

Record of conversations between Nottinghamshire County Council & the owners of Newton House in respect of home closure

04/02/2021	P/Call	#	<p>3rd party information # [REDACTED] [REDACTED] [REDACTED] [REDACTED] # [REDACTED] [REDACTED] [REDACTED] [REDACTED]</p> <p>Current status: Lift not working - 3rd party information 3rd party information [REDACTED]</p> <p># [REDACTED] visited the service today for a safe & well check.</p> <p>Concerns raised due to the lift being out of service operational colleagues are concerned, 3rd party referral made to Notts Fire & Rescue, discussed with # PERSONAL (Inspector)</p> <p>Met with Bassetlaw TM # PERSONAL DATA [REDACTED] [REDACTED] Aware of the situation, # PERSONAL [REDACTED] [REDACTED] 4th Feb. Vacancy list for Bassetlaw also provided</p> <p>Spoken with Commissioning lead, # [REDACTED], Concerns re: # PERSONAL DATA [REDACTED]</p> <p>Meeting planned 5th February</p>
04/02/2021	#	Visit	<p>Attended the service, met with the owner # [REDACTED] and the deputy manager # [REDACTED]</p> <p>I had walk around the building and sight of each resident, a brief observation of them and a chat with # [REDACTED] about</p>

			<p>their needs and the support they would need in the event of evacuation.</p> <p>I don't perceive any issues finding placements for the residents.</p> <p>3rd party information</p> <p># is sending me a list of residents and a summary of their needs.</p> <p>3rd party information</p> <p>3rd party information</p>
08/02/2021	#	T/C 8.45am	<p>3rd party information</p> <p>I told # that myself and # – senior prac, will be going to the home today. # has asked that we call about 1pm, spoke with # and arranged to meet her there at 1.</p> <p>1pm – visited the home, all staff and relatives have been told about the closure.</p> <p>We asked the deputy manager to put together a check list to complete prior to each resident leaving the home. For example, to include Meds, DNACPR, monies, valuables, clothes etc.</p> <p>We asked for the home to complete full head to toe checks on each resident – in case we need to contact the CCG for DN support.</p>
09/02/2021	#	Visit	<p>Attended the service with # Senior OT we completed a check on each resident's equipment and moving and handling needs.</p> <p>CCO's will be at the service tomorrow to complete the remaining reviews/assessments.</p>
10/02/2021	#	Visit	Spent the day at the home.

			Other residents have now got potential places to move to – swab pending. Some relatives have said they are willing to transfer their relatives. Spoke with IPC who have said, if the relatives are willing to have a LFD and wear PPE they see no reason why they cant transfer them.
11/02/2021	##	Visit	All residents have been swabbed and have now got a potential placement – swab result pending.
12/02/2021	##	Visit	Attended the service – all PCR tests are back and negative. .
13/02/2021	##	Visit	Attended the home, the atmosphere was calm and quiet, nobody was being moved today.
14/02/2021	##	Visit	Attended the service. Another resident has been transferred via family this morning and staff said it went well. .
15/02/2021	##	Visit	Called to the home. The remaining three residents have been transferred via 3rd party transport, all moves went well and relatives were involved by either visiting Newton House before their loved one left and spending time outside with them, or at the home they were being transferred to. I have updated CQC Meeting had with ## later in the day to update him. Workers from the aging well team will be completing reviews in a few weeks. THE HOME IS NOW CLOSED CQC INFORMED.