is not acceptable that young people do not take an exam – a more proactive approach to ensuring they take a GCSE is planned for 2006
100% of young people achieving at least one GCSE grade A-G.	50% of young people in Year 11 achieved at least one GCSE grade A-G. 50% of young people in Year 11 achieved at least one GCSE grade A-G. This equates to 100% of young people who took the exam.
No children missed more than 25 days education during the previous school year.	No young people missed more than 25 days education
No children are permanently excluded during the previous school year.	No young people were permanently excluded
100% children have Personal Education Plans.	Achieved.
100% Personal Education Plans are reviewed every term.	Personal Education Plans reviewed at Looked After Review.
100% of young people have contact with a Youth Worker.	Each unit has a youth worker attached to ensure the young people benefit from out of school opportunities. Ongoing
100% young people are involved in an Out of School Learning Activity.	All Young People involved in Out of School Learning project Youth Workers are promoting this. Current

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	activities include dance, horse riding, cycling and photography
MAKING A POSITIVE CONTRIBUTION	
All LAC Reviews relating to children in residential care are completed in timescales.	All young people are subject to regular review within statutory timescales. Achieved.
100% children have been able to give their views to Reviews.	All young people are positively supported to enable them to participate in the review process. Achieved
All children are able to report bullying, racism and other forms of harassment.	All units have young people’s meetings where issues about the running of the unit can be discussed. Advocacy service also picks up any concerns and refers to Managers. Ongoing.
All Black and Minority Ethnic Children re receiving services which meet their racial and cultural needs	All units ensure that black and minority ethnic children are provided with care that meets their racial and cultural needs – this is evidenced via audit. Ongoing Staff recruitment activity has been targeted to increase the number of black and minority ethnic staff in the service.
ACHIEVING ECONOMIC WELL-BEING	
100% of young people 15+ have a Pathway Plan and a Personal Adviser.	The link with Connexions has not been as strong as it should be and is being addressed, - a Senior manager from Connexions is now a member of the Corporate Parenting Strategy Group and there will be representation on the ‘Enjoying and Achieving’ sub group of that body. All young people have a pathway plan before they move from the residential unit.

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