

## Ncc-046411-20 Payment Acceptance Systems

Dear Requester,

Further to your request for information under the freedom of information act, Please see attached details from the department.

We trust this now resolves your enquiry and where we have not been able to provide details we expect that this information is not held by Nottinghamshire county Council at this time.

We suggest all requesters search under our publication scheme in advance of requesting information under the freedom of information act.

Nottinghamshire County Council regularly publishes previous FOIR, s and answers on its website, under Disclosure logs. (see link) <http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

You can use the search facility using keywords. i.e. un regulated / care / home etc.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email [complaints@nottsc.gov.uk](mailto:complaints@nottsc.gov.uk) .

Kind Regards

Complaints and Information Team  
Nottinghamshire County Council  
County Hall

Hello

I am writing to you under the Freedom of Information Act 2000 to respectfully request the following information regarding your **current contractual and supply chain arrangements** for the following categories, where applicable:

- Provision of online payment acceptance – e.g. to make payments for bins, fines etc
- Provision of point of sale card/EPOS machines – e.g. as found in leisure centres, shops etc
- Provision of MOTO (Mail Order and Telephone Order) payment acceptance
- Merchant Acquirer services
- Payment Gateway Services

I would greatly appreciate you providing me information on:

- Current supplier/s names
- Scope of current Contract
- Contract Start Date
- Contract End Date
- Any Contract extension option details
- Approximate timescales for next sourcing/tender exercise

- How the contract was originally awarded, to include any weighting criteria applied
- Annual Value of the Contract
- Annual transaction volume through contract, where known

Please provide the information in the form of an email or Excel document.

If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request.

If any of this information is already in the public domain, please can you direct me to it, with page references and URLs if necessary.

If the release of any of this information is prohibited on the grounds of breach of confidence, I ask that you supply me with copies of the confidentiality agreement and remind you that information should not be treated as confidential if such an agreement has not been signed.

If you have any queries please don't hesitate to contact me via email or phone and I will be very happy to clarify what I am asking for and discuss the request, my details are outlined below.

Thank you very much for your time and I look forward to your response.

Kind regards