

Dear

I am writing to you in reply to your Freedom of Information Act (FOIA) request to Nottinghamshire County Council. I have the following information.

1) Information including a history of both telephone and online reports of road defects from 01/01/2020 to 01/03/2020.

Please see the attached street history report. Please note that personal information has been redacted in accordance with FOIA Section 40.

2) Information including sight of any written or electronic information detailing the categorisation of road defects your roads inspectors adhere to.

The council's policy associated with inspecting and maintaining the highway is set out in the Highway Inspection & Risk Manual which can be found at:

<http://www.nottinghamshire.gov.uk/transport/roads/highway-inspection-manual>

3) Information including sight of any written or electronic information detailing the number of potholes logged with the council from 01/2020 to 03/2020.

Please see the attached street history report.

4) Information including sight of any written or electronic information detailing compensation pay-outs made by the council due to claims following pothole related damage from 01/2020 to 03/2020.

No compensation pay-outs have been made.

If you have any queries or concerns then please contact me. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or e-mail foi@nottsc.gov.uk.

Yours sincerely

John Allison
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Chief Executive's Department
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