

## **FOI – 046636-20 - NCC D/deaf Services – September 2020**

### **Deaf Preventative Service**

The SLA provides a preventative service for the D/deaf community via Nottinghamshire Deaf Society. The aim of this provision is to provide a culturally and linguistically appropriate holistic service promoting early intervention and preventing through the provision of information and advice including benefits advice. The extended SLA commenced April 2018 until January 2021 at a financial cost of £18,000 per annum. Due to be recommissioned 2021

### **Places for People**

The Places for People are currently commissioned to provide D/deaf people with housing related support across the county. It enables local residents to access and maintain tenancies, alongside support to gain access to benefits, local services and other related support issues which assist them to maintain themselves within their local communities including drop-in facilitates. The current contract value is £61,500 per annum running until January 2021. Due to be recommissioned in 2021

### **Language Shop**

The Language Shop operates as a NCC corporate initiative providing a range of language translation across services and currently provides:

- Face-to-Face Interpreting
- Telephone Interpreting
- Translation of written documents
- British Sign Language interpreters
- 24/7 Service

The Language Shop consists of a qualified service team and dedicated service co-ordinator to manage queries. Whilst the Language Shop offers BSL no requests were made to the service during the period November 2018 to end August 2020 largely due to the other services available to the public, and the internal facing nature of the opportunity. Any translation service would be invoiced to the Council based on duration of delivery rather than as part of a block contract thereby incurring a cost to the department.

### **Sign Language and Interpretation Service (SLIS)**

The Sign Language and Interpretation (SLIS) service was recently recommissioned Nottingham City Council have acted as Lead Commissioner on the County's behalf alongside NHS Trusts (December 2018). At a cost of £19,000 per annum (3+2 contract) and enables outreach work and drop in sessions to be put in place, alongside the day to day translation Services across Health and Social Care.

## **Adult Deaf & Visual Impairment Service (ADVIS)**

ADVIS is a multi-disciplinary team covering the whole of the county, working with both older and younger adults whose primary needs arise from a sensory impairment. The team works with adults who may also have mental ill-health, learning disability, physical disability. The structure of the service is as follows: -

### **Rehabilitation:**

The service also has 3 Technical Officers who work with D/deaf people. These specialist workers complete re-ablement assessments for the provision of environmental equipment to enable D/deaf people to live safely and independently at home.

### **Care & Support:**

The service has 3.6 fte Qualified Social Workers, who all have skills and experience of working with deaf and visually impaired people and undertaken a social work function, including safeguarding.

### **Dual Sensory Communicator Guide Service:**

ADVIS have 2.1 fte staff supporting adults with a dual sensory impairment. The staff have different job titles due to historical funding but undertake the function of a "Communicator-Guide". The role is to provide services to people who have been assessed under The Care Act and require dual sensory support either in their own home or within the wider community. The aim of this provision is to delay the need for long term services.