

Dear

I am writing to you in reply to your Freedom of Information Act (FOIA) request to Nottinghamshire County Council. I have the following information.

1. *Details of the lowest, highest and average fee hourly rates agreed with external suppliers of the following services for 2020/2021:*

a. *Domiciliary care services for the elderly in their own home*

Contract Home Care:

Highest £20.69

Lowest £16.40

Average £18.26

Contracted Direct Payments (DP):

Contracts and rates are between the Service User (SU) and Provider and the Council is not involved in setting DP rates but would usually be in line with contracted rates unless agreed by a Team / Group Manager on an exceptional basis.

b. *Domiciliary care services for adults under the age of 65 in their own home with specialist care needs such as learning disabilities, autism or physical disabilities.*

Care Support and Enablement:

Highest £18.99

Lowest £15.86

Average £16.41

2. *Details of the minimum, maximum and average amount agreed per night for sleep in shifts delivered to adults under the age of 65, with specialist care needs.*

£97.32 is the standard per night sleep in.

3. *Details of the percentage increase in hourly fee rates (referred to the answers of points 1a. and 1b. above) which were awarded to the previous year's levels.*

1.a 4.66% - contracted home care

4.66% maximum agency increase where an uplift is requested for Agencies providing support through a Direct Payment. As the contract is between the SU and providers where a DP is used, there are no automatic increases in rates. A team / Group Manager can agree to a higher increase in rates on a case by case basis based on needs. For PAs the increase to the maximum rate on previous year was 7.4%

1.b 4.66% - care, support & enablement

4. *Details of the number of hours provided in the week commencing 07 April 2020 for:*

a. *elderly domiciliary care; and*

20,887 hours – contracted home care over 65

Direct Payments – cannot provide number of Hours for DPs as individually contracted by SUs. NCC does not have a contract with individual DP providers.

b. *specialist care (incorporating mental health, learning disabilities, physical disabilities).*

The Council does not record information in this way so are not able to provide this. The Council records the weekly package cost.

5. *Of the hours listed in answer to question 4, please advise:*

a. *what percentage was delivered by the independent sector,*

100%

b. *what percentage was delivered by the local authority, and*

0%

c. *what percentage was under direct payments/independent budgets.*

40.6% of all Community based services was delivered through a Direct payment.

6. *Total cost in the week commencing 07 April 2020 of the care hours provided by independent providers of:*

a. *Elderly domiciliary care; and*

£363,034 - contracted home care over 65 - estimated

£825,278 - Direct Payment (this covers all Service User groups)

b. *Specialist care (incorporating mental health, learning disabilities, physical disabilities)*

£884,667 - estimated

If you have any queries or concerns then please contact me. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or e-mail foi@nottscc.gov.uk.

Yours sincerely

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