

## Youth, Families and Cultural Services REPORT TO COMMITTEE

## Appendix A

### Our Performance from April to September 2013

#### What have we achieved?

Country Parks & Green Estates	Progress the creation of a new visitor centre for Sherwood Forest in partnership with Discovery Attractions	⊙
	Implement a new Development Plan for Sherwood National Nature Reserve	⊙
	Implement a new Development Plan for Rufford Abbey Country Park	⊙
	Prepare a new Development Plan for Bestwood Country Park	⊙
	Increase volunteer engagement for Country Parks and Green Estate	⊙
	Implement the Green Estate Strategy and Plan	⊙
Cultural & Enrichment	Develop a remodelled Community Sports and Arts Service	⊙
	Review the Nottinghamshire Performing Arts and County Youth Arts Programmes, designed at refreshing the offer.	⊙
	Undertake a detailed survey of young people focused on meeting their needs and aspirations in relation to the arts.	⊙
	Develop new market let resource material for the Achievement and Equalities team	⊙
Libraries, Archives & Information	Undertake the new Archives extension	⊙
	Develop the new Mansfield Central, Worksop and West Bridgford Libraries as strategic sites in the County	⊙
	Respond to the Government's requirements regarding Community Learning Trusts for adult education provision	⊙
	Ensure a development response to OfSTED inspection areas for improvement is delivered across the Adult Education Service	⊙
	Continue to develop a re modelled library network, locating services in best locations	○

Our achievement is rated by: [✓achieved ⊙on schedule ○ progress being made, but behind schedule ✕ not started or will not complete]

Country Parks & Green Estates Service	Yr Target	Apr-Sep	On Target?
Number of visitors to our Country Parks and Green Estate sites	(1,500,000)	814,750 <sup>2</sup>	✓
Generation of external income	(£2,500,000)	£1,569,468 <sup>2</sup>	✓
Number of volunteers worked with	(250)	354	✓
Number of volunteer hours supported	(5000)	8,134	✓
Number of public events organised, across country parks and green estate sites	(450)	392	✓
Service user and customer satisfaction levels achieved across the service area	(90%)	97%	✓
Cultural and Enrichment Service	Yr Target	Apr-Sep	On Target?
The number of young people and adults engaged or participating in sports, arts and outdoor education	(118,000)	75,759	✓
The number of active volunteers engaged in delivering sports and arts activities	(1,200)	355 <sup>2</sup>	✓
Service user and customer satisfaction levels achieved across the service area	(90%)	98%	✓
Libraries, Archives and Information Service	Yr Target	Apr-Sep	On Target?
The number of visits to Libraries	(3,100,000)	1,576,346	✓
The number of virtual visits to Libraries	(1,000,000)	550,741	✓
The number of Library events and activities	(7,000)	4,990	✓
The number of Library loans	(3,500,000)	1,892,868	✓
The number of active Library users	(150,000)	149,074	✓
The number of new Library members	(29,000)	20,584	✓
The number of adult learners	(7,500)	7,719 (2012/13)	✓
Percentage of adult learners who stated that the course met their expectations	(TBC)	92%(p)	-
The number of Newlinc sessions (public computer access sessions)	(200,000)	169,508	✓
The number of visits to Archives	(5,000)	3,610	✓
The number of virtual visits to Archives	(400,000)	200,170	✓
The number of Archives learning activities/events and number of attendances	(50)/(1,000)	39 / 549	✓
The number of file requests for the Records Management Service	(6,000)	3,926	✓
The number of boxes successfully received for the Records Management Service	(3,000)	1,685	✓
Achieve Education Library Service schools buyback rates	(73%)	(annual)	-
Service user and customer satisfaction levels achieved across the service area	(90%)	(annual)	-

Our achievement is rated by: [✓on or above target / ○off target (by less than 10%) / ✕off target (by more than 10%)]

<sup>1</sup>data not yet received in full

<sup>2</sup>against quarter profile

(p) provisional figure

(annual) figure not reported on a quarterly basis

\*\*TSYJ / ACLS Reports to previous quarter