

Dear Requester,

Thank you for your Freedom of Information Request.

The council's response is as follows:

Please provide all emails about COVID-19 between this council and these care home providers:

- HC-One
- Four Seasons
- Barchester
- Bupa
- Care UK
- Renaissance

We Provide daily communications to all providers via the following link :

<https://www.nottinghamshire.gov.uk/care/coronavirus/guidance-for-employees-employers-and-businesses>

We also send weekly bulletins to 9 HC1 locations on our dbase, 6 Four Seasons and 4 Barchester. Please see attached documents.

Unfortunately, we are unable to provide copies of all emails between Nottinghamshire County Council and the care home providers as the task of collating these emails from all the different service areas would exceed the appropriate limit allowed under FOI. Therefore, we are exempting this under Section 12 of the FOIA.

Please also provide all emails about COVID-19 between this council and all local authority-run care homes. [We have no County Council run Care Homes.](#)

As a timeframe, please carry out a search between 1st February and 7th May.

I hope this now satisfies your request, and should you have any further enquiries please do not hesitate to contact me directly on the details below.

In addition to this and for future reference Nottingham County Council regularly publishes previous FOIR,s and answers on its website, under Disclosure logs. (see link)

<http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

You can use the search facility using keywords.

If you wish to raise any concerns about the way your request was dealt with, then please write to the Team Manager, Complaints and Information, County Hall, West Bridgford, Nottingham, NG2 7QP or e-mail foi@nottscc.gov.uk quoting the reference number above.

Kind Regards

Complaints, Information & Mediation Officer.
Complaints and Information Team
Chief Executive's Dept
Nottinghamshire County Council
County Hall, West Bridgford, Nottingham, NG2 7QP