

**NCC-045308-20 live-in care packages**

Dear Requester,

Further to your request for information under the freedom of information act.

Firstly, please accept our sincere apologies for the delay in responding to your request in the recommended timescale advised. Nottinghamshire County Council takes it responsibility under the act very seriously and will be looking at the delays made with this request to address any issues and ensure these are acted upon to prevent future delays re occurring.

Please find attached the information requested.

We trust this now resolves your enquiry and where we have not been able to provide details, we expect that this information is not held by Nottinghamshire county Council at this time.

We suggest all requesters search under our publication scheme in advance of requesting information under the freedom of information act.

Nottinghamshire County Council regularly publishes previous FOIR, s and answers on its website, under Disclosure logs. (see link) <http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

You can use the search facility using keywords. i.e. un regulated / care / home etc.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email [complaints@nottscc.gov.uk](mailto:complaints@nottscc.gov.uk) .

Kind Regards

Complaints, Information Team  
Chief Executive's Department  
Nottinghamshire County Council  
County Hall

Dear Commissioner

I am writing to you under the Freedom of Information Act 2000 to request the following information:

- \* How many packages of live-in care do you commission each year?
- \* How many of these packages do you consider to be for standard care needs and how many are more complex?
- \* How many providers do you currently purchase live-in care packages from?
- \* What are the price points of your live-in care packages?
- \* How do you procure these packages i.e. spot purchase, framework etc?
- \* If via a framework or other formal contract arrangement, is this currently open for new providers

to join?

If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request.

If you can identify any ways that my request could be refined I would be grateful for any further advice and assistance.

If you have any queries please don't hesitate to contact me via email or phone and I will be very happy to clarify what I am asking for and discuss the request, my details are outlined below.

Thank you for your time and I look forward to your response.

Kind Regards