Good afternoon,

Please supply in respect of Service 865:

- * A copy of the Contract Specification
- * Copies of any complaints received in respect of this service since it launched
- * Copies of any correspondence between NCC and the operator in relation to this service since contract award

Please supply in respect of Service 91:

- * A copy of the Contract Specification
- * Copies of any complaints received in respect of this service since it launched
- * Copies of any correspondence between NCC and the operator in relation to this service since contract award
- * Details of the correspondence and price now paid to the operator based on the substantially reduced timetable currently in operation

Marshalls of Sutton On Trent Service 90

Good afternoon,

- * Is NCC currently providing financial support to this bus service?
- * If so, how much per day, since what date and until what date?
- * Please advise the specified service level / vehicle standards expected in return for this support
- * Please supply copies of all correspondence between NCC and the operator relating to service 90 since 1st January 2020

Please advise, for each of the following bus routes:

For routes: 973, 651, 652, 654, 655, 656, 657, 663, 670, 300

- * Operator
- * Daily price
- * Vehicle seating capacity
- * Is a PSVAR compliant vehicle required
- * Date contract is due to expire
- * Any potential contract extensions

Please advise for each of the following bus routes:

For routes: 221, T1, T2, T3, T4, T6

- * Do NCC pay for any bus passes on this route?
- * How many passes do they pay for?
- * How much do they pay per pass, per day?
- * Is this arrangement due to be renewed on any specific date?

Dear

FREEDOM OF INFORMATION ACT 2000 - INFORMATION REQUEST

Your request for information has now been considered and the information requested is as follows and attached:

Please supply in respect of Service 865: SD/701/8/001 (also includes 482)

- A copy of the Contract Specification (ATTACHED)
- Copies of any complaints received in respect of this service since it launched NONE
- Copies of any correspondence between NCC and the operator in relation to this service since contract award NONE

Please supply in respect of Service 91: S/701/3/115 (also includes 969)

- A copy of the Contract Specification (unable to find in archived tender folder)
- Copies of any complaints received in respect of this service since it launched NONE
- Copies of any correspondence between NCC and the operator in relation to this service since contract award (NONE)
- Details of the correspondence and price now paid to the operator based on the substantially reduced timetable currently in operation This information is Commercially sensitive and therefore exempt under Section 43(2) Commercial Interest. To release this information would have negative implications for the current contract provider when retendering takes place in the near future.

Marshalls of Sutton On Trent Service 90

- Is NCC currently providing financial support to this bus service? (NO)
- If so, how much per day, since what date and until what date?
- Please advise the specified service level / vehicle standards expected in return for this support
- Please supply copies of all correspondence between NCC and the operator relating to service 90 since 1st January 2020

<u>Please advise, for each of the following bus routes:</u> - (see spreadsheet attached)

For routes: 973, 651, 652, 654, 655, 656, 657, 663, 670, 300

- Operator
- Daily price
- Vehicle seating capacity
- Is a PSVAR compliant vehicle required
- Date contract is due to expire
- Any potential contract extensions

<u>Please advise for each of the following bus routes:</u> (see spreadsheet attached)

For routes: 221, T1, T2, T3, T4, T6

- Do NCC pay for any bus passes on this route?
- How many passes do they pay for?
- How much do they pay per pass, per day?
- Is this arrangement due to be renewed on any specific date?

We hope this now answers your request, should you have any further enquiries please do not hesitate to contact me directly using the contact details below.

If you remain unhappy with the way in which your request has been handled, you can request a review by contacting foi@nottscc.gov.uk or by post to:

Complaints and Information Team County Hall Loughborough Road West Bridgford Nottingham NG2 7QP

A request for an internal review should be submitted within 40 days of receipt of the response. Please specify why you do not agree with the response and what factors you would like to be considered as part of the review.

Further Information about your rights is available from the Information Commissioner at:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

Telephone: Tel: 0303 123 1113 or 01625 54 57 45

www.ico.gov.uk

Yours sincerely