

Freedom of information request NCC-048358-20

Thank you for your recent Freedom of information request, for ease we have provided a response alongside each point as follows:

- 1) Who is the person responsible for council tax, business rates and parking collections and more specifically the enforcement of debts relating to these? Nottinghamshire County Council can advise in relation to parking collections the person responsible is the Enforcement Manager
- 2) Can you provide email and telephone contact details for the above person? The Enforcement manager may be contacted by emailing parking.enforcement@nottscc.gov.uk
- 3) Do you have formal contracts with service level agreements for the enforcement of these debts? Yes we have formal contracts for the enforcement of debt collection in relation to Penalty Charge Notices
- 4) If so, what are expiry dates for the contracts above? The current contracts expire in 2024

I trust this information is of assistance to you.

If you wish to raise any concerns about the way your request was dealt with, then please write to the Team Manager, Complaints and Information, County Hall, West Bridgford, Nottingham, NG2 7QP or e-mail foi@nottscc.gov.uk quoting the reference number above.

With kind regards

Lorraine Hayes
Complaints Information & Mediation Officer
Complaints & Information Team
Chief Executives Department
Nottinghamshire County Council
West Bridgford
Nottingham
NG2 7QP
0115 97 72788