



What is the Quality Tree?

- *The Quality Tree is a framework for assuring quality for ALL learning disability services in Nottinghamshire.*
- *It is part of the work from the White Paper "Valuing People".*

What Valuing People says:

Why do we need a Quality Framework?

- *"To ensure that all agencies commission and provide high quality, evidence-based and continuously improving services which promote both good outcomes and best value".*
- In other words, we want the best services we can get for people with learning disabilities.

What Valuing People says about Quality Frameworks

- *"The Learning Disability Partnership Board will need to ensure the development of an integrated quality framework that applies across all agencies. This should make people with learning disabilities its central focus with their voices clearly heard and services clearly accountable to them".*
- *An inter-agency quality assurance framework should be in place by April 2002.*

The Quality Tree is our Local Quality Framework

When we are measuring the quality of services, people with learning disabilities should be the central focus and services clearly accountable to them. In Valuing People, Directors of Social Services assume responsibility for quality. It is up to the Learning Disability Partnership Board to combine Social Services', Health Services' and other services' systems into a common framework.



What does the Quality tree look like?

The roots of the Tree are the 4 principles of Valuing People

- *Promoting Independence*
- *Choice & Control*
- *Civil Rights*
- *Social Inclusion*

All the different services make up the trunk & branches

These are:

- *Housing*
- *Work*
- *Day Services*
- *Education*
- *Transport*
- *Leisure*
- *Health Services*
- *Supported Living*
- *Direct Payments & Benefits*
- *Short Breaks*
- *CLDT*

There are 8 "fruits" on the tree – or outcomes,
What the service provides for people



The large group of service users, carers and staff from many services
have decided these, they are:

- *Friends & Relationships*
- *Choice*
- *Being part of the community*
- *Being safe*
- *Communication*
- *Respect*
- *Doing lots of different things*
- *Staying Healthy*

Who has made the Quality Tree ?

A large group of service users, providers and carers met to decide what "Quality" meant. A smaller working group has been deciding what to measure and how. This group consists of service users, carers, social services and health service staff.



Acknowledgements

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Paul Clogg	Nottingham City Social Services Department (Contracts Officer)
Trevor Clower	Carers' Forum
Graham Collins	Nottinghamshire Healthcare Trust (Clinical Psychologist)
Maggie Harty	Nottingham City Social Services Department (Service Manager for Learning Disabilities)
Paul Johnson	Nottinghamshire County Council Social Services Department (Commissioning Officer)
Amanda Platts	Co-Chair, Nottingham City Learning Disabilities Partnership Board
Noel Smalley	Vice-Chair, Nottinghamshire County Learning Disabilities Partnership Board
Keith Vollbracht	Nottinghamshire County Council Social Services Department (Contracts Officer)
Janet Willins	Gedling Primary Care Trust (Commissioning Officer)
Rosamunde Willis-Read	Commission for Social Care Inspection (Regulation Manager)