

6 February 2017

Agenda Item: 8

REPORT OF SERVICE DIRECTOR FOR MID NOTTINGHAMSHIRE

UPDATE ON EXTRA CARE SERVICES IN NOTTINGHAMSHIRE Purpose of the Report

- 1. The purpose of this report is to:
 - request approval for the Council to enter into an agreement with Bassetlaw District Council regarding the creation of a new Abbey Grove Extra Care scheme in Worksop, as set out in this report, with the allocation of Extra Care capital funding at the level outlined in the **Exempt Appendix**.
 - provide information about the retender of the Care & Support service contract within the Council's existing Moorfield Court Extra Care scheme in Southwell.

Information and Advice

2. Some information relating to this report is not for publication by virtue of paragraph 3 of Schedule 12A of the Local Government Act 1972. Having regard to all the circumstances on balance the public interest in disclosing the information does not outweigh the reason for exemption because the information comprises commercially sensitive and confidential information about the Extra Care schemes. The exempt information is set out in the Exempt Appendix.

Worksop Extra Care

- 3. The new Abbey Grove Extra Care scheme in Worksop is proposed as part of the Council's Strategy for the additional development of new Extra Care accommodation across Nottinghamshire. The Council is committed to creating 160 new Extra Care places by March 2018 as part of its commitment to providing alternatives to residential care. To date 82 new Extra Care places have been created within four new schemes (St Andrew's, Bilsthorpe Bungalows, Darlison Court and Poppy Fields, including 12 apartments used for community based Assessment Accommodation at the latter scheme). A further 50 new Extra Care places have been approved by the Adult Social Care and Health (ASCH) Committee and are currently in development (Bowbridge Road Extra Care scheme and Townview, the former Mansfield General Hospital Extra Care scheme). The additional new Abbey Grove scheme proposed in this report would create 37 new Extra Care units, making an overall delivery of 169 new units of Extra Care across Nottinghamshire.
- 4. Extra Care accommodation, with its combination of communal facilities, on-site care team and specialist housing design helps to prevent and reduce the need for health and social care intervention. For example, accessible on-site communal facilities help to prevent

social isolation and promote mental and emotional wellbeing. The high quality of the accommodation is designed to meet the possible future needs of ageing residents (e.g. level access showers or wet rooms, wheelchair turning circles, lots of natural light, accessible kitchens, built-in call alarms etc). This standard of accommodation helps to prevent the need for health and social care intervention, for example, helping to prevent and reduce falls in the home. Overall, the support and preventative features offered by Extra Care means that all the older adults living in those schemes (both those in the Council's nomination units as well as those in the remainder of the units in a scheme) benefit from living in specialist accommodation designed to help older adults remain living at home safely for longer.

Proposal for a new Worksop Extra Care scheme

- 5. The current Abbey Grove scheme provides 32 bedsit properties for older adults, of which 25 units are used by the County Council as Extra Care accommodation. The scheme is managed by A1 Housing (the District Council's Housing Provider), with 24/7 on-site care provided by Comfort Call. The accommodation at Abbey Grove is in need of upgrade to ensure it can provide a safe and supportive Extra Care environment for older adults. Bassetlaw District Council and A1 Housing have advised that whilst Abbey Grove meets current fire safety regulations, the accommodation is not expected to meet future fire safety requirements as it has already been modified as much as is possible for that type of bedsit accommodation. It will therefore need to be rebuilt if there is to continue to be Extra Care in that location. As part of considerations regarding the future of Abbey Grove, the District Council and A1 Housing examined a number of possible options and concluded that the development of a larger Extra Care scheme would provide the best outcome in terms of being able to continue to deliver Extra Care in that location as well as providing an increase in the overall number of Extra Care places available for use by the County Council.
- 6. At its meeting in February 2015, ASCH Committee approved work with Bassetlaw District Council to develop a proposal for a new build Extra Care scheme in Worksop. A further report to ASCH Committee in June 2015 approved the submission of a joint bid with Bassetlaw District Council to the national HCA Care & Support Specialised Housing Fund for the development of new Extra Care within Worksop. On 10th March 2016 the HCA announced the award of grant funding of £1,056,000 conditional on a revised scheme design being submitted to the HCA for approval. A report to ASCH Committee in April 2016 provided an update on the further development work needed and required a report to be brought back to Committee in 2016 to provide detailed plans and financial implications for consideration to approve the allocation of capital funding.
- 7. Over the course of 2016, Bassetlaw District Council has undertaken further work to revise the scheme layout in order to be able to meet the design requirements of the HCA whilst also complying with the planning restrictions placed on the site due to its proximity to the nearby Gatehouse, which is a grade 1 listed structure. A revised design was shared with the County Council in August 2016 and has been assessed as meeting the county Extra Care design standard. The revised design was submitted to the HCA in September 2016, an update report was submitted to ASCH Committee in October 2016 and the HCA confirmed its approval for the new design in December 2016.

- 8. The proposed new Abbey Grove scheme would have a total of 51 new apartments for older adults, an increase of 19 on the current total capacity. Nottinghamshire County Council would have nomination rights to 37 of these for Extra Care accommodation, an increase of 12 from the existing arrangement, enabling more older adults to avoid unnecessary admission into residential care by being supported within Extra Care. The new building would also provide communal onsite facilities (café, lounge, multi-purpose hobby and leisure spaces) for use by Abbey Grove residents as well as the surrounding local older adults population, thereby helping to promote social and emotional wellbeing and prevent isolation and loneliness.
- 9. The District Council is currently applying for planning permission, with the intention that demolition of the old building and construction of the new building will start on site in Spring 2017, with the new scheme ready for use in Spring 2019. The expected timescales and key milestones for the proposed new Abbey Grove Extra Care scheme are as follows:

Planned activity	Suggested timeframe	Lead Partner
Consultation sessions in November held at Abbey Grove – including the issue of an information pack for all residents, tenants, carers & wardens re alternative accommodation choices	November 2016	A1 Housing with District and County Councils
HCA confirmation of design	December 2016	District Council
Costing finalised by District and put to Bassetlaw District Council Cabinet and ASCH Committee to seek approval to proceed.	Early 2017	A1 and District with County Council
Subject to approval to proceed by both Councils, residents needs to be assessed and residents supported to move to appropriate alternative accommodation	Spring 2017	A1 with District and County Council
Tender to appoint contractor for construction	Spring 2017	A1 with District
Demolition of existing Abbey Grove building and construction of new building	Spring 2017 – Spring 2019	Appointed contractor managed by A1 and District
Opening of new Abbey Grove scheme – with residents supported to move back into the new Abbey Grove building if they so choose	Spring 2019	A1 with District and County Council

- 10. The County Council's Older Adults Team for Bassetlaw will be a key partner in any arrangements made for the refurbishment of the Abbey Grove scheme. All existing Extra Care tenants will have a comprehensive assessment of their needs, in liaison with family and friends as appropriate. Bassetlaw District Council and A1 Housing will provide advice, support and practical assistance with the move for each individual and have identified options for alternative accommodation during the construction period:
 - Westmorland House (an existing Extra Care scheme in Bircotes)
 - Larwood House in Worksop (an existing Independent Living scheme in Worksop, managed by A1 Housing. Provision would be made for the current Abbey Grove Care Team to be located on site at Larwood House as a temporary measure during the construction of the new Abbey Grove scheme).

11. Committee is requested to give approval for the Council to enter into an agreement with Bassetlaw District Council regarding the creation of a new Abbey Grove Extra Care scheme in Worksop with the allocation of Extra Care capital funding at the level outlined in the Exempt Appendix. The funding requested from the County Council equates to 36% of the total scheme cost for this proposed new Abbey Grove scheme.

Retender of Care & Support Contracts within Extra Care schemes

- 12. The Council's current contract for Home Based Care & Support within the Moorfield Court Extra Care scheme in Southwell is with Radis Community Care. This contract expires at the end of October 2017 and therefore needs to be retendered during 2017 in line with the Council's Financial Regulations and Procurement Law.
- 13. On 11 July 2016, ASCH Committee received a report about the Home Based Care & Support services tender and approved the establishment of a Dynamic Purchasing System (DPS) for the procurement of Home Based Care services including Extra Care services. The Dynamic Purchasing System is increasingly being used by Councils as it enables commissioners to establish a list of providers who have been accredited based on evidence and a track record of delivery of high quality care and support service. Commissioners can then select and award a contract/s to any of the accredited providers through mini competition as and where required. The Care & Support service contract at Moorfield Court will be the first Extra Care contract to be tendered under the new DPS.
- 14. To manage the transition to a new Moorfield Court Care & Support contract from November 2017, the Council will work closely with the existing provider to ensure that the retender process is managed carefully and to ensure that the continuity of the existing Extra Care service is maintained for the people using the service. The County Council will carry out a comprehensive assessment of the needs of all Moorfield Court Extra Care tenants, in liaison with family and friends. There will also be information events held at Moorfield Court for tenants, family and friends and the onsite Care Team at appropriate points during the retender process, as well as briefings for local Councillors, in order to ensure all local stakeholders have access to information, advice and support as required.

Other Options Considered

15. When deciding where to create new Extra Care accommodation, the location of existing schemes and local services, as well as demand/population demographics, are all considered by officers when making recommendations to Committee.

Reason/s for Recommendation/s

16. The Council's 'Living at Home' Programme (which manages the creation of new Extra Care schemes for the Council) is reducing the need for people to go into residential care by increasing alternative choices for older people to residential care and thereby delivering savings to the Adult Social Care and Health budget. The business case for the creation of new Extra Care, as developed in 2013/14, shows the net revenue saving to the County Council of placing an older adult in Extra Care (as opposed to residential care) is £94 per person per week, equating to an average annual saving of £4,888 per person per year.

Statutory and Policy Implications

17. This report has been compiled after consideration of implications in respect of crime and disorder, finance, human resources, human rights, the NHS Constitution (public health services), the public sector equality duty, safeguarding of children and adults at risk, service users, sustainability and the environment and ways of working and where such implications are material they are described below. Appropriate consultation has been undertaken and advice sought on these issues as required.

Financial Implications

18. Following approval of the design by the HCA, Bassetlaw District Council has confirmed the minimum contribution required from the County Council to deliver the proposed new Abbey Grove Extra Care scheme. This is as set out in the Exempt Appendix and is within the range of approved County Council contributions to other new Extra Care schemes in Nottinghamshire.

Implications for Service Users

- 19. There are currently 20 older adults living at Abbey Grove, of whom 15 receive Extra Care support. Consultation events about the proposed redevelopment were held at Abbey Grove in November. Since then A1 Housing, supported by Nottinghamshire County Council Social Workers, has been leading dialogue with tenants, families and carers, in order to start to identify appropriate alternative accommodation for residents to move into during the construction works at Abbey Grove. In terms of experience of successfully supporting older people to move, the development of the St Andrew's Extra Care scheme (where residents were moved and the old building extensively remodelled to create a new scheme) demonstrated that careful planning and partnership working by the key organisations can ensure that older people are successfully supported to move in a sensitive and appropriate way.
- 20. The existing Abbey Grove onsite Care Team will be located at a temporary base in the nearby Larwood House older adults general needs scheme, in order that the Abbey Grove Extra Care tenants can continue to receive care support whilst the new Abbey Grove scheme is being built. A1 Housing has committed to meet the cost of tenants' moving expenses and existing Abbey Grove residents will be given priority to move back into the new Abbey Grove in Spring 2019. The creation of the new accommodation and improved new communal facilities will provide additional choice and opportunities for service users.

Public Sector Equality Duty Implications

21. In relation to the retender of the Moorfield Court Care & Support Contract, the nature of the services to be commissioned mean they will affect older adults and people with disabilities, including people who have multiple and complex health and social care needs. As part of the overarching retender of Home Based Care & Support Services, the Council has completed an Equalities Impact Assessment to consider the implications of the tender process on people with protected characteristics and to identify and put in place mitigating

action to ensure that these groups of people are not disadvantaged as a result of the tender process.

RECOMMENDATION/S

That the Committee:

- 1) gives approval for the Council to enter into an agreement with Bassetlaw District Council regarding the creation of a new Abbey Grove Extra Care scheme in Worksop, as set out in this report.
- 2) approves the allocation of Extra Care capital funding for the new Abbey Grove Extra Care scheme in Worksop at the level outlined in the Exempt Appendix.
- 3) notes the retender of the Care & Support service contract at the Moorfield Court Extra Care scheme in Southwell.

Sue Batty

Service Director for Mid Nottinghamshire

For any enquiries about this report please contact:

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Constitutional Comments (LM 16/12/16)

22. The recommendations in the report fall within the Terms of Reference of the Adult Social Care and Health Committee.

Financial Comments (KAS 23/01/17)

23. The financial implications are contained within paragraph 18 of the report and the exempt appendix.

Background Papers and Published Documents

Except for previously published documents, which will be available elsewhere, the documents listed here will be available for inspection in accordance with Section 100D of the Local Government Act 1972.

Update on the Development of New Extra Care Schemes for Nottinghamshire – report to Adult Social Care & Health Committee on 2 February 2015

Development of Proposals for New Extra Care Schemes for Newark, Worksop and Arnold – report to Adult Social Care & Health Committee on 29 June 2015

New Extra Care Schemes in Newark and Worksop – report to Adult Social Care and Health Committee on 18 April 2016

Update regarding new Extra Care schemes in Bassetlaw – report to Adult Social Care & Health Committee on 10 October 2016

Tender for older people's Home Based Care and Support services – report to Adult Social Care and Health Committee on 11 July 2016

Equality Impact Assessment

Electoral Division(s) and Member(s) Affected

All.

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