



Quality Tree – Carer Questionnaire Information sheet

As part of the Government White paper Valuing People, a framework has been introduced. This framework looks after ALL learning disability services to make sure that they are good and are always improving.






The Quality Tree is the local framework within Nottinghamshire. The Quality Tree makes people with learning disabilities their main focus. It pays attention to eight areas in particular, these being choice, being part of the community, relationships and friendships, being safe, respect, staying healthy, communication and doing things. This means that people with learning disabilities will be listened to and services made available to them. To see if this happens, a number of tests and interviews need to be carried out.

This quick and easy questionnaire will provide information that is needed to see if service users are getting the best care. This can then help towards making services better.

Guidelines for filling in questionnaire

- There are 8 questions to answer.
- Read each question.
- Answer each question with your comments in the space provided.
- Score each question with a rating on the scale provided (Circle or tick).
- We value any suggestions that you make.

What do the ratings mean?

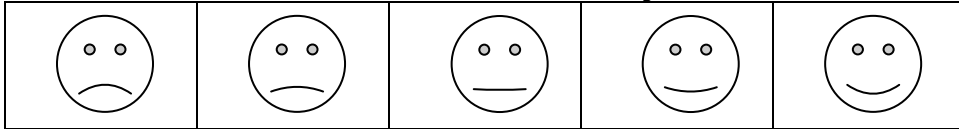
				
<i>* Very Bad</i>	<i>* Bad</i>	<i>*Neither Good or Bad</i>	<i>* Good</i>	<i>* Very Good</i>
<i>* Not at all Happy</i>	<i>* Not Happy</i>	<i>*Neither Happy or Not Happy</i>	<i>* Happy</i>	<i>*Very Happy</i>



Carer Questionnaire

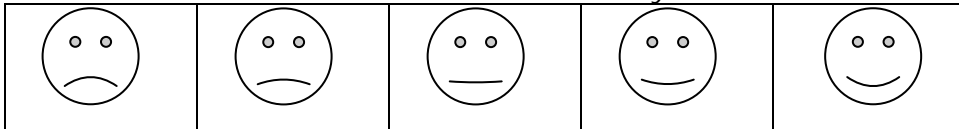
1. **What do you think of the activities available to your relative?** (For example, are they exciting and interesting activities? Do they have activities that provide for all kinds of interests? For example, going to work or doing different hobbies). Please comment...

Please circle the face that best shows how you feel about this area.



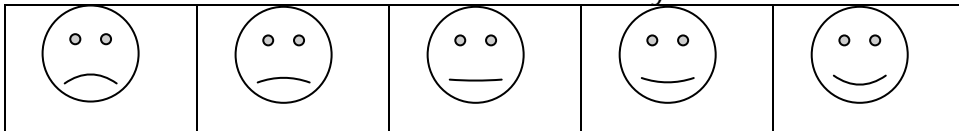
2. **What do you think of the level of involvement your relative is given when making choices?** (For example, are you happy with the level of involvement your relative is given when making choices? For example, do they have a choice about what to wear, what to eat or where to go?) Please comment...

Please circle the face that best shows how you feel about this area.



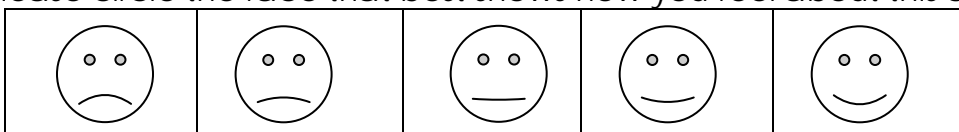
3. **What do you think of the outings available to your relative?** (For example, are you happy that he/she gets plenty of opportunities to go out and do different things within the community? For example, shopping, or going to the pub?) Please comment...

Please circle the face that best shows how you feel about this area.



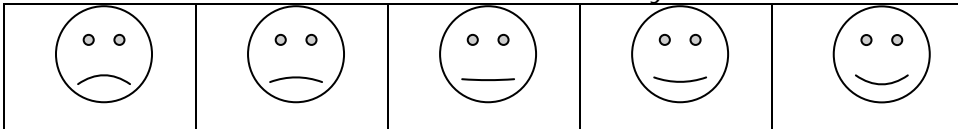
4. **Does your relative have a good network of family and friends?** (For example, are you happy with the level of contact that your relative has with his/her family and friends?) Please comment...

Please circle the face that best shows how you feel about this area.



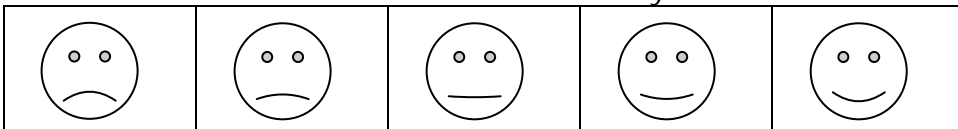
5. **Do you feel happy that your relative feels safe in this service?** (For example, does your relative appear to have a good relationship with people who use this service? Do you feel happy that staff are treating him/her properly?) Please comment...

Please circle the face that best shows how you feel about this area.



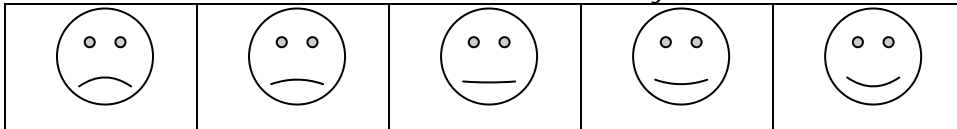
6. **What do you think of the level of care provided by the staff?** (For example, do staff spend enough time with your relative? Are staff good at noticing your relative's feelings? Do you feel that staff treat him/her with respect?) Please comment...

Please circle the face that best shows how you feel about this area.



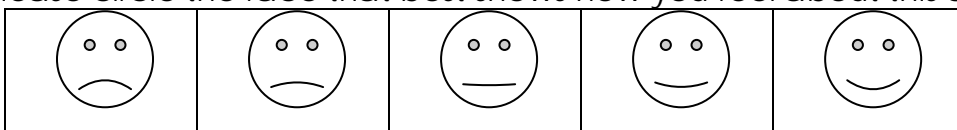
7. **How happy are you that this service promotes a healthy lifestyle?**
(For example, do you feel happy that your relative is given plenty of healthy foods within his/her diet? Are you happy with the amount of exercise available to your relative? Is he/she given good opportunities to exercise?) Please comment...

Please circle the face that best shows how you feel about this area.



8. **What do you think of the communication between your relative and staff?** (For example, do you think that staff do their best to encourage communication? Do you feel happy that staff do their best to make sure they understand your relative? For example, using signs, symbols and pictures?) Please comment...

Please circle the face that best shows how you feel about this area.



Thank you for filling in this questionnaire.