

## NCC-046976-20 Adult care payments 2019-COVID

Dear Requester,

Further to your request for information under The Freedom of Information Act, Please see below in response to each question.

Hello,

I would like to request the following information under the Freedom of Information Act regarding adult care in later life within your local authority.

Below there are three questions we would be interested in finding out the relevant information for:

1. In 2019, how many people contacted you for information on how to pay for care? Data not available – no held in a easily accessible format
2. In 2019, how many peoples long term care did you - as the local council - pay for either in: see above
  - In full
  - Partially
  - Self-funding
  - The top table gives a count of people supported at any time during the financial year and the bottom gives the number of people still supported at the end of the financial year.

### **SERVICES DURING THE PERIOD P1 to P12 - Apr 19 to Mar 20**

**Service Provision for the periods P1 to P12, 01 Apr 19 - 31 Mar 20 (inclusive)**

**People who have received a service during the period - includes open and closed cases. Individuals appear only once in the count.**

	All Service Users	Younger Adults	Older Adults
LT nursing	1296	108	1188
LT res	2838	618	2220

### **OPEN SERVICES AS AT END MAR 2020**

**Service Provision for the periods P1 to P12 01 Apr 19 - 31 Mar 20 (inclusive)**

**People who are still receiving a service at the end of the period. Individuals appear only once in the count.**

	All Service Users	Younger Adults
LT nursing	865	95
LT res	2172	567

3. Since the outbreak of Coronavirus in the UK in February/March 2020, has the Council done any of the following with reference to adult care? Please select all that apply

- Set up a new hotline / phone number  
A hub was set up for Covid responses which was accessed through the Customer Support Centre. This was massively enlarged, with new pathways established to meet the need for people who were vulnerable due to Covid as well as vulnerable under social care criteria
- Increased the number of social / care workers  
Yes. Through both redeployment and recruitment. We also redirected staff to front line operations, for example staff from the closed Day services supported START with Reablement, Homecare and 1-1 support. In addition I believe some of the commissioning teams were directly contacting providers to offer support
- Increased funding received by care homes

Yes, We paid all Adult Care providers 100% commissioned services regardless of delivery until beginning of July except Day services which were until the beginning of August.

Most Care home, homecare and supported living providers also got a cash advance equivalent to 2 weeks of commissioned services, in advance of us setting up the Care Services Sustainability fund for providers to claim for any additional costs as a result of Covid.

There has also been additional funding via the Infection Control fund and now currently the Infection Control Fund round 2

- Introduced regular check-ins for shielding adults  
Yes, through the hub and via other mechanisms
- Increased the number of people assigned to support vulnerably adults  
Yes. Through both redeployment and recruitment
- Provided local authority tax relief to care homes  
Where tax relief was applicable under national schemers, care homes were proactively encouraged to apply
- Made no changes to adult care provision  
The Council did not instigate Care Act easements, and so continued to meet statutory requirements, but this involved many changes. There was a temporary shift to 7 day working in some areas and a range of alternative delivery models were developed which reduced the need for direct face to face contact except where it was required to meet care and safety requirements
- Other - \_\_\_\_\_

If you have any queries or would like clarification on any of the questions, please get in contact.

Kind regards,

We trust this now resolves your enquiry and where we have not been able to provide details we expect that this information is not held by Nottinghamshire county Council at this time.

We suggest all requesters search under our publication scheme in advance of requesting information under the freedom of information act.

Nottinghamshire County Council regularly publishes previous FOIR, s and answers on its website, under Disclosure logs. (see link) <http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

You can use the search facility using keywords. i.e. un regulated / care / home etc.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email [complaints@nottscc.gov.uk](mailto:complaints@nottscc.gov.uk) .

Kind Regards

Complaints and Information Team

Nottinghamshire County Council

County Hall