NCC-047814-20 Systems- software and infrastructure

Dear Requester,

Further to your request for information under The Freedom of Information Act, Please see below.

We trust this now resolves your enquiry. Where we have not been able to provide details we expect that this information is not held by Nottinghamshire county Council at this time.

We suggest all requesters search under our publication scheme in advance of requesting information under the freedom of information act.

Nottinghamshire County Council regularly publishes previous FOIR, s and answers on its website, under Disclosure logs. (see link) http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/

You can use the search facility using keywords. i.e. care / home etc.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email complaints@nottscc.gov.uk.

Kind Regards Complaints and Information Team Nottinghamshire County Council County Hall

Dear Sir/Madam,

Under the terms of the Freedom of Information Act (2000) I would like to request some information from the council. I would be very grateful for your response either by post or by email

Contact details for the following or most senior equivalent roles:	Name	Email
CIO or Director of ICT	Mark Davies	
Head of Digital	n/a	
IT Operations Manager	n/a	
IT Strategy Manager	n/a	
Head of Procurement		
CFO or Director of Finance	Nigel Stevenson	
Director of Transformation	Derek Higton	

What primary software systems do you use?

Systems Product Vendor Version Contract end Number of licenses	Deployed Systems	Product Name	Vendor	Version	Contract end date	Number of licenses
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Human Resources	SAP	CGI/ Rimini Street	7.4	September 2022 December 2023	6250
Finance	SAP	CGI/ Rimini Street	7.4	September 2022 December 2023	6250
Housing	NA				
Adult Social Care	Mosaic	Servelec	5.20.1	Annual Maintenance	Perpetual Licence, annual maintenance
Children's Social Care	Mosaic CapitaOne	Servelec Capita	5.20.1 3.7.1	Annual Maintenance	Perpetual Licence, annual maintenance 350
Revenues & Benefits	NA				
Contact Centre	Rostrvm	IMI Mobile	12	November 2021	175
Email and Collaboration	MS365			June 21	7000

What computing devices do you provide for your staff?

Computing Devices	Number of Devices	Operating System version
MS Windows	6544	Windows 8.1, 2967 Windows 10, 3577
Apple Mac	7	MacOS 10.15, 5 MacOS 10.11, 2
Chrome Devices	0	
Android Phones	2585	v8.0.0, 230 v8.1.0, 1741 v9, 602 v10, 7 v11, 5
Apple iPhones	0	
Apple iPads	0	

Infrastructure Services	Supplier	Contract type and expiry
Details of any software Enterprise Agreement.		
Who provides your data centre?		
What Software as a Service packages do you use?		
Do you use any public Cloud infrastructure services (AWS/Azure/Google/UKCloud)?		

Yours faithfully,