

NOTTINGHAMSHIRE PUBLIC LIBRARY SERVICE STANDARDS: 2007-08

Based on a population figure of 769,000

Public Library Service Standard	Performance measure	Target	Notts Libraries	Target met/not met
PLSS 1	Proportion of households living within specified distance of a static library	85%	94%	Y
PLSS 2	Aggregate scheduled opening hours per 1,000 population for all libraries	128 hours	148 hours	Y
PLSS 3	Percentage of static libraries providing access to electronic information resources connected to the internet	100%	100%	Y
PLSS 4	Total number of electronic workstations with access to the internet <u>and</u> the libraries catalogue (available for public use through both static and mobile libraries) available to users per 10,000 population	6	7	Y
PLSS 5	(i) Percentage of requests for books met within 7 days (ii) Percentage of requests for books met within 15 days (iii) Percentage of requests for books met within 30 days	50% 70% 85%	80% 89% 95%	Y
PLSS 6	Number of library visits per 1,000 population	6600	5380	N
PLSS 7	Percentage of library users 16 and over who view their library service as 'very good' or 'good'.	94%	95.4%	Y
PLSS 8	Percentage of library users under 16 who view their library service as 'good'	87%	85.3%	N
PLSS 9	Annual items added through purchase per 1,000 population	216	268	Y
PLSS 10	Time taken to replenish the lending stock on open access or available on loan	6.7 years	5.4	Y