

14 February 2013

Agenda Item: 8

## **REPORT OF THE SERVICE DIRECTOR FOR TRANSPORT, PROPERTY AND ENVIRONMENT**

### **PERFORMANCE REPORT – WASTE MANAGEMENT**

#### **Purpose of the Report**

1. This report provides information to the Committee on the performance of the Waste Management Group (WMG) in performing its role as statutory Waste Disposal Authority (WDA) for Nottinghamshire.

#### **Information and Advice**

2. Waste management is a service area within the County Council which is used by every one of the County's 780,000 residents. The WMG manages around 390,000 tonnes of Local Authority Collected Waste every year, of which around 80,000 tonnes is delivered to the network of 14 Household Waste Recycling Centres (HWRC) and 310,000 tonnes is collected from residential properties and businesses by the seven District and Borough Councils in Nottinghamshire in their role as statutory Waste Collection Authorities (WCA).

3. The service has an annual value of circa £30m.

#### **Summary of Performance**

4. **Appendix 1** shows current levels of performance for the service area, including a flow diagram that indicates how current performance measures link together, which summarises the overall effectiveness and efficiency of the service area.

5. Overall the service is performing well, with recycling and landfill diversion holding up well in the current difficult economic climate.

6. In particular exceptional recycling levels, averaging over 80%, and extremely high customer satisfaction scores at the Household Waste Recycling Centres (HWRC) reflect the quality of the service provided through the PFI contract with Veolia Environmental Services (VES).

7. The service continues to work with a range of providers to minimise the amount of waste sent to landfill, and protect the authority from the impacts of landfill tax, which is currently increasing at £8/tonne/annum (equating to an additional annual budget requirement of £1.2m). Overall waste arisings so far in 2012/13 are

static, even taking account of a significant increase in green waste tonnages resulting from the wet summer, and relatively warm winter.

## **Analysis**

8. Despite the prevailing difficult economic conditions, and the extended down time at the Eastcroft Energy from Waste (EfW) plant due to failures at the City Councils EnviroEnergy (EE) district heating facility during August and September 2012, the strategic plan action to “Reduce reliance on landfill for waste disposal” continues to be achieved (SBA11).

9. The two supporting performance indicators to SBA11, SBP14 “Residual household waste (per household)” and SBP15 “Municipal waste landfilled” are both on course to be met in 2012/13. As stated in paragraph 7 above, although overall tonnages are relatively static, the higher proportion of green waste in that tonnage is driving down the residual waste figure.

10. The Council maintains exceptionally high levels of customer satisfaction through the HWRC service (98% very satisfied/satisfied on-site, 93% off site) and is working with corporate communications and VES to improve signage and information at the sites, and with VES to extend the range of reuse and recycling facilities available, including expanding the Nottinghamshire Community RePaint scheme to Beeston and Newark HWRC.

11. A number of performance indicators are also detailed in the flow diagram in **Appendix 1** to help the Committee assess the overall effectiveness of the service.

## **Other Options Considered**

12. None – this is an information report.

## **Reasons for Recommendations**

13. Waste management is a significant area of spend for the Council, and has a major impact on the environmental and economic well being of the County. It is essential therefore that the Environment and Sustainability Committee is fully briefed on issues which impact on the delivery of the service.

## **Statutory and Policy Implications**

14. This report has been compiled after consideration of implications in respect of finance, equal opportunities, human resources, crime and disorder, human rights, the safeguarding of children, sustainability and the environment and those using the service and where such implications are material they are described below. Appropriate consultation has been undertaken and advice sought on these issues as required.

## **Financial Implications**

15. The monitoring of service performance will ensure that the circa £30m spent on waste management in Nottinghamshire every year will be used efficiently and effectively.

### **Implications for Service Users**

16. The continued investment in waste management will ensure that quality standards are maintained and appropriate services provided to meet local needs.

### **Recommendation**

1. That Committee note the contents of the report.

**Mick Allen**

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For any enquiries about this report please contact:  
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### **Constitutional Comments**

17. This report is for noting only.

### **Financial Comments**

18. This report is for noting only. There are no direct financial implications contained in the report.

### **Background Papers**

None.

### **Electoral Divisions**

All