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This is the overall rating by the Quality Monitoring Team of the service considering the Service User Interviews, Service Questionnaire and Supporting Information. The ratings are made in the following Quality Tree Areas:

- **Respect**
- **Friendships & Relationships**
- **Choice**
- **Being Part of the Community**
- **Doing Things**
- **Being Safe**
- **Staying Healthy**
- **Communication**

Quality Tree Area	 Full Apple Service Quality as high as could reasonably be expected	 Half Apple Service Quality Adequate, but obvious room for improvement	 Core Service does not really meet clients' needs. Major areas for improvement
Respect			
Friendships & relationships			
Choice			
Being Part of the Community			
Doing Things			
Being Safe			
Staying Healthy			
Communication	