



## The operating principles for the Integrated Children's Disability Service's Specialist Support Team

### Purpose

To support children and young people (aged 0-18) with complex additional needs and their parents/carers to lead the best lives they can by maximising independence and supporting whole family resilience.

The offer is based upon the provision of personal and intimate care at home; support with routines; bespoke short break packages including overnights; and Saturday and Holiday Club provision.

### Operating principles

- **PARTNERSHIP**: using a strength-based approach we will work with all key stakeholders to secure the best possible provision and outcomes for children and young people, and their families.
- **CO-PRODUCTION**: our service offer, and individual support packages will be co-produced with children, young people and their families.
- **INTEGRITY**: we will operate in a transparent way and be accountable for our actions, including when things go wrong.
- **RESPECT and KINDNESS**: we will respect the dignity of our service users, including their families and demonstrate compassion and care in everything we do.
- **SAFEGUARDING**: keeping our vulnerable children and young people safe in their homes and communities lies at the heart of our service offer.



From Strength to Strength