

his matter is being dealt with by:

**Name Jilly Walden**

Reference: NCC-038368-19

T 0115 977 2788

E [complaints@nottsc.gov.uk](mailto:complaints@nottsc.gov.uk)

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**Nottinghamshire  
County Council**

24 June 2019

**Request for Information: Ref NCC-038368-19  
Corporate Debt**

Thank you for your request for information relating to corporate debt. I can now let you have the following information in response to the questions you raised.

- 1. What type of council are you – i.e. Unitary, District etc.** County Council.
- 2. Do you have a corporate debt team** Yes.
- 3. What categories of debt are collected** Statutory Debts (Care related charges) and Non Statutory Debts (Sundry Debts).
- 4. Do you collect debt on behalf of other councils or 3rd parties such as housing associations etc.** No
- 5. What systems are used for each** SAP ERP system
- 6. Do you employ internal enforcement agents, if so, how many** On the assumption that you are referring to Bailiff action, No
- 7. Do you utilise external enforcement agents via a 3rd party, if so when does their current contract end and when it does are you considering using internal enforcement agents** Contract with third party debt collection agency reviewed annually and includes Bailiff action where appropriate, no plans to introduce internally at present.

We hope this now satisfies your request, and should you have any further enquiries please do not hesitate to contact me directly using the contact details below. In addition and for future reference Nottinghamshire County Council regularly publish previous Freedom of Information Requests and answers on our website, [click here](#) to see the Disclosure logs.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the

Team Manager,  
Complaints and Information Team,  
County Hall,  
West Bridgford, Nottingham,  
NG2 7QP  
or email : [FOI@nottsc.gov.uk](mailto:FOI@nottsc.gov.uk).

Yours sincerely

Name : Jilly Walden  
Position: Complaints information and Mediation Officer  
Nottinghamshire County Council