

Dear

I am writing to you in reply to your Freedom of Information Act (FOIA) request to Nottinghamshire County Council. I have the following information.

Does/ or has your council use any risk-based-verification services provided by an external company to help with processing welfare claims?

No

If you no longer use risk-based verification please state why or direct me to any public board meetings where it is discussed.

N/A

Does your council use any other algorithms and/or artificial intelligence software/ automated decision-making software in the process of delivering public services?

No

If you have any queries or concerns then please contact me. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or e-mail foi@nottscc.gov.uk.

Yours sincerely

John Allison
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Chief Executive's Department
Nottinghamshire County Council
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Telephone: 0115 977 2788