

**From:** [FOI](#)  
**To:** [REDACTED]  
**Subject:** Freedom of Information Act Request NCC-045785-20  
**Date:** 04 September 2020 12:34:00  
**Attachments:** [Central Ave images - Inspector Comments Redacted.pdf](#)

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Dear Requester

Thank you for your request for information about issues raised in connection to items on the highway outside the business premises at 109 Central Avenue in Beeston.

Please see below our answers to your specific requests:

**The name of the persons dealing with the section 130**

The Via Head of Service for Network Management (Suzanne Heydon) and Via Traffic Manager (Peter Goode) have considered the Section 130 request

**The name of the manager who authorised the planters to remain**

Various managers have been involved in reviewing this issue.

Suzanne Heydon, Via Head of Service for Network Management Doug Coutts, Managing Director Via and Martin Carnaffin as NCC Client Manager have authorised the actions taken to date. Gary Wood, Group Manager Highways and Transport is also aware and supports the stance taken.

**The report or document he/her filled out**

The only document which exists was previously provided in response to a former FOI request and is attached to this response

**The Risk assessment you claim has been done**

The risk assessment is carried out at the time by the Inspector or person visiting the location to assess the issue(s).

There is no formal risk assessment form/tool/document, the knowledge and experience of the Inspector is used to determine all of the contributing factors and make an assessment as to whether there is a risk or not. The same approach would be taken to any 'defect' that may be reported.

**The cost and SOR (schedule of rates) codes booked for the report of 109 Central Avenue to the local authority**

We do not open cost codes for complaints as it is part of the district management function that an annual amount is paid under the contract with NCC. All time spent by the district management and liaison team is booked to a code covering a specific geographical area / district, not a specific issue. Senior managers time would be booked to high level codes and not to a specific issue/complaint.

Sor, Schedule Of Rates do not exist for this type of work.

**What standards by law you have to adhere to**

The UK law standards

**What reports are given to the dot**

We are not aware that any reports are requested or sent to Department for Transport regarding

this type of complaint and none have been provided relating to this specific issue  
There are a number of returns that NCC provide to DfT, although these are mainly relating to budgets spend against allocations and other network or asset performance information.

Since making the above FOI request, you have made an additional request in relation to a specific request under Section 130 of the Highway Act about the removal of the items on the highway outside the business premises at 109 Central Avenue in Beeston. I have added this to the existing request to your existing request answered above. You asked:

**Please supply a copy the report and any notes you have made , in carrying out in this matter?**

We can confirm that no reports or any other documents exist which relate to this section 130 request. And that all communication between officers in NCC and Via EM Ltd. has been undertaken verbally.

I hope that you find this information to be helpful, however if you are unhappy with the way in which your request has been handled, then please email us at [foi@nottsc.gov.uk](mailto:foi@nottsc.gov.uk) quoting the reference NCC-045785-20 and we will be happy to review your request

With kind regards

Complaints and Information Team  
Nottinghamshire County Council