| | Total Claims | Total Claims | Total Claims | |
|----------------|--------------|--------------|-----------------------|--------------------------|
| Month | Received | Paid | Rejected / ineligible | Total Amount Paid |
| November 2019 | 969 | 849 | 120 | £115,380.00 |
| December 2019 | 23 | 20 | 3 | £2,580.00 |
| January 2020 | 3 | 3 | 0 | £360.00 |
| February 2020 | 183 | 156 | 27 | £19,620.00 |
| March 2020 | 67 | 42 | 25 | £5,400.00 |
| April 2020 | 5 | 5 | 0 | £780.00 |
| May 2020 | 2 | 2 | 0 | £240.00 |
| June 2020 | 54 | 49 | 5 | £9,300.00 |
| July 2020 | 11 | 9 | 2 | £1,800.00 |
| August 2020 | 7 | 7 | 0 | £840.00 |
| September 2020 | 0 | 0 | 0 | £0.00 |
| October 2020 | 0 | 0 | 0 | £0.00 |
| November 2020 | 0 | 0 | 0 | £0.00 |
| December 2020 | 0 | 0 | 0 | £0.00 |
| Totals | 1324 | 1142 | 182 | £156,300.00 |