

Dear

I am writing to you in reply to your Freedom of Information Act (FOIA) request to Nottinghamshire County Council. I have the following information.

What reseller do you prefer to buy your Software through?

SCC

Are there any favoured frameworks you tend to use?

Crown Commercial Services, GCloud, Health Trust Europe

Who is the decision-maker for IT Purchasing?

ICT purchasing tends to be done through tender processes, with panel members drawn from business units as well as ICT, dependent upon the product or service being procured.

Who is your mobile phone provider?

EE

What Mobile Device Management Solution are you using and when is the renewal date?

Microsoft's Enterprise Mobility + Security (EMS) suite which includes Intune. Licenses are built into a multiple year Microsoft Enterprise Agreement – EA renewal June 2023.

What Mobile Threat Detection do you have in place for mobile devices and when is the renewal date?

Microsoft's Enterprise Mobility + Security (EMS) suite, Sophos (Nov 2020).

What Virtual Desktop Software do you have in place for remote workers and when is the renewal date?

Citrix

Do you currently use a document security or digital rights management tool and when is the renewal date?

Sophos (Nov 2020)

What are you using for instant messaging?

MS Teams, Skype for Business

Who do you currently use for your Annual IT health checks and when is your next one due?

Clarenet Group (Sept 2020)

What email exchange server are you running? Cloud or on-premise?

Hybrid solution: Exchange 2012 for legacy purposes. Exchange on line through Microsoft 365.

What antivirus software/tool do you use and when is the renewal date?

Sophos (Nov2020)

Do you have an incident response team within your IT department?

Yes

If you have any queries or concerns then please contact me. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or e-mail foi@nottsc.gov.uk.

Yours sincerely

Nottinghamshire County Council