

Dear

I am writing to you in reply to your Freedom of Information Act (FOIA) request to Nottinghamshire County Council. Firstly, I apologise for the delay in replying to you and hope that it has not caused any inconvenience. I have the following information.

1 - Gross training expenditure on all county council employees.

| | |
|---------------------|------------|
| 2015-16 | £1,772,355 |
| 2016-17 | £1,126,578 |
| 2017-18 | £1,037,238 |
| 2018-19 | £1,113,278 |
| 2019-20 (to OCT-19) | £496,508 |

2 - Gross expenditure spent on cyber security training and awareness programmes for all county council employees.

£30,000. This cost covers the licence for the training for three years.

3 - Number - and if recorded, the type - of cyber and non-cyber data breaches reported to the Information Commissioner's Office (ICO).

| Year | Total of breaches | Reported to ICO |
|-------------|--------------------------|------------------------|
| 2014/15 | 12 | 0 |
| 2015/16 | 87 | 2 |
| 2016/17 | 165 | 3 |
| 2017/18 | 185 | 3 |
| 2018/19 | 224 | 2 |
| 2019/20 | 249 | 1 |

The table above covers all breaches from when we first started recording them in April 2015, to the end of November 2019.

Please note that in preparing for the General Data Protection Regulation (GDPR) which came into force in May 2018, the Council has encouraged reporting of all data breaches, however minor and near misses. This is supporting us to raise awareness, take mitigating actions swiftly, learn lessons at an organisational, team and individual level and put in place measures wherever we can to prevent re-occurrence and encourage continuous improvement.

4 - Number - and if recorded, the type - of personal data related 'incidents'.

See response to question three.

5 - The number of phishing emails reported by staff over the recorded last 12-month period.

I can confirm that we are withholding this information under Section 31(1)(a) of FOIA on the grounds that release would be likely to prejudice the prevention or detection of crime.

6 - The average click rates on simulated phishing emails for the last 12 months (if these are carried out and tracked).

Exempted under FOIA S31(1)(a).

7 - The number of devices that are running out of date software.

To provide this information would exceed the appropriate limit as set out in the Appropriate Limit and Fees Regulations, therefore this information is being withheld under Section 12.

8 - The number of devices reported as lost/stolen or unaccounted for over the last 12 months.

Exempted under FOIA S31(1)(a).

If you have any queries or concerns then please contact me. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or e-mail foi@nottsc.gov.uk.

Yours sincerely

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