

4g Wireless Router

Setup and Guidance

This guide shows the simple process required to initially set up your new device. Please follow the steps in sequence.

Additionally, there is some useful information with regard to staying safe whilst online.

In the box, you'll find a:

- Multilingual quick start guide
- 4G wireless router
- Battery
- Micro-USB charging cable



- 1 Gently remove the back cover
- 2 Take a note of the SSID and the Wi-Fi key on the label, you'll need this to get online



- 3 Insert the battery and replace the back cover



- 4 Press the side button to power up the device



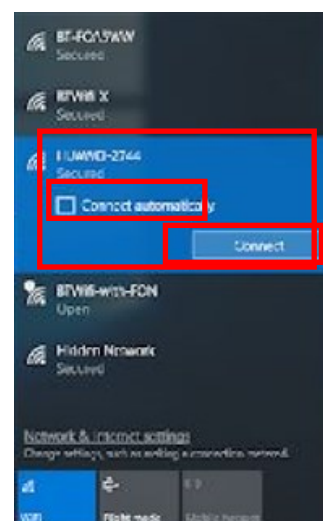
- 5 The lights will change colour while it is getting ready, they'll go from green to red and back to green, then the router is ready to use



- 6 On your laptop or tablet, click the Network icon on the taskbar. If you don't see one of these network icons, click the ^ symbol on the taskbar and you should see it there.



- 7 On your laptop or tablet, select the Wi-fi network – this is the **SSID** you noted earlier



Tick the box that says “**Connect automatically**” so that your device will always connect to the router when it is turned on

Then click **Connect**

8

Enter the **Wifi Key** that you noted down earlier, and click **next**



Things to Remember...

□ **Do not remove the SIM, the router will stop working**

The router will only operate with the SIM card that is already installed. Attempting to use the SIM card with any other device will either not give a data connection or will cause the SIM card to become barred.

□ **Charging your router**

Connect the micro-USB charging cable included into the micro-USB port on the bottom of the device and connect the other end to any USB charger.

□ **Getting support with your router**

If you have any problems with your router, you should contact
[Your Appointed Social Worker]

□ **Contract length**

This 4g wi-fi device will cease to be able to connect to the internet from 30th November and both the SIM and the unit should be disposed of responsibly after that date.

****Please turn over for important information with regards to staying safe online****

Staying safe online

Your 4G wireless router uses a filtering system that blocks some inappropriate content and limits searching to the 'Safe Search' supported by popular search engines. The router is also set up to comply with privacy and human rights legislation.

Important information for the responsible adult if the person using the device is under 18

If you're worried that your child is accessing harmful content on any device, visit this web page to see support and advice:

<https://www.gov.uk/guidance/safeguarding-and-remote-education-during-coronavirus-covid19#communicating-with-parents-carers-and-pupils>

If a child is worried or needs support, they can call Childline (0800 1111), download their 'For Me' app or visit the website: <https://www.childline.org.uk/>