

**From:** [FOI](#)  
**To:**  
**Subject:** Freedom of Information Request NCC-049234-20  
**Date:** 19 March 2021 14:35:00

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Dear

Thankyou for your request for information in relation to residential care charges debt.

**You asked:**

I would be grateful if you could please provide me with the following information in relation to residential care services provided by your authority, pursuant to the Care Act 2014:-

1. Does your Authority charge your recipients of residential care services a contribution towards the cost of providing such care?
2. In the following financial years, what was the total amount invoiced by your authority for such contributions?
  - a. 2017
  - b. 2018
  - c. 2019
  - d. 2020
3. For each of the above years, how much of this total remains unpaid?
4. Out of these unpaid sums, how much was written off as "bad debt"?
5. Does your authority refer unpaid contributions to external debt collection agencies?
  - a. If so, how many matters were referred to such debt collection agencies in the following financial years:
    - i. 2017
    - ii. 2018
    - iii. 2019
    - iv. 2020
6. Does your authority instruct your internal Legal Services department or external solicitors to issue proceedings in the County Court against service users who have failed to pay their contributions?
  - a. If so, how many matters were issued on by your authority against service users in financial years 2017, 2018, 2019 and 2020.
  - b. How many matters did you obtain a County Court Judgment, and
  - c. How many service users have made payment to satisfy these County Court Judgments in full?
  - d. For financial years 2017, 2018, 2019 and 2020, how much did your authority spend on legal proceedings in relation to such matters?

**Our response to this request is:**

Nottinghamshire County Council no longer provides residential care services as it has closed all

its council owned residential care homes. The closures of the homes has happened at various times over a number of years.

Nottinghamshire County Council had both provided residential care in care homes owned and operated by the Council as well as commissioning residential care in the independent sector. Now, the Council only commissions residential care in independent sector care homes.

With regard to any outstanding contributions towards residential care charges owed to the Council, we cannot readily distinguish which of those are for services provided by the Council in NCC care homes (prior to their closure) and those for services which were commissioned by the Council in independent sector care homes, therefore we cannot provide the information requested about outstanding charges for residential care services provided by NCC without checking each case individually which would exceed the cost limit for providing information under the act, and so we consider that this is exempt in accordance with Section 12 of the Freedom of Information Act.

I hope that you find this information to be helpful, however if you are unhappy with the way in which your request has been handled, then please email us at [foi@nottscc.gov.uk](mailto:foi@nottscc.gov.uk) quoting the reference NCC-049234-20 and we will be happy to review your request

With kind regards

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