

NCC-046545-20 pots hole reports/repairs/claims 19/20

Dear Requester,

Further to your request for information under the Freedom Of Information Act, please see below;

Which road in the area had the highest number of complaints made regarding any damage to the surface?

There are two roads that equally had the highest number of Carriageway Pothole & Damage Enquiries in 2019/20. They both had 70 enquiries in total and the roads concerned were:

- **Alfreton Road, Sutton in Ashfield**
- **Melton Road, West Bridgford**

1) The number of potholes reported to the council

2019/2020 108,218

2018/2019 107,704

2017/2018 95,103

2016/2017 56,669

2015/2016 40,535

These are the number of potholes raised on Jobs/Orders. These have been raised as a result of Customer Enquiries and, the majority, through Officer Inspections.

2) The number of potholes repaired

2019/2020 106,910

2018/2019 111,428

2017/2018 90,841

2016/2017 57,580

2015/2016 36,945

3) Amount of money spent on pothole repairs (£)

2019/2020 £3,593,067.06

2018/2019 £4,710,066.47

2017/2018 £5,874,269.52

2016/2017 £3,638,865.71 (see note below) Part of July 2016 to March 2017 inclusive

2015/2016 Data unavailable (see note below)

NOTE: Via East Midlands operational from Jul 2016.

Evening,

Please could I request the most up to date figures (**ideally 19/20**, if not 18/19) for the below in relation to potholes:

- How much money did the council spend on repairing roads?
- How many requests and/or complaints did you receive asking for damaged road surfaces/potholes to be repaired?
- How many claims – successful or otherwise – were made for vehicle damage as a result of potholes/damaged roads/pavements?
- How many of these claims were successful, and what is the total amount paid out?
- Which road in the area had the highest number of complaints made regarding any damage to the surface?

We trust this now resolves your enquiry and where we have not been able to provide details we expect that this information is not held by Nottinghamshire county Council at this time.

We suggest all requesters search under our publication scheme in advance of requesting information under the freedom of information act.

Nottinghamshire County Council regularly publishes previous FOIR, s and answers on its website, under Disclosure logs. (see link)

<http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

You can use the search facility using keywords. i.e. un regulated / care / home etc.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email complaints@nottscc.gov.uk .

Kind Regards

Complaints and Information Team

Nottinghamshire County Council

County Hall

