

This matter is being dealt with by:

**Name Jilly Walden**

Reference: NCC-043364-19

T 0115 977 2788

E [complaints@nottscc.gov.uk](mailto:complaints@nottscc.gov.uk)

W [www.nottinghamshire.gov.uk](http://www.nottinghamshire.gov.uk)



**Nottinghamshire  
County Council**

01 April 2020

**Request for Information: Ref NCC-043364-19  
Number of potholes**

Thank you for your request for information relating to the number of potholes. I can now let you have the following information in response to the questions you raised.

**1) The number of potholes reported to the council**

2018/2019	107,704
2017/2018	95,103
2016/2017	56,669
2015/2016	40,535

These are the number of potholes raised on Jobs/Orders. These have been raised as a result of Customer Enquiries and, the majority, through Officer Inspections.

**2) The number of potholes repaired**

2018/2019	111,428
2017/2018	90,841
2016/2017	57,580
2015/2016	36,945

**3) Amount of money spent on pothole repairs (£)**

2018/2019	£4,710,066.47
2017/2018	£5,874,269.52
2016/2017	£3,638,865.71 (see note below) Part of July 2016 to March 2017 inclusive
2015/2016	Data unavailable (see note below)

NOTE: Via East Midlands operational from Jul 2016.

**4) Amount of money spent on pothole related compensation (£)**

Financial Year	Compensation Costs
2014/2015	£13,111
2015/2016	£10,219
2016/2017	£12,157
2017/2018	£44,996
2018/2019	£54,816

**5) The biggest pothole a) that you have dealt with and b) left outstanding in diameter? Data not recorded.**

Please see our Highway Inspection and Risk Manual at:

<http://www.nottinghamshire.gov.uk/transport/roads/highway-inspection-manual>

which details intervention levels and much more.

We hope this now satisfies your request, and should you have any further enquiries please do not hesitate to contact me directly using the contact details below. In addition and for future reference Nottinghamshire County Council regularly publish previous Freedom of Information Requests and answers on our website, [click here](#) to see the Disclosure logs.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the

Team Manager,  
Complaints and Information Team,  
County Hall,  
West Bridgford,  
Nottingham,  
NG2 7QP

or email : [FOI@nottscc.gov.uk](mailto:FOI@nottscc.gov.uk).

Yours sincerely

Name : Jilly Walden  
Position: Complaints information and Mediation Officer  
Nottinghamshire County Council