**Display Action Officer:** No Street: Stapleford Lane (4910456)

Street: Stapleford Lane (4910456)		Locality: Toton, N	ottinghamshire		Area: Broxtowe	
Condition Survey						
Defect No: Description	Log Date	Location	Defect Type	Class. Orga	nisation Status	Job No.
Feat No.: 2,000.00 Feature Id - L	ocn.: From boundar	y s/o #273 to Chetwynd Road junc	exc service roa Feature Type: St	reet Section	Area: Broxtowe	
Batch: 20435405 - Inspection Batch		Route	Broxtowe South Mar Saf CW			Date: 05/03/2021
No actionable defects found						
Batch: 20435404 - Inspection Batch		Route	Broxtowe South Jan Enh CW/FW	1		Date: 05/03/2021
3664718	05/03/2021	jct st geroge's drive (4) jct blackroo close (3) 15(2)	d CW Repairs-Bituminous	Internal	Committed	2768523
3664716 replace 3 number 2m staggered infil sight gap barriers RTA damage, traf management required lane closure way lights	fic	junction banks Road	Guardrail Repairs	Internal	Committed	2768518
3664719	05/03/2021	31(1) 28(1)	FW Repairs-Bituminous	Internal	Uncommitted	2768524
3664715	05/03/2021	opp 238	CW Repairs-Bituminous	Internal	Committed	2768520
3664720 two patches	05/03/2021	30/32	FW Repairs-Bituminous	Internal	Committed	2768525
3664714 stop and go	05/03/2021	lamp 46	FW Repairs-Bituminous	Internal	Committed	2768519
3664713	05/03/2021	opp 238	CW Repairs-Bituminous	Internal	Committed	2768521
3664721 tree root uplift	05/03/2021		FW Repairs-Bituminous	Internal	Committed	2768526
3664717	05/03/2021	opp 208	FW Repairs-Bituminous	Internal	Uncommitted	2768522
Batch: 20431134 - Inspection Batch		Route	Adhoc Inspection			Date: 12/02/2021
3661508	12/02/2021	198(4) 204(5) 208(2)	CW Repairs-Bituminous	Internal	Committed	2765313
3661507	12/02/2021	204	CW Repairs-Bituminous	Internal	Committed	2765314
Batch: 20430415 - Inspection Batch		Route	Broxtowe South Feb Saf CW			Date: 08/02/2021
3660785 500*300*50mm	08/02/2021	lamp 356	CW Repairs-Bituminous	Internal	Uncommitted	2764588
3660790	08/02/2021	entrance to stw works	CW Repairs-Bituminous	Internal	Committed	2764587
3660789 two cat 1 defects 800*250*80mm ar 500x300*70mm	nd 08/02/2021	95	CW Repairs-Bituminous	Internal	Uncommitted	2764592
3660788 500*200*40	08/02/2021	lamp 356	CW Repairs-Bituminous	Internal	Uncommitted	2764591
3660787 defect 500*300*50mm	08/02/2021	lamp 356	CW Repairs-Bituminous	Internal	Uncommitted	2764590
3660786 defect 400*300*50mm	08/02/2021	lamp 356	CW Repairs-Bituminous	Internal	Uncommitted	2764589
Batch: 20429254 - Inspection Batch		Route	Adhoc Inspection			Date: 02/02/2021
3660011	02/02/2021	toton methodist church	CW Repairs-Bituminous	Internal	Committed	2763809
3660010 Carriageway Pothole - Road Pothole Several potholes going down hill tow toton needs addressing as wheel da and unsafe road surface . Online re Customer title is (Enquiry 6193352)	/ards .mage	jct swiney way (1) 95(2)	CW Repairs-Bituminous	Internal	Committed	2763810
Batch: 20429232 - Inspection Batch		Route	Adhoc Inspection			Date: 02/02/2021
3659999	02/02/2021	210(4) 202(2)	CW Repairs-Bituminous	Internal	Committed	2763799
3659998	02/02/2021	238(6) lamp 46(4)	CW Repairs-Bituminous	Internal	Committed	2763798
3659997	02/02/2021	lamp 356(5) opp 239(3)	CW Repairs-Bituminous	Internal	Committed	2763797
3659996	02/02/2021	200	CW Repairs-Bituminous	Internal	Committed	2763796
3659995	02/02/2021	200	CW Repairs-Bituminous	Internal	Committed	2763795

Effective: 01/04/2020 to 01/04/2021

Feature No.: 2000.00 to 2000.00 Street: Stapleford Lane (4910456) Display Action Officer: No

**Condition Survey** 

fect No: Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No
Feat No.: 2,000.00 Feature Id - Locn.:	From boundar	ry s/o ### to Chetwynd Road	junc exc service roa Feature Type: Stre	eet Section		Area: Broxtowe	9
Batch: 20429232 - Inspection Batch		R	Coute: Adhoc Inspection				Date: 02/02/2021
3660000	02/02/2021	opp 239	CW Repairs-Bituminous	Internal		Committed	2763794
Batch: 20427883 - Inspection Batch		R	Coute: Adhoc Inspection				Date: 21/01/2021
3658632 Carriageway Pothole x 3	21/01/2021	Stapleford Lane lamp posts 4	4445 CW Repairs-Bituminous	Internal		Uncommitted	2762430
Batch: 20427878 - Inspection Batch		R	Route: Adhoc Inspection				Date: 21/01/2021
3658630 Carriageway Pothole x 3	21/01/2021	Lamp post 57	CW Repairs-Bituminous	Internal		Uncommitted	2762428
Batch: 20423124 - Inspection Batch		R	Route: Adhoc Inspection				Date: 11/12/2020
3655424 replace x3 sight gap guardrails pics attached possibly stop and go or left turn lane closure to allow works pics attached of lane	11/12/2020	Crossroad of Swiney way and Stapleford Lane	d Guardrail Repairs	Internal		Committed	2759214
Batch: 20422405 - Inspection Batch		R	<b>Route:</b> Broxtowe South Dec Saf CW				Date: 08/12/2020
No actionable defects found							
Batch: 20418146 - Inspection Batch		R	<b>Route:</b> Adhoc Inspection				Date: 09/11/2020
3653082 Works required to replace Gully Pot (Enquiry 6169673) also linked to enquiry (89074) not entered contract as wont allow me to put Other repair then select Broxtowe Drainage Repair, please advise.	09/11/2020	Gully outside No138	Other	Internal		Committed	2756869
Batch: 20418100 - Inspection Batch		R	Route: Broxtowe South Nov Saf CW				Date: 09/11/2020
3653063 Fill 1 X Pothole around utility.	09/11/2020	Opposite Library & No 54	CW Repairs-Bituminous	Internal		Uncommitted	2756850
Batch: 20413458 - Inspection Batch		R	Noute: Broxtowe South Oct Saf CW				Date: 12/10/2020
No actionable defects found							
Batch: 20412716 - Inspection Batch		R	<b>Route</b> : Adhoc Inspection				Date: 06/10/2020
3650111 Fill 1 X PH	06/10/2020	Junc with Katherine Opposite	e LC 51. CW Repairs-Bituminous	Internal		Committed	2753894
Batch: 20410334 - Inspection Batch		R	<b>toute:</b> Broxtowe South Sep Saf CW				Date: 15/09/2020
No actionable defects found							
Batch: 20406810 - Inspection Batch		R	coute: Adhoc Inspection				Date: 26/08/2020
3647325 Fill 5 X PH (Enquiry 6175762)	26/08/2020	No 31 to Junc of Blackrod Cl	ose CW Repairs-Bituminous	Internal		Committed	2751105
Batch: 20406218 - Inspection Batch		R	<b>Route:</b> Broxtowe South Aug Saf CW				Date: 21/08/2020
No actionable defects found							
Batch: 20401984 - Inspection Batch		R	Route: Adhoc Inspection				Date: 24/07/2020
3644706 Blocked Gully please ref to photo (Enquiry 3208547)	24/07/2020	LC 47 +10mtr	Drainage-Blocked Asset	Internal		Committed	2748486
Batch: 20401407 - Inspection Batch		R	<b>Route:</b> Broxtowe South Jul Saf CW/FW				Date: 20/07/2020
No actionable defects found							

Display Action Officer: No Street: Stapleford Lane (4910456)

Defect No: Des	scription		Log Date	Location	Defect	Туре	Class.	Organisation	Status	Job No.
Feat No.:	2,000.00	Feature Id - Locn.:	From boundar	ry s/o ### to Chetwynd Road	d junc exc service ro	e Feature Type: Str	eet Section		Area: Broxtow	е
Batch: 2	20399538 - Insp	ection Batch		F	Route: Adhoc Inspe	ection				Date: 07/07/2020
	cked Gully .Ple quiry 6147659)	ase ref to photo	07/07/2020	LC 20	Draina	ge-Blocked Asset	Internal		Committed	2746808
Batch: 2	20398791 - Insp	ection Batch		F	Route: Adhoc Inspe	ection				Date: 02/07/2020
LC -		owing locations 1 & LC 43 to LC44 X 5 )	02/07/2020	LC 48 to LC 50.& LC 43 to L	-C44 CW Re	pairs-Bituminous	Internal		Committed	2746447
Batch: 2	20398373 - Insp	ection Batch		F	Route: Adhoc Inspe	ection				Date: 29/06/2020
3642461 Bloo	cked Gully - Ple	ease ref to photo's	29/06/2020	No 126	Draina	ge-Blocked Asset	Internal		Committed	2746238
Batch: 2	20398260 - Insp	ection Batch		F	Route: Broxtowe Se	outh Jun Saf CW				Date: 26/06/2020
No	actionable defe	ects found								
Batch: 2	20394456 - Insp	ection Batch		F	Route: Adhoc Inspe	ection				Date: 02/06/2020
Feb	ose gravel from oruary, Sweepe ase ref to photo	r required ASAP.	02/06/2020	From LC 14 to LC 19	Other		Internal		Committed	2743906
Batch: 2	20389672 - Insp	ection Batch		F	Route: Broxtowe So	outh May Saf CW				Date: 01/05/2020
No	actionable defe	ects found								
Batch: 2	20389300 - Insp	ection Batch		F	Route: Adhoc Inspe	ection				Date: 30/04/2020
3638381 Fill	6 X Potholes		30/04/2020	Junc Katherine Ave to LC 51	1 CW Re	pairs-Bituminous	Internal		Uncommitted	2742157
	20388453 - Insp actionable defe			F	Route: Broxtowe So	outh Apr Saf CW				Date: 21/04/2020

## **Customer Services**

**Enquiry No.**: 6202021 **Logged by:** External to Confirm **on:** 18/03/2021 14:03

Service: Trees/Verges Subject: Grass Cutting Classification: Report or Observation Enquiry Ref: FS-CASE-317446066

Desc.; Overgrown grass and verges - The hedges along this road have grown a lot and are obstructing pedestrians and making it very difficult to look onto the main road. . Submitted by Advisor:

## Customer #####

Location: Between Carfield Avenue and Banks Road (on Stapleford Lane itself)

Contact:

**Enquiry No.**: 6196363 **Logged by:** External to Confirm **on**: 13/02/2021 10:15

Service: Carriageway/Footway Subject: Carriageway Pothole Classification: Report or Observation Enquiry Ref: FS-CASE-307538916

Desc.: Road Pothole - Lots of pot holes running down the hill . Online report Customer ########

Location: Near the speedometer Contact:

Plot Number: 2,000.00 Feature Id - Location: From boundary s/o ### to Chetwynd Road junc exc service roa Feature Type: Street Section

**Job Number:** 2765313

**Enquiry No.:** 6196146 **Logged by:** External to Confirm **on:** 11/02/2021 18:03

Service: Carriageway/Footway Subject: Carriageway Damage Classification: Report or Observation Enquiry Ref: FS-CASE-307116552

**Desc.:** Road Damage - Road surface sinking, pot holes forming rapidly . Online report Customer ##### **Location:** By access to barracks footpath **Contact:** 

Plot Number: 2,000.00 Feature Id - Location: From b

Feature Id - Location: From boundary s/o ### to Chetwynd Road junc exc service roa Feature Type: Street Section

**Customer Services** Logged by: External to Confirm on: 10/02/2021 22:03 **Enquiry No.:** 6195965 Subject: Carriageway Damage Classification: Report or Observation Enquiry Ref: FS-CASE-306752064 Service: Carriageway/Footway Desc.: Road Damage - Road damage and with various pot holes causing damage to cars when driving . Online report Customer title is Mr. Location: Stapleford Lane Road Damage Contact: Feature Id - Location: From boundary s/o ### to Chetwynd Road junc exc service roa Feature Type: Street Section Plot Number: 2.000.00 Job Number: 2765313 Enquiry No.: 6195964 Logged by: External to Confirm on: 10/02/2021 22:00 Service: Carriageway/Footway Subject: Carriageway Pothole Classification: Report or Observation Enquiry Ref: FS-CASE-306751545 Desc.: Road Pothole - Big pothole causing car damage . Online report Customer title is Mr. Location: Near ### Stapleford Lane Service Road Contact: Feature Id - Location: From boundary s/o ### to Chetwynd Road junc exc service roa Feature Type: Street Section Plot Number: 2,000,00 Job Number: 2765313 Enquiry No.: 6195928 Logged by: External to Confirm on: 10/02/2021 18:06 Subject: Carriageway Damage Classification: Report or Observation Enquiry Ref: FS-CASE-306695131 Service: Carriageway/Footway Desc.: Road Damage - The whole road heading up and down Toton Lane and Stapleford Lane, Toton, Nottingham is completely useless. Damaging vehicle tyres and suspension. This need some serious repairs asap. . Online report Customer title is Mr. Location: Stapleford Lane NG96FZ Contact: Feature Id - Location: From boundary s/o ### to Chetwynd Road junc exc service roa Feature Type: Street Section Plot Number: 2.000.00 Job Number: 2765313 Enquiry No.: 6195703 Logged by: External to Confirm on: 09/02/2021 20:39 Service: Carriageway/Footway Subject: Carriageway Pothole Classification: Report or Observation Enquiry Ref: FS-CASE-306307120 Desc.: Road Pothole - Multiple large pot holes . Online report Customer title is Ms. Location: Loads of pot holes Contact: Feature Id - Location: From boundary s/o ### to Chetwynd Road junc exc service roa Feature Type: Street Section Plot Number: 2.000.00 Job Number: 2765313 Enquiry No.: 6195684 Logged by: External to Confirm on: 09/02/2021 19:06 Service: Carriageway/Footway Subject: Carriageway Pothole Classification: Report or Observation Enquiry Ref: FS-CASE-306282918 **Desc.:** Road Pothole - Potholes appearing and reappearing. Online report Customer title is Mrs. Location: Left side of road, coming down the hill. Too many potholes shoddily repaired! Contact: **Plot Number: 2,000.00** Feature Id - Location: From boundary s/o #### to Chetwynd Road junc exc service roa Feature Type: Street Section Job Number: 2765313 Enquiry No.: 6195628 Logged by: External to Confirm on: 09/02/2021 16:24 Subject: Carriageway Pothole Classification: Report or Observation Service: Carriageway/Footway Enquiry Ref: FS-CASE-306228931 Desc.: Road Pothole - Pot holes all the way down from tram stop to Tesco lights in toton Category: Potholes Potholes been there, repaired and reappeared over 6 months + Very dangerous when going down hil. . Submitted by Advisor: ####### Customer title is

Location: Stapleford Lane, Beeston, NG9 6JB Contact:

Plot Number: 2,000.00 Feature Id - Location: From boundary s/o ### to Chetwynd Road junc exc service roa Feature Type: Street Section

**Customer Services** 

Logged by: External to Confirm on: 09/02/2021 14:24 Enquiry No.: 6195571

Service: Carriageway/Footway Subject: Carriageway Pothole Classification: Report or Observation Enquiry Ref: FS-CASE-306166769

Desc.: Road Pothole - Several potholes on this section of the road . Submitted by Advisor: ######## Customer title is

Location: ## Stapleford Lane, Beeston, NG9 6GB Contact:

**Plot Number: 2,000.00** Feature Id - Location: From boundary s/o ### to Chetwynd Road junc exc service roa Feature Type: Street Section

Job Number: 2763799

Enquiry No.: 6195561 Logged by: External to Confirm on: 09/02/2021 14:06

Subject: Carriageway Pothole Classification: Report or Observation Enquiry Ref: FS-CASE-306153924 Service: Carriageway/Footway

Desc.; Road Pothole - Multiple potholes along the road. Excerpt from customers email - Whole road needs resurfacing ASAP this road is dangerous. Submitted by Advisor: ######## Customer title is

Location: ### Stapleford Lane, Beeston, NG9 6JG Contact:

Feature Id - Location: From boundary s/o ### to Chetwynd Road junc exc service roa Feature Type: Street Section Plot Number: 2,000,00

Job Number: 2763797

Enquiry No.: 6195535 Logged by: External to Confirm on: 09/02/2021 13:18

Subject: Carriageway Pothole Classification: Report or Observation Enquiry Ref: FS-CASE-306133818 Service: Carriageway/Footway

Desc.: Road Pothole - For over a year we have been waiting a suitable solution to resolving the series of potholes on this road .... You only ever patch one hole, if any when you visit - this is pointless. The

road needs resurfacing, or a heavy amount of tarmac for at least well over a 100 holes. . Online report Customer title is

Location: B6003 Contact:

Feature Id - Location: From boundary s/o ### to Chetwynd Road junc exc service roa Feature Type: Street Section Plot Number: 2.000.00

Job Number: 2763798

Enquiry No.: 6195533 Logged by: External to Confirm on: 09/02/2021 13:12

Service: Carriageway/Footway Subject: Carriageway Damage Classification: Report or Observation Enquiry Ref: FS-CASE-306132335

Desc.: Road Damage - Yet more pothole to repair ..... please complete the series of holes not just another one . Online report Customer title is

Location: Close to Blackrod Close Contact:

Feature Id - Location: From boundary s/o ### to Chetwynd Road junc exc service roa Feature Type: Street Section Plot Number: 2.000.00

Job Number: 2763799

Enquiry No.: 6195344 Logged by: External to Confirm on: 08/02/2021 22:45

Service: Carriageway/Footway Subject: Carriageway Pothole Classification: Report or Observation Enquiry Ref: FS305899424

Desc.: Road Pothole - Three large potholes. Car now going into garage. . Online report Customer title is Miss. - Previous Confirm Case: 6190657

Contact:

Location: Stapleford lane, top of the hill

Plot Number: 2,000.00 Feature Id - Location: From boundary s/o #### to Chetwynd Road junc exc service roa Feature Type: Street Section

Job Number: 2764588

Logged by: External to Confirm on: 08/02/2021 17:36 Enquiry No.: 6195304

Subject: Carriageway Pothole Classification: Report or Observation Service: Carriageway/Footway Enquiry Ref: FS-CASE-305826070

Desc.: Road Pothole - Pot holes and very uneven road, NEEDS RESURFACING . Online report Customer title is Mrs.

Location: Location from sub station to all the way down Stapleford Lane, upto Woodstock

Road various potholes, uneven road

Plot Number: 2.000.00 Feature Id - Location: From boundary s/o #### to Chetwynd Road junc exc service roa Feature Type: Street Section

Display Action Officer: No Street: Stapleford Lane (4910456)

**Customer Services** 

**Enquiry No.:** 6195167 **Logged by:** External to Confirm **on:** 08/02/2021 13:39

Service: Carriageway/Footway

Subject: Carriageway Damage

Classification: Report or Observation

Enquiry Ref: FS-CASE-305710270

Desc.: Road Damage - The whole of the stretch of road is full of potholes some potholes are very deep and the whole road needs resurfacing, is there any plans for this to be done? . Submitted by

Advisor: ######## Customer title is Mr.

Location: the whole of stapleton lane from the tram station to ######## Contact:

Plot Number: 2,000.00 Feature Id - Location: From boundary s/o ### to Chetwynd Road junc exc service roa Feature Type: Street Section

Job Number: 2763798
Enquiry No.: 6195164

Logged by: External to Confirm on: 08/02/2021 13:39

Service: Carriageway/Footway

Subject: Carriageway Damage

Classification: Report or Observation

Enquiry Ref: FS-CASE-305708549

Desc.: Road Damage - as received by email.

Hi i regularly commute to and from my work place and use the B6003 Stapleford Lane road. Due to the weather i have noticed the condition of this road has deteriorated over months there are now massive potholes some very deep scatter across this road. I have seen one tiny patch be resurfaced by the council once the rest hasn't been touched its becoming dangerous now as you have to

swerve out of the way of them all. I would like to hear your response thanks.

. Submitted by Advisor ######## Customer title is Unknown

Location: B6003 Stapleford Lane Contact:

Plot Number: 2,000.00 Feature Id - Location: From boundary s/o ### to Chetwynd Road junc exc service roa Feature Type: Street Section

**Job Number:** 2763798

**Enquiry No.:** 6194692 **Logged by:** External to Confirm **on:** 05/02/2021 20:54

Service: Carriageway/Footway

Subject: Carriageway Pothole

Classification: Report or Observation

Enquiry Ref: FS-CASE-304931602

Desc.: Road Pothole - Two areas of tarman missing . Online report Customer title is

Location: On Stapleford Lane as you come out Katherine drive, Contact:

Plot Number: 2,000.00 Feature Id - Location: From boundary s/o ### to Chetwynd Road junc exc service roa Feature Type: Street Section

Job Number: 2763797

Enquiry No.: 6194691 Logged by: External to Confirm on: 05/02/2021 20:51

Service: Carriageway/Footway Subject: Carriageway Damage Classification: Report or Observation Enquiry Ref: FS-CASE-304931043

Desc.: Road Damage - Various pieces of road missing, it is terrible to drive on. . Online report Customer title is

Location: All the way down the hill from Katherine drive to Woodstock road.

Contact:

Plot Number: 2,000.00 Feature Id - Location: From boundary s/o #273 to Chetwynd Road junc exc service roa Feature Type: Street Section

Job Number: 2763798

Enquiry No.: 6194668 Logged by: External to Confirm on: 05/02/2021 19:21

Service: Carriageway/Footway Subject: Carriageway Damage Classification: Report or Observation Enquiry Ref: FS-CASE-304911995

**Desc.:** Road Damage - Road surface is terrible with potholes . Online report Customer title is Miss.

Location: All the way down Toton hill, from top to bottom Contact:

Plot Number: 2,000.00 Feature Id - Location: From boundary s/o ### to Chetwynd Road junc exc service roa Feature Type: Street Section

Job Number: 2763799

**Enquiry No.:** 6194602 **Logged by:** External to Confirm **on:** 05/02/2021 15:21

Service: Carriageway/Footway

Subject: Carriageway Pothole

Classification: Report or Observation

Enquiry Ref: FS-CASE-304832619

Desc.: Road Pothole - pothole on the junction - just under a foot wide . Submitted by Advisor: ####### Customer title is Ms.

Location: junction of stapleford lane and swiney way Contact:

Plot Number: 2.000.00 Feature Id - Location: From boundary s/o ### to Chetwynd Road junc exc service roa Feature Type: Street Section

**Customer Services** Logged by: External to Confirm on: 04/02/2021 15:33 **Enquiry No.:** 6194326 Subject: Carriageway Pothole Classification: Report or Observation Enquiry Ref: FS-CASE-304414407 Service: Carriageway/Footway Desc.: Road Pothole - Recent pothole repair has failed already at one end of the recently introduced patch? (Assume by Bodged and Scarppered ...), Could your workforce please visit the contractors work and assess the quality of repair (this one falls way short) .... wasting tax payers money. Please recover the charge for this inferior repair. Online report Customer title is Location: B6003 Staplefors Lane Contact: Plot Number: 2,000,00 Feature Id - Location: From boundary s/o ### to Chetwynd Road junc exc service roa Feature Type: Street Section Job Number: 2763798 Logged by: External to Confirm on: 04/02/2021 15:27 Enquiry No.: 6194323 Classification: Report or Observation Service: Carriageway/Footway Subject: Carriageway Damage Enquiry Ref: FS-CASE-304412135 Desc.; Road Damage - Shocking road surface - too numerous potholes to mention. The road present a significant danger to all road users . Online report Customer title is Location: Stapleford lane Contact: Feature Id - Location: From boundary s/o ### to Chetwynd Road junc exc service roa Feature Type: Street Section Plot Number: 2.000.00 Job Number: 2763799 Enquiry No.: 6194117 Logged by: External to Confirm on: 03/02/2021 22:18 Service: Carriageway/Footway Subject: Carriageway Damage Classification: Report or Observation Enquiry Ref: FS-CASE-304100473 Desc.: Road Damage - Large potholes and surface damage across carriage way . Online report Customer title is Dr. Location: Width of road on main down hill Contact: Feature Id - Location: From boundary s/o ### to Chetwynd Road junc exc service roa Feature Type: Street Section Plot Number: 2.000.00 Defect Number: 3659996 Job Number: 2763796 Enquiry No.: 6193491 Logged by: External to Confirm on: 01/02/2021 15:48 Service: Carriageway/Footway Subject: Carriageway Pothole Classification: Report or Observation Enquiry Ref: FS-CASE-303058023 Desc.: Road Pothole - Uneven surface, manhole cover dropping from level of road surface . Online report Customer title is Miss. Location: Several deep holes developing around large manhole cover in Stapleford Lane, Contact: opposite Toton Library Feature Id - Location: From boundary s/o ### to Chetwynd Road junc exc service roa Feature Type: Street Section Plot Number: 2.000.00 Job Number: 2763810 Enquiry No.: 6193488 Logged by: External to Confirm on: 01/02/2021 15:42 Service: Carriageway/Footway Subject: Carriageway Pothole Classification: Report or Observation Enquiry Ref: FS-CASE-303051832 Desc.: Road Pothole - Pothole dangerous to cyclists . Online report Customer title is Miss. Location: Near kerb at entrance to Toton Methodist Church, opposite Blackrod Close Contact: Plot Number: 2,000.00 Feature Id - Location: From boundary s/o #### to Chetwynd Road junc exc service roa Feature Type: Street Section Job Number: 2763809 on: 01/02/2021 15:39 Enquiry No.: 6193486 Logged by: External to Confirm

Enquiry Ref: FS-CASE-303051559 Service: Carriageway/Footway Subject: Carriageway Pothole Classification: Report or Observation

Desc.: Road Pothole - Some repairs done a few days ago, but only down the centre of the Rd There are more to the sides which fill with water and splashes pedestrians. Submitted by Advisor: ####

Customer title is Mrs.

Location: Stapleford Lane Toton Contact:

Feature Id - Location: From boundary s/o ### to Chetwynd Road junc exc service roa Feature Type: Street Section Plot Number: 2.000.00

 Effective: 01/04/2020 to 01/04/2021
 Feature No.: 2000.00 to 2000.00

 Display Action Officer: No
 Street: Stapleford Lane (4910456)

**Customer Services** 

**Enquiry No.:** 6193357 **Logged by:** External to Confirm **on:** 01/02/2021 12:09

Service: Carriageway/Footway

Subject: Carriageway Pothole

Classification: Report or Observation

Enquiry Ref: FS-CASE-302922398

Desc.: Road Pothole - Pothole on junction of swiney way catching wheels as it's in turning circle. Online report Customer title is

Location: Traffic lights corner of swiney way Contact:

Plot Number: 2,000.00 Feature Id - Location: From boundary s/o ### to Chetwynd Road junc exc service roa Feature Type: Street Section

Job Number: 2763810

**Enquiry No.:** 6193352 **Logged by:** External to Confirm **on:** 01/02/2021 12:00

Service: Carriageway/Footway
Subject: Carriageway Pothole
Classification: Report or Observation
Enquiry Ref: FS-CASE-302917518

Desc.: Road Pothole - Several potholes going down hill towards toton needs addressing as wheel damage and unsafe road surface . Online report Customer title is

Location: From the top of stapleford lane going towards toton Contact:

Plot Number: 2,000.00 Feature Id - Location: From boundary s/o ### to Chetwynd Road junc exc service roa Feature Type: Street Section

**Job Number:** 2763809 **Defect Number:** 3660011

**Enquiry No.**: 6192954 **Logged by:** External to Confirm **on**: 29/01/2021 15:06

Service: Carriageway/Footway Subject: Carriageway Pothole Classification: Report or Observation Enquiry Ref: FS-CASE-302039259

**Desc.:** All other cycling issues - Many numerous requests have been made to the highways team to fill the potholes on the B6003 to no avail. Reported last year - these potholes were the cause of an injury - someone being thrown from their bike. So when will we see an absolutley disgusting road surface being repaired/relaid so it is safe for cyclists to use. Its currently condition will KILL

someone ..... Online report Customer title is

Location: B6003 Stapleford Lane Contact:

Plot Number: 2,000.00 Feature Id - Location: From boundary s/o ### to Chetwynd Road junc exc service roa Feature Type: Street Section

Job Number: 2763798

**Enquiry No.**: 6192952 **Logged by:** External to Confirm **on**: 29/01/2021 14:57

Service: Carriageway/Footway Subject: Carriageway Pothole Classification: Report or Observation Enquiry Ref: FS-CASE-302037862

Desc.: Road Pothole - A recent repair in the vacinity has missed numerous holes in the road. Ask them to revisit and correct what they should have done in the first instance. (The whole lane needs attention - as we have had yellow lines marked around holes and nothing has been done during the last year with regards to fixing any of the other issues). Online report Customer title is

Location: Stapleford Lane Toton Contact:

Plot Number: 2,000.00 Feature Id - Location: From boundary s/o #### to Chetwynd Road junc exc service roa Feature Type: Street Section

**Job Number:** 2763794 **Defect Number:** 3660000

**Enquiry No.:** 6192183 **Logged by:** External to Confirm **on:** 26/01/2021 17:12

Service: Road Works Subject: Road Works Report Classification: Report or Observation Enquiry Ref: FS-CASE-300728063

Desc.: Road work issue - Red man light not working

Location: post 12 at crossing of Stapleford Lane, Swiney Way & Danks Rd Contact:

**Enquiry No.:** 6190873 **Logged by:** External to Confirm **on:** 20/01/2021 10:57

Service: Carriageway/Footway

Subject: Carriageway Pothole

Classification: Report or Observation

Enquiry Ref: FS-CASE-298219949

Desc.: Road Pothole - Road surface inadequate after winter . Online report Customer title is

Location: Stapleford Lane Contact:

Plot Number: 2,000.00 Feature Id - Location: From boundary s/o ### to Chetwynd Road junc exc service roa Feature Type: Street Section

Display Action Officer: No Street: Stapleford Lane (4910456)

**Customer Services** 

**Enquiry No.:** 6190868 **Logged by:** External to Confirm **on:** 20/01/2021 10:48

Service: Carriageway/Footway

Subject: Carriageway Pothole

Classification: Report or Observation

Enquiry Ref: FS-CASE-298214347

Desc.: Road Pothole - Pot holes are horrendous on this road - Years of fixes have failed - Faiure to repair the road may cost lives as it os not safe for cyclists to use this road due ytpo the number of

issues along the lane. . Online report Customer title is

Location: B6003 Contact:

Plot Number: 2,000.00 Feature Id - Location: From boundary s/o ### to Chetwynd Road junc exc service roa Feature Type: Street Section

Job Number: 2762428 Defect Number: 3658630

**Enguiry No.:** 6189750 **Logged by:** External to Confirm **on:** 14/01/2021 16:06

Service: Claims Subject: Highway Insurance Claim Classification: Report or Observation Enquiry Ref: FS296100268

**Desc.:** Insurance claim - related to Confirm defect reference: 6189749

Date/Time: 14/01/2021 08:30:00 Direction of travel: Southbound to Toton.

Account of what happened: Drove into a pothole which has caused The front near side tire to burst and wheel damage. Car is now in the garage being assessed for other damages.

Location: Stapleford Lane, Toton, Near Darley avenue and Cleve Avenue. Contact:

**Enquiry No.:** 6189749 **Logged by:** External to Confirm **on:** 14/01/2021 16:05

Service: Carriageway/Footway
Subject: Carriageway Pothole
Classification: Report or Observation
Enquiry Ref: FS-CASE-296100268

Desc.: Insurance claim form requested - Road Pothole - Customer's wife drove over a pot hole which has caused damage to the car. . Submitted by Advisor: ######## Customer title is Mr.

Location: Stapleford Lane, Toton, Near Darley avenue and Cleve Avenue. Contact:

**Enquiry No.:** 6189331 **Logged by:** External to Confirm **on:** 12/01/2021 13:45

Service: Carriageway/Footway Subject: Blocked Drain Classification: Report or Observation Enquiry Ref: FS-CASE-294911944

Desc.: Blocked drains - Customer details

#######

## Stapleford Lane Toton & Dilwell Meadows Toton NG9 6GB

Enquiry details

: 12/01/2021 13:00:51 (this time will be one hour behind during british summer time)

Location: ### Stapleford Lane Toton & Chilwell Meadows Toton NG9 6GB

Contact:

**Enquiry No.:** 6186704 **Logged by:** External to Confirm **on:** 17/12/2020 11:12

Service: Claims Subject: Highway Insurance Claim Classification: Report or Observation Enquiry Ref: FS284936072

Desc.: Insurance claim - related to Confirm defect reference: 6186703

Date/Time: 05/12/2020 21:00:00

Direction of travel: Traveling in my car to Toton tesco from Stapleford in my car

Account of what happened: When traveling in my car to Toton tesco from stapleford in my car, at the speed limit of the road, I hit a very dangerous, very unavoidable pothole that caused serious damage to my front passenger wheel and tyre and also my rear passenger wheel and tyre, causing my car to be undriveable as it had bent both wheels, deflating both tyres and even tearing one open. Which now means I need to buy two new wheels and tyres to fix the damage of my car caused by a pothole that, according to a resident that kindly came over to assist whilst waiting for the

AA, had also caused damage to three other road users that day?

**Location:** Stapleford Lane B6003 near the NET tram park and ride stop

Contact:

**Customer Services** 

Logged by: External to Confirm on: 17/12/2020 11:10 **Enquiry No.:** 6186703

Service: Carriageway/Footway Subject: Carriageway Pothole Classification: Report or Observation Enquiry Ref: FS-CASE-284936072

Desc.: Insurance claim form requested - Road Pothole - A large unavoidable pothole

. Submitted by Advisor: ######## Customer title is Unknown **Location:** Stapleford Lane B6003 near the NET tram park and ride stop Contact:

on: 11/12/2020 11:09 Enquiry No.: 6186016 Logged by: External to Confirm

Subject: Highway Insurance Claim Classification: Report or Observation Enquiry Ref: FS282716511 Service: Claims

Desc.: Insurance claim - related to Confirm defect reference: 6186014

Date/Time: 07/12/2020 07:00:00

Direction of travel: ###### was travelling towards Boots Head office from Belper

Account of what happened: Hit the pothole and this has ripped her tyre and bent the wheel. The nearside front wheel.

Location: Stapleford Lane B6003 near to Kathryn Drive Contact:

##### says this pothole has been repaired. . Submitted by Advisor: #######

Enquiry No.: 6186014 Logged by: External to Confirm on: 11/12/2020 11:06

Service: Carriageway/Footway Subject: Carriageway Pothole Classification: Report or Observation Enquiry Ref: FS-CASE-282716511 Desc.: Insurance claim form requested - Road Pothole -##### rang as not received an insurance claim form for his wife who hit a pothole and damaged her tyre and bent her wheel.

Customer title is

########

Location: Stapleford Lane B6003 near to Kathryn Drive Contact:

Logged by: External to Confirm on: 03/12/2020 14:51 Enquiry No.: 6185234

Service: Carriageway/Footway Subject: Guard Rail Damage Classification: Report or Observation Enquiry Ref: FS-CASE-279694087

Desc.: Guard rail damage - Guard rails on the junction of Swiney way, 4 rails in total and one is damaged. Customer has advised there is a lot of big lorries using the road and it is unsafe for people using

the crossing. . Submitted by Advisor: ######## Customer title is Mr.

**Location:** Crossroad of Swiney way and Stapleford Lane. Near ### Stapleford Lane NG9 6GA Contact:

Feature Id - Location: From boundary s/o #### to Chetwynd Road junc exc service roa Feature Type: Street Section Plot Number: 2.000.00

Job Number: 2759214 Defect Number: 3655424

Enquiry No.: 6184365 on: 24/11/2020 10:24 Logged by: External to Confirm

Service: Carriageway/Footway Subject: Carriageway Damage Classification: Report or Observation Enquiry Ref: FS275931385

Desc.: Road Damage - Customer has re raised the problem case number FS244651565 said she reported the damage to Stapleford Lane outside ### & amp; ### in August It has been assessed twice and sprayed yellow. Can you please let me know if a date for fixing this damage has been set, as the damage is getting worse. Submitted by Advisor: Customer title is ###

Previous Confirm Case: 6176446

**Location:** damage to Stapleford Lane outside ### & amp; ### Contact: Na

Enquiry No.: 6181373 Logged by: External to Confirm on: 22/10/2020 18:18

Service: Carriageway/Footway Subject: Carriageway Damage Classification: Report or Observation Enquiry Ref: FS-CASE-264024485

Desc.: Road Damage - Road dangerous to cyclists due to road surface being in an unacceptable state . Online report Customer title is

Location: Stapleford Lane Nottinghamshire Contact:

Logged by: External to Confirm on: 09/10/2020 11:39 Enquiry No.: 6180022

Service: Carriageway/Footway Subject: Carriageway Damage Classification: Report or Observation Enquiry Ref: FS-CASE-259032604

**Desc.:** Road Damage - Tarmac has fallen away - exposing grate cover . Online report Customer title is Location: Around a drainage grate Contact:

Customer Services

**Enquiry No.:** 6179448 **Logged by:** External to Confirm **on:** 05/10/2020 07:32

Service: Carriageway/Footway

Subject: Carriageway Damage

Classification: Report or Observation

Enquiry Ref: FS-CASE-256765895

Desc.: Road Damage - awful road - needs resurfacing before an accident occurs . Online report Customer title is

Location: hill of indicated road Contact:

Plot Number: 2,000.00 Feature Id - Location: From boundary s/o ### to Chetwynd Road junc exc service roa Feature Type: Street Section

Job Number: 2753894 Defect Number: 3650111

**Enquiry No.:** 6179178 **Logged by:** External to Confirm **on:** 30/09/2020 14:03

Service: Trees/Verges Subject: Weeds Classification: Report or Observation Enquiry Ref: FS-CASE-255579788

Desc.: Overgrown weeds - Over a years worth of weeds have now amassed on the central reservation - Can we pleas have the area concreted if you are not maintaining the landscape. Online report

Customer title is

Location: Central reservation Stapleford Lane Contact:

**Enquiry No.:** 6179174 **Logged by:** External to Confirm **on:** 30/09/2020 13:54

Service: Carriageway/Footway Subject: Carriageway Pothole Classification: Report or Observation Enquiry Ref: FS-CASE-255577010

Desc.: Road Pothole - Uneven surface due to pot holes and in effective repairs . Online report Customer title is

Location: Nottingham Road not alright Contact:

**Enquiry No.:** 6177644 **Logged by:** External to Confirm **on:** 14/09/2020 22:03

Service: Carriageway/Footway Subject: Carriageway Damage Classification: Report or Observation Enquiry Ref: FS-CASE-249688504

Desc.: Road Damage - Problematic road surface - too many patches with collapsed area leaving further divits in the road surface. Online report Customer title is

Location: High Road Contact:

**Enquiry No.:** 6177639 **Logged by:** External to Confirm **on:** 14/09/2020 21:24

Service: Carriageway/Footway
Subject: Carriageway Damage
Classification: Report or Observation
Enquiry Ref: FS-CASE-249681100

Desc.: Road Damage - nasty gash in road surface - exceptionally dangerous to cyclists and motorcyclists. . Online report Customer title is

Location: B6003 Contact:

Enquiry No.: 6177352 Logged by: External to Confirm on: 10/09/2020 16:48

Service: Traffic Management Subject: Parking General Classification: Report or Observation Enquiry Ref: FS-CASE-248247087

Desc.: Parking issues - Obstructing line of sight for traffic exiting Hillview Road and causing traffic and pedestrian obstructions . Online report Customer title is Mr.

Location: Vehicles parking on the roadside, on both sides of the road using the line of sight Contact:

clear ways as parking

Enguiry No.: 6176446 Logged by: External to Confirm on: 02/09/2020 07:46

Service: Carriageway/Footway

Subject: Carriageway Damage

Classification: Report or Observation

Enquiry Ref: FS-CASE-244651565

**Desc.:** Road Damage - Damage to the main road, pothole, next to previous electric works re tarmac. HUGE noise issue when lorries go over the damaged area. Shaking of the houses!!, It's a Nightmare and has been getting worse over time. Please please please can this be fixed.....please. I have previously called to report this. It might not look too bad but please observe the impact that it has

when the lorries go over it. Thank you . Online report Customer title is Mrs.

Location: On the main road outside no. ### Stapleford Lane and opposite ### Stapleford Contact:

Lane. Toton

Enquiry No.: 6175762 Logged by: External to Confirm on: 25/08/2020 12:51

Service: Carriageway/Footway Subject: Carriageway Damage Classification: Report or Observation Enquiry Ref: FS-CASE-241997923

Desc.: Road Damage - Road surface dismal full of holes and patches) - bounced all over the place into on coming traffic. Saftey risk. . Online report Customer title is

Location: 6003 Stapleford Lane Contact:

Plot Number: 2,000.00 Feature Id - Location: From boundary s/o ### to Chetwynd Road junc exc service roa Feature Type: Street Section

Job Number: 2751105 Defect Number: 3647325

**Customer Services** 

Logged by: External to Confirm on: 17/08/2020 07:32 **Enquiry No.:** 6174834

Service: Carriageway/Footway Subject: Line Marking/Stud Renewal Classification: Report or Observation Enquiry Ref: FS-CASE-238673831

Desc.: Road marking renewal - Markings on this junction are completely worn away and present issues with cars turning across two lanes instead of staying in lane. Online report Customer title is Mrs.

Location: 4 way junction of stapleford lane, by tescos petrol station. Particularly southbound Contact:

left turn, stapleford lane.

on: 03/08/2020 08:00 Enquiry No.: 6173746 Logged by: External to Confirm

Enquiry Ref: FS-CASE-234299758 Service: Carriageway/Footway Subject: Traffic Signal Fault Classification: Report or Observation

Desc.: Traffic light fault - Myself and another local have noticed the traffic light phasing has changed or is wrong. The main Stapleford Land direction stays on green a lot longer now and even when traffic appears from the other directions = Banks rd Swiney Way it does not change even when nothing happens to be travelling down Stapleford Lane direction. . Online report Customer title is Mr.

Location: Main 4 way traffic lights at Banks rd to Swiney Way etc. Contact:

on: 23/07/2020 09:54 Enquiry No.: 6172856 Logged by: External to Confirm

Subject: Other Request (Highways) Classification: Service Request Enquiry Ref: FS-CASE-231059878 Service: Other

Desc.: Other requests - Waste crew denied access to ####### in Toton - team at Broxtowe used to get up to date lists of works being carried out, however this is no longer the case. Could this be done

again? . Submitted by Advisor: ######## Customer title is Mr.

Location: Cleve Ave Contact:

Logged by: External to Confirm on: 21/07/2020 00:06 Enquiry No.: 6172640

Service: Carriageway/Footway Subject: Carriageway Damage Classification: Report or Observation Enquiry Ref: FS-CASE-230181213

Desc.: Road Damage - disgraceful road surface - riddled with holes . Online report Customer title is

Location: on the hill Contact:

Enquiry No.: 6172639 on: 21/07/2020 00:06 Logged by: External to Confirm

Service: Carriageway/Footway Subject: Carriageway Pothole Classification: Report or Observation Enquiry Ref: FS-CASE-230181177

Desc.: Road Pothole - Holes! . Online report Customer title is

Location: B6003 Contact:

Enquiry No.: 6171858 Logged by: External to Confirm on: 10/07/2020 22:33

Service: Carriageway/Footway Subject: Carriageway Damage Classification: Report or Observation Enquiry Ref: FS-CASE-226805762 Desc.: Road Damage - road surface has become separated - terrible surface conditions with plenty of potholes which are dangerous to cyclists . Online report Customer title is

Location: on the slope of the hill Contact:

Feature Id - Location: From boundary s/o #### to Chetwynd Road junc exc service roa Feature Type: Street Section Plot Number: 2.000.00

Job Number: 2746447 Defect Number: 3642670

Enquiry No.: 6171569 Logged by: External to Confirm on: 08/07/2020 08:39

Service: Carriageway/Footway Subject: Carriageway Damage Classification: Report or Observation Enquiry Ref: FS-CASE-225668833

Desc.: Road Damage - Totally uneven road with patchy repairs - needs totally resurfacing . Online report Customer title is

Location: Top of stapleforeford lane Contact:

Feature Id - Location: From boundary s/o ### to Chetwynd Road junc exc service roa Feature Type: Street Section Plot Number: 2,000.00

Defect Number: 3642670 Job Number: 2746447

Effective: 01/04/2020 to 01/04/2021

Feature No.: 2000.00 to 2000.00 Display Action Officer: No Street: Stapleford Lane (4910456)

**Customer Services** 

on: 01/07/2020 11:12 **Enquiry No.:** 6170906 Logged by: External to Confirm

Service: Carriageway/Footway Subject: Flooding Classification: Report or Observation Enquiry Ref: FS-CASE-223174041

**Desc.:** I am writing for urgent assistance needed to stop the flooding of my property.

I have lived at the above property for 30 years which on many occasions has incurred damage from flooding caused by heavy rains storms.

The house is situated at the bottom of the service road with approximately 2ft deep, 30 ft sunken garden which overflows with water causing it to enter the air bricks and on a few occasions is so close to going in the house. To stop this happening the side gate has to be opened to let the water run into the back garden and into the shed causing damage.

Extra gulleys were added to the entrance of the property approximately 10 years ago but the problem is getting worse.

The house has recently gone up for sale but this problem is likely to affect that as you have to declare all flooding issues.

Please see the attached video's and photographs from the storm on 17th June and as you can see from them the amount of water coming down the street and the speed of it, something needs to

be done urgently to resolve this issue.

Look forward to hearing from you

Location: ### Stapleford Lane, Toton Contact:

Feature Id - Location: From boundary s/o ### to Chetwynd Road junc exc service roa Feature Type: Street Section Plot Number: 2.000.00

Job Number: 2748486 Defect Number: 3644706

Enquiry No.: 6170653 Logged by: External to Confirm on: 29/06/2020 12:27

Service: Carriageway/Footway Subject: Carriageway Damage Classification: Report or Observation Enquiry Ref: FS-CASE-222359141

Desc.: Road Damage - Large area of unsatisfactory road that is in need of dire repair. It is physically unsafe for road users with samller transport solutions. Online report Customer title is

Location: B6003 - a big streatch from bottom of the hill over the top of the hill Contact:

Plot Number: 2.000.00 Feature Id - Location: From boundary s/o ### to Chetwynd Road junc exc service roa Feature Type: Street Section

Job Number: 2746447 Defect Number: 3642670

Enquiry No.: 6170633 Logged by: External to Confirm on: 29/06/2020 10:39

Service: Claims Subject: Highway Insurance Claim Classification: Report or Observation Enquiry Ref: FS222282707

Desc.: Insurance claim - related to Confirm defect reference: 6170629

Date/Time: 17/06/2020 18:20:00

Direction of travel: driving down the hill coming from Stapleford and travelling towards Toton

Account of what happened: as I drove over the manhole cover it came out of its location and flicked up damaging my front and rear tyres and the alloys on the left side of my vehicle.

Location: Stapleford lane. Toton, directly opposite the junction of Woodstock Road Contact:

**Enquiry No.:** 6170629 Logged by: External to Confirm on: 29/06/2020 10:35

Service: Carriageway/Footway Subject: Manholes/Gullies Classification: Report or Observation Enquiry Ref: FS-CASE-222282707

Desc.: Insurance claim form requested - Missing and damaged manhole/drain covers - I am contacting regarding a metal manhole cover on Stapleford lane. Toton, directly opposite the junction of

Contact:

Woodstock Road. At 18:20 on Wednesday 17th June I drove over the manhole cover which flicked out of its location as I drove over it. At no fault of

my own have incurred severe damage to my tyre and wheel alloys on my front left wheel. I have attached picture evidence of my wheel and the manhole cover as well as front and rear-view dash

cam footage which you can view via this link: https://we.tl/t-BhMpz9B1Je. Submitted by Advisor: #### Customer title is

Location: Stapleford lane, Toton, directly opposite the junction of Woodstock Road

Enquiry No.: 6170230 Logged by: External to Confirm on: 24/06/2020 10:53

Service: Carriageway/Footway Subject: Carriageway Pothole Classification: Report or Observation Enquiry Ref: FS-CASE-220646404

Desc.: Insurance claim form requested - Road Pothole - I hit a pothole which damaged my tyre so badly it had to be replaced the same day.

I was travelling in fairly heavy traffic and hit a pothole. There was a loud bang. I was speaking to a person on handsfree on my phone in the car and even they heard it. Submitted by Advisor:

########## Customer title is Miss.

**Location:** B6003 the city side of your Toton Lane park and ride. The road condition is appalling **Contact:** 

all the way as far as around 196 Stapleford Lane which runs parallel. City bound.

Display Action Officer: No Street: Stapleford Lane (4910456)

**Customer Services** 

on: 23/06/2020 13:21 **Enquiry No.:** 6170155 Logged by: External to Confirm

Subject: Highway Insurance Claim Classification: Report or Observation Enquiry Ref: FS220358484 Service: Claims

Desc.: Insurance claim - related to Confirm defect reference: 6170154

Date/Time: 17/06/2020 17:45:00

Direction of travel: south on Stapleford Lane

Account of what happened: drain cover was sticking up and not visible as covered by water as raining and he hit this and blew out 2 tyres front and back

Location: Stapleford Lane opposite Woodstock Road

Service: Carriageway/Footway

Contact:

Enquiry No.: 6170154 Logged by: External to Confirm

> Subject: Carriageway Damage Classification: Report or Observation Enquiry Ref: FS-CASE-220358484

on: 23/06/2020 13:19

on: 19/06/2020 08:42

Desc.: Insurance claim form requested - Road Damage - ran over drain cover and this was sticking up out of the road, covered in water. . Submitted by Advisor: Customer title is Ms.

Location: Stapleford Lane opposite Woodstock Road Contact:

Logged by: External to Confirm Enquiry No.: 6169673

Classification: Report or Observation Service: Carriageway/Footway Subject: Blocked Drain Enquiry Ref: FS-CASE-218727619

Desc.: Blocked drains - Outside 120 to 138 the street drain on the side nearest the houses is completely blocked with soil and roots. I have dug it out as much as possible but cannot unblock the pipe to the sewer. Outside 126 it was blocked with pebbles/stones, this has cleared by using a pole to allow water to disperse but remains full of stone to level of the sewer connection. This caused flooding

to properties at bottom of the slip road, no.120 & amp; 118. Online reportCustomer title is Mr. Contact:

Location: Stapleford Lane service road, blocked street drains outside no.120 to 138 & Docked street drains outs

Plot Number: 2,000.00 Feature Id - Location: From boundary s/o #### to Chetwynd Road junc exc service roa Feature Type: Street Section

Job Number: 2756869 Defect Number: 3653082

on: 18/06/2020 09:36 Enquiry No.: 6169551 Logged by: External to Confirm

Subject: Highway Insurance Claim Classification: Report or Observation Service: Claims Enquiry Ref: FS218556574

Desc.: Insurance claim - related to Confirm defect reference: 6169550

Date/Time: 17/06/2020 18:20:00

Direction of travel: driving down the b6003 in the left hand lane, driving towardss tesco

Account of what happened: The grate was raised and couldn't avoid the cover as traffic was driving towards the car and heard a loud bang that popped front near side of passenger wheel and cust

on: 18/06/2020 09:34

drove towards Tesco as couldn't stop on the road as cars was behind

Location: Stapleford Lane Lat52.9116 long 1.2608Opposite juct of Woodstock road the man

hole cover next to the railing in the road on B6003

Logged by: External to Confirm Enquiry No.: 6169550

Classification: Report or Observation Service: Carriageway/Footway Subject: Manholes/Gullies Enquiry Ref: FS-CASE-218556574

Desc.: Insurance claim form requested - Missing and damaged manhole/drain covers - A Manhole cover has lifted in the road in the middle and is really close to the kerb and with on coming traffic cant

miss the cover, Iron grate two triangle and is raised up from the middle of the drain. Submitted by Advisor: ####### iCustomer title is Mr.

Location: Opposite juct of Woodstock road the man hole cover next to the railing in the road Contact:

on B6003

Enquiry No.: 6169478 Logged by: External to Confirm on: 17/06/2020 19:12

Service: Carriageway/Footway Subject: Carriageway Damage Classification: Report or Observation Enquiry Ref: FS-CASE-218418654

Desc.: Road Damage - Square drain cover has been pushed up and is split down the middle and elevated above the hole, causing a very dangerous sharp edge. It has punctured both my tyres on the lefthand side of my car. . Online report Customer title is Mr.

Location: On the left hand side of the road coming down the hill- in the road, but to the left Contact:

near to the curb.

Enquiry No.: 6169319 Logged by: External to Confirm on: 17/06/2020 09:06

Service: Carriageway/Footway Subject: Carriageway Damage Classification: Report or Observation Enquiry Ref: FS-CASE-218146524

Desc.: Road Damage - Sink holes in the road surface at the narrowest point - Cars try to avoid dips and nearly knock cyclist off thier bike. Area need relaying . Online report Customer title is

Location: by the Church Contact:

**Customer Services** 

**Enquiry No.:** 6169234 **Logged by:** External to Confirm **on:** 16/06/2020 12:48

Service: Carriageway/Footway Subject: Carriageway Damage Classification: Report or Observation Enquiry Ref: FS-CASE-217875686

Desc.: Road Damage - Riddled with gaps and holes . Online report Customer title is

Location: B6003 Contact:

Plot Number: 2,000.00 Feature Id - Location: From boundary s/o ### to Chetwynd Road junc exc service roa Feature Type: Street Section

**Job Number:** 2746447 **Defect Number:** 3642670

Enquiry No.: 6167872 Logged by: External to Confirm on: 30/05/2020 11:09

Service: Carriageway/Footway

Subject: Carriageway Damage

Classification: Report or Observation

Enquiry Ref: FS-CASE-212134746

Desc.: Road Damage - Clumps of loose gravel from antiskid surfacing. Nearly came skidding of my bike. Could or will cause a serious accident for cyclists. The loose gravel is along the whole stretch of

the antiskid surface. . Online report Customer title is Mrs.

Location: Junctions of B6003, Chetwynd Road, Hill view Road

Contact:

Plot Number: 2,000.00 Feature Id - Location: From boundary s/o ### to Chetwynd Road junc exc service roa Feature Type: Street Section

**Job Number:** 2743906 **Defect Number:** 3640130

**Enquiry No.:** 6167365 **Logged by:** External to Confirm **on:** 22/05/2020 13:38

Service: Trees/Verges Subject: Fallen Tree Classification: Report or Observation Enquiry Ref: FS-CASE-209822144

Desc.: Damaged/dangerous/fallen tree - There is a tree outside my house which has branches hanging off the tree because they have broken in the wind, They are about 5/6 foot long and about 3 inch in

Contact:

diameter and about 5 foot from the ground. The branches are still in the trees but have broke off from the tree. . Submitted by Advisor: ######### Customer title is Mr.

Location: # Stapleford Lane,

TOTON, Toton,

Nottinghamshire,

NG9 6GA,

**Enquiry No.:** 6166478 **Logged by:** External to Confirm **on:** 04/05/2020 11:48

Service: Trees/Verges Subject: Overhanging Vegetation/Trees Classification: Report or Observation Enquiry Ref: FS-CASE-203519822

Desc.: From: #########

Sent: 15 May 2020 14:08

To:

Subject: RE: Fallen tree at Stapleford Lane, Toton (Hams 6166478)

Hi ##

I hope all is well with you? This one came through and I think its land maintained by Broxtowe. Please can you let me know?

Both tree and hedge looks to be the issue.

Many thanks,

Location: Stapleford Lane, Toton (next to junction of Broadstairs Road / Spinney Crescent) Contact:

**Logged by:** External to Confirm **on:** 29/04/2020 11:15

Service: Carriageway/Footway Subject: Carriageway Pothole Classification: Report or Observation Enquiry Ref: FS-CASE-201705120

Desc.: Road Pothole - Sink hole / pot hole requires a patch . Online report Customer title is

Location: Opposite slip road entrance Contact:

Enquiry No.: 6166303

**Customer Services** 

Logged by: External to Confirm **Enquiry No.:** 6165645

Subject: Carriageway Pothole Classification: Report or Observation Service: Carriageway/Footway

Desc.: Road Pothole - The pothole still remains as a pothole - who ever dumped a lump of tarmac on the road as ran over it needs removing from the scene. Shoddy workmanship which will not last the

summer, let alone the winter months . Online report Customer title is

Location: As indicated

Contact:

Logged by: External to Confirm on: 06/04/2020 19:57 Enquiry No.: 6165639

Subject: Fallen Tree Classification: Report or Observation Enquiry Ref: FS-CASE-192897956 Service: Trees/Verges

Desc.: Damaged/dangerous/fallen tree - Tree split in two - other branches may be liable to dropping? Needs attention. Online report Customer title is

Location: Stapleford Lane Toton

Service: Carriageway/Footway

Contact:

Logged by: External to Confirm **Enquiry No.:** 6165638

on: 06/04/2020 19:54 Subject: Carriageway Pothole Classification: Report or Observation

Enquiry Ref: FS-CASE-192897280

Enquiry Ref: FS-CASE-192868671

Enquiry Ref: FS-CASE-192904084

Desc.: Road Pothole - Repaired pothole has failed - obviously not value for money from the contractor, as you now need to revisit . Online report Customer title is

Location: Existing pothole repair failure

Contact:

Enquiry No.: 6165633 Logged by: External to Confirm on: 06/04/2020 18:27

on: 06/04/2020 20:18

Service: Carriageway/Footway Subject: Carriageway Damage Classification: Report or Observation

Desc.: Road Damage - road in really poor state of repair - so much i am sure it is damaging my cars suspension . Online report Customer title is

Location: on the hill of Stapleford lane

Contact:

Enquiry No.: 3209743

Logged by: ######### on: 12/03/2021 14:16

Subject: Manholes/Gullies Classification: Report or Observation Service: Carriageway/Footway

Desc.: section 81 raised by email ref 2005114993

Location: 267

Contact:

Feature Id - Location: From boundary s/o ### to Chetwynd Road junc exc service roa Feature Type: Street Section Plot Number: 2,000.00 Enquiry No.: 3209541

on: 05/01/2021 09:58

Service: Carriageway/Footway Subject: Blocked Drain Classification: Report or Observation

Desc.: Please check the gullies are functioning correctly, if they are blocked with leaves etc. If so raise a cleansing job giving the locations and how many.

**Location:** Gullies between house no's ### to ### on the main road and service road.

Plot Number: 2,000.00 Feature Id - Location: From boundary s/o # 17th to Chetwynd Road junc exc service roa Feature Type: Street Section

Enquiry No.: 3209456 on: 30/11/2020 16:59 Service: Other Subject: Utility STATS requested Classification: Service Request

Desc.: Stats required to enable replacement of gully pot

Location: Outside No. ### on service road Contact:

Plot Number: 2.000.00 Feature Id - Location: From boundary s/o #### to Chetwynd Road junc exc service roa Feature Type: Street Section

Job Number: 2756869 Defect Number: 3653082

Logged by: Enquiry No.: 3209283 on: 06/10/2020 11:27 Subject: Overhanging Vegetation/Trees Service: Trees/Verges Classification: Report or Observation

Desc.: Tree has sprouted secondary bush encroaching & blocking part of Fway, Cut back required.please ref to photo's

Location: Opposite No ## on service Rd Next to LC# Contact:

> Feature Id - Location: From boundary s/o #### to Chetwynd Road junc exc service roa Feature Type: Street Section

Logged by: **Enquiry No.: 96781** on: 29/03/2021 14:57 Service: Trees/Verges Subject: Overhanging Vegetation/Trees Classification: Report or Observation

Desc.: see attached letter with photos

Location: # stapleford lane Contact:

Plot Number: 2,000.00

Contact:

Contact:

Contact:

Contact:

on: 24/02/2021 16:19

on: 11/02/2021 15:47

on: 28/01/2021 08:24

on: 21/01/2021 16:45

on: 21/12/2020 13:33

Classification: Report or Observation

Classification: Report or Observation

Classification: Report or Observation

Classification: Report or Observation

Effective: 01/04/2020 to 01/04/2021 Feature No.: 2000.00 to 2000.00 Display Action Officer: No Street: Stapleford Lane (4910456)

**Customer Services** 

**Enquiry No.: 95668** Service: Carriageway/Footway Subject: Carriageway Pothole

Desc.: Carriageway Condition

Location: Entire

Enquiry No.: 95231

Service: Carriageway/Footway

**Desc.:** Carriageway Conditions Location: Entire

**Enquiry No.: 94644** 

Service: Carriageway/Footway

Desc.: Carriageway Condition

Location: Entire

Enquiry No.: 94406

Service: Carriageway/Footway

Desc.: Carriageway Condition Location: Entire

**Enquiry No.: 93610** 

Service: Carriageway/Footway

Desc.: Hi ####

Subject: Blocked Drain

Classification: Report or Observation

Is it possible to have the service road swept now all the leaves have fallen off and keep it maintained on a regular basis especially in summer when the grass has been cut as it falls into the gulleys which makes the situation worse when the garden floods and takes longer to clean the mess. Could you pass this on to the correct department please.

Regards

Enquiry No.: 93375

Service: Carriageway/Footway Desc.: Hi

this very busy site

Subject: Carriageway Damage

Logged by:

Logged by: Dave Walker

Subject: Carriageway Pothole

Subject: Carriageway Damage

Subject: Carriageway Damage

Contact:

on: 11/12/2020 14:47 Classification: Report or Observation

There is a pothole on Stapleford Lane at Toton near to the tram terminus, it has been repaired a number of times but the repair has failed again, can we look at you look at a permanent repair at

#######

Location: Near the Tram Terminus

Contact:

Customer Services

on: 03/11/2020 15:13 **Enquiry No.:** 92124 Subject: Carriageway Damage Classification: Report or Observation Service: Carriageway/Footway

Hello.

I've been advised by Darren Henry's constituency office to contact you regarding the condition of the surface on Stapleford Lane.

I have noticed that a couple of streets have been completely resurfaced instead of having stone chips thrown onto wet tar, so when is Stapleford Lane going to get the resurfacing from the tram stop to Woodstock Road it is so badly needed? It is a danger to motorcyclists, and the damage to vehicles can turn out to be expensive.

Regards

Location: Stapleford Lane Contact:

Logged by: Enquiry No.: 92006 on: 29/10/2020 15:39 Subject: Carriageway Damage Classification: Report or Observation Service: Carriageway/Footway

Desc.: Carriageway potholes and sunken manhole near lamp#

Location: Carriageway between lamps #######

Contact:

Logged by: on: 06/10/2020 14:05 Enquiry No.: 91275 Subject: Parking General Classification: Report or Observation

Service: Traffic Management Desc.: Traffic Issues

Contact:

Location: O/s#

**Enquiry No.:** 90488 on: 08/09/2020 17:01 Service: Carriageway/Footway Subject: Flooding Classification: Report or Observation

Desc.: ----- Original message ------

From:

Date: 10/08/2020 15:40 (GMT+00:00)

Subject: RE: ## Stapleford Lane, Toton

Hi.

Is it possible the council can provide sand bags to put across our double drive and next doors to stop the water coming in with the storms lasting a few days. I am worried the water will not soak away in time for the next flash flood as it is going to last a few days which doesn't normally happen .

Regards 

Location: O/s Contact:

on: 04/08/2020 11:38 **Enquiry No.: 89584** Service: Trees/Verges **Subject:** Overhanging Vegetation/Trees Classification: Report or Observation

Desc.: after the junction with Cleve Avenue, from the last house on Stapleford Lane the path becomes extremely narrow. I reported last year and the farmer who has the first field on the left between the last house on stapleford lane (### and the sub station did cut their bushes which were overhanging the pathway. This again is a problem but from looking at it more closely, the main problem is the width of the path. At least 600 school children walk this route twice a day and the path safely does not allow for children to comfortably walk 2 a breast. It is an accident waiting to happen as there is a constant flow of traffic all day, including many hov's that use Stapleford Lane and also many vehicles do not adhere to the 30mph due the poor signage. I think this need to be addressed urgently, before a child is badly injured or killed.

**Location:** As you leave Toton at the top of the hill just after the last house at ### Contact:

Lane, the foot path becomes far too narrow

Display Action Officer: No Street: Stapleford Lane (4910456)

## **Customer Services**

Enquiry No.: 89074 Logged by: ###### on: 16/07/2020 10:24
Service: Carriageway/Footway Subject: Flooding Classification: Report or Observation

Desc.: Flooding see Video

Location: O/s 120

Plot Number: 2,000.00 Feature Id - Location: From boundary s/o

Contact:

Feature Id - Location: From boundary s/o ### to Chetwynd Road junc exc service roa Feature Type: Street Section

Job Number: 2756869 Defect Number: 3653082

## **Maintenance Management**

Job No. Description	Location	Priority	Job Status	Entered	Completion	Works Order
Feat No.: 2,000.00 Featur	re Id - Locn.: From boundary s/o ### to Chetwynd Road jun	c exc service roa Feature	Type: Street Section		Area: Broxtowe	
2735920 Remove 2 X Damaged VRS Single rail (Inspection required before ordering and works as 1 X VRS may not need replacing but re-positioning) Replace 1 Or 2 X for New and Footings. Please see attached photo's for spec. (Guardrail Repairs)		Category 3	Job Cancelled	31/01/2020	30/04/2020 Est.	
2742157 Fill 6 X Potholes (CW Repairs-Bituminous)	Junc Katherine Ave to LC 51	Category 2	Repair Completed	30/04/2020	04/05/2020 Act.	
2743906 Loose gravel from Resurfacing in February, Sweeper required ASAP. Please ref to photo's (Other)	From LC 14 to LC 19	Category 2	Job Completed	02/06/2020	09/06/2020 Act.	BROX/3307108
2746238 Blocked Gully - Please ref to photo's (Drainage-Blocked Asset)	No 126	DRAINAGE Score 4 - PRIORITY 2	Further Drainage Work Required	29/06/2020	15/07/2021 Est.	DC-BRO/900045
2746447 Fill potholes at following locations LC 48 to LC 50 X 4 & LC 43 to LC44 X 5 (Enquiry 6169234) (CW Repairs-Bituminous)	s LC 48 to LC 50.& LC 43 to LC44	Category 2	Job Completed	02/07/2020	13/07/2020 Act.	BROX/3307173
2746808 Blocked Gully .Please ref to photo (Enquiry 6147659) (Drainage-Blocked Asset)	LC 20	Drainage - Matrix	Works Order Committed	07/07/2020	14/07/2020 Est.	DC-BRO/900018
2748486 Blocked Gully please ref to photo (Enquiry 3208547) (Drainage-Blocked Asset)	LC 47 +10mtr	DRAINAGE Score 2 - PRIORITY 4	Works Order Committed	24/07/2020	24/07/2021 Est.	DC-BRO/900017
2751105 Fill 5 X PH (Enquiry 6175762) (CW Repairs-Bituminous)	No 31 to Junc of Blackrod Close	Category 2	Job Completed	26/08/2020	10/09/2020 Act.	BROX/3307340
2753894 Fill 1 X PH (CW Repairs-Bituminous)	Junc with Katherine Opposite LC 51.	Category 2	Job Completed	06/10/2020	12/10/2020 Act.	BROX/3307517
2756850 Fill 1 X Pothole around utility. (CW Repairs-Bituminous)	Opposite Library & No 54	Category 2	Repair Completed	09/11/2020	10/11/2020 Act.	

Effective: 01/04/2020 to 01/04/2021

Display Action Officer: No

Feature No.: 2000.00 to 2000.00 Street: Stapleford Lane (4910456)

Maintenance Management						
Job No. Description	Location	Priority	Job Status	Entered	Completion	Works Order
Feat No.: 2,000.00 Feat	ure Id - Locn.: From boundary s/o ### to Chetwynd Road jun	c exc service roa Feature	Type: Street Section		Area: Broxtowe	
2756869 Works required to replace Gully Pot	•	DRAINAGE Score 5 - PRIORITY 1	Job Completed	09/11/2020	04/01/2021 Act.	DR-BRO/200010
(Enquiry 6169673) also linked to enquiry (89074) not entered contract as wont allow me to pu Other repair then select Broxtowe Drainage Repair, please advise. (Other)						
2759214 replace x3 sight gap guardrails pics attached possibly stop and go or left turn lane closure to allow works pics attached of lan (Guardrail Repairs)	·	Category 3	Job Completed	11/12/2020	17/01/2021 Act.	BROX/3307766
2762428 Carriageway Pothole x 3 (CW Repairs-Bituminous)	Lamp post 57	Filled when found (Cat 2)	Job Completed	21/01/2021	21/01/2021 Act.	
2762430 Carriageway Pothole x 3 (CW Repairs-Bituminous)	Stapleford Lane lamp posts 4445	Filled when found (Cat 2)	Job Completed	21/01/2021	21/01/2021 Act.	
2763794 CW Repairs-Bituminous	opp 239	Category 2	Job Completed	02/02/2021	09/02/2021 Act.	BROX/3307920
2763795 CW Repairs-Bituminous	200	Category 2	Job Completed	02/02/2021	09/02/2021 Act.	BROX/3307904
2763796 CW Repairs-Bituminous	200	Category 2	Job Completed	02/02/2021	09/02/2021 Act.	BROX/3307905
2763797 CW Repairs-Bituminous	lamp 356(5) opp 239(3)	Category 2	Job Completed	02/02/2021	09/02/2021 Act.	BROX/3307906
2763798 CW Repairs-Bituminous	238(6) lamp 46(4)	Category 2	Job Completed	02/02/2021	09/02/2021 Act.	BROX/3307907
2763799 CW Repairs-Bituminous	210(4) 202(2)	Category 2	Job Completed	02/02/2021	09/02/2021 Act.	BROX/3307908
2763809 CW Repairs-Bituminous	toton methodist church	Category 1	Job Completed	02/02/2021	04/02/2021 Act.	BROX/3307903
2763810 Carriageway Pothole - Road Pothole - Several potholes going down hill towards toton needs addressing as wheel damage and unsafe road surface . Onlin report Customer title is (Enquiry 6193352) (CW Repairs-Bituminous)	ne	Category 2	Job Completed	02/02/2021	04/02/2021 Act.	
2764587 CW Repairs-Bituminous	entrance to stw works	Category 2	Job Completed	08/02/2021		
2764588 500*300*50mm (CW Repairs-Bituminous)	lamp 356	Category 1	Repair Completed	08/02/2021	09/02/2021 Act.	
2764589 defect 400*300*50mm (CW Repairs-Bituminous)	lamp 356	Category 1	Repair Completed	08/02/2021	09/02/2021 Act.	
2764590 defect 500*300*50mm (CW Repairs-Bituminous)	lamp 356	Category 1	Repair Completed	08/02/2021	09/02/2021 Act.	
2764591 500*200*40 (CW Repairs-Bituminous)	lamp 356	Category 1	Repair Completed	08/02/2021	09/02/2021 Act.	
2764592 two cat 1 defects 800*250*80mi and 500x300*70mm (CW Repairs-Bituminous)	m 95	Filled when found (Cat 1)	Job Completed	08/02/2021	08/02/2021 Act.	
2765313 CW Repairs-Bituminous	198(4) 204(5) 208(2)	Category 2	Job Completed	12/02/2021	03/03/2021 Act.	BROX/3307994
2765314 CW Repairs-Bituminous	204	Category 2	Job Completed	12/02/2021	03/03/2021 Act.	BROX/3307993

Effective: 01/04/2020 to 01/04/2021

Feature No.: 2000.00 to 2000.00 Street: Stapleford Lane (4910456) Display Action Officer: No

Maintenance	Management						
Job No. Descr	iption	Location	Priority	Job Status	Entered	Completion	Works Order
Feat No.	2,000.00	Feature Id - Locn.: From boundary s/o ### to	Chetwynd Road junc exc service roa	Feature Type: Street Section		Area: Broxtowe	
infill wi damag require	e 3 number 2m stag ith sight gap barriers ge, traffic manageme ed lane closure or fo Guardrail Repairs)	RTA ent	Category 3	Works Order Printed	05/03/2021	03/06/2021 Est.	BROX/3308361
2768519 stop ai Repair	nd go (FW	lamp 46	Category 3	Works Order Printed	05/03/2021	03/06/2021 Est.	BROX/3308362
2768520 CW R	epairs-Bituminous	opp 238	Category 2	Job Completed	05/03/2021	26/03/2021 Act.	BROX/3308346
2768521 CW R	epairs-Bituminous	opp 238	Category 2	Job Completed	05/03/2021	26/03/2021 Act.	BROX/3308347
2768522 FW Re	epairs-Bituminous	opp 208	Category 2	Repair Completed	05/03/2021	10/03/2021 Act.	
2768523 CW R	epairs-Bituminous	jct st geroge's drive (4) jct blackrod close (3) 15(2)	Category 2	Job Completed	05/03/2021	26/03/2021 Act.	BROX/3308348
2768524 FW Re	epairs-Bituminous	31(1) 28(1)	Category 2	Repair Completed	05/03/2021	10/03/2021 Act.	
2768525 two pa Repair	tches (FW s-Bituminous)	30/32	Category 3	Works Order Printed	05/03/2021	03/06/2021 Est.	BROX/3308363
2768526 tree ro Repair	ot uplift (FW s-Bituminous)		Category 3	Works Order Printed	05/03/2021	03/06/2021 Est.	BROX/3308377