

This matter is being dealt with by:

**Name Jilly Walden**

Reference: NCC-036711-18

T 0115 977 2788

E [complaints@nottscc.gov.uk](mailto:complaints@nottscc.gov.uk)

W [www.nottinghamshire.gov.uk](http://www.nottinghamshire.gov.uk)



**Nottinghamshire  
County Council**

**Request for Information: Ref NCC-036711-18**  
**Information requests received**

Thank you for your request for information relating to Information requests received. I can now let you have the following information in response to the questions you raised.

**1) The total number of Freedom of Information Act (FOIA) requests the council has received for each of the last ten years. Please note figures are only available from 2012, date ranges from 01-01 to the 31-12**

2012 – 836  
2013 – 993  
2014 – 1171  
2015 – 1118  
2016 – 1122  
2017 – 1179  
2018 – 1424

**2) The total number of WTE staff that have had to have been employed by the council with an FOIA remit for each of the last ten financial years.** I am unable to provide this information due to the number of restructures within the Council over the years. Freedom of Information work sits within the Complaints and Information Team and falls under a generic job role which deals with FOI, Complaints and Subject Access Requests. There are broadly, 5.8 Full Time Equivalent (FTE) staff members dealing with info requests on a regular basis.

**3) The dedicated budget provided for the FOIA department for each of the last ten financial years.** We do not have a budget solely for the FOI team, the team is situated in the complaints and information team and the budget will be for the whole team.

**4) The total percentage and number of FOIA enquiries answered within the 20 working day timescale for each of the last ten years (or for which figures are available) up to the end of 2018.**

2012 – 80% - 672  
2013 – 86% - 862  
2014 – 84% - 986  
2015 – 86% - 962  
2016 – 82% - 917  
2017 – 80% - 944  
2018 – 82% - 1177

**5) The total percentage and number of FOIA enquiries answered within 20 - 40 working days of receipt for each of the last ten years (or for which figures are available) up to the end of 2018.** Please note, we are only able to measure request that have been answered within the 20-day timescale or those over the 20-day timescale.

**6) The total percentage and number of FOIA enquiries that took longer than 40 working days of receipt to answer for each of the last ten years (or for which figures are available) up to the end of 2018.** Over 20 days, of the receipt date (which is all we can measure)

2012 – 20% - 164  
2013 – 12% - 129  
2014 – 11% - 164  
2015 – 12% - 134  
2016 – 15% - 175  
2017 – 15% - 177  
2018 – 12% - 184

**7) The total percentage and number of FOIA enquiries that were never answered for each of the last ten years (or for which figures are available) up to the end of 2018**

2012 – 0%-0  
2013 – 2%-2  
2014 – 2%-21  
2015 – 3%-22  
2016 – 3%-30  
2017 – 5%-58  
2018 – 6%-63

**8) The total number of FOIA requests where the council has issued a charge for the information in the last ten years for which figures are available.** None

**9) The total income received from FOIA charges imposed by the council for providing information for each of the last ten years.** £0.00

We hope this now satisfies your request, and should you have any further enquiries please do not hesitate to contact me directly using the contact details below. In addition and for future reference Nottinghamshire County Council regularly publish previous Freedom of Information Requests and answers on our website, [click here](#) to see the Disclosure logs.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the

Team Manager,  
Complaints and Information Team,  
County Hall,  
West Bridgford,  
Nottingham,  
NG2 7QP or email : [FOI@nottscc.gov.uk](mailto:FOI@nottscc.gov.uk).

Yours sincerely

Name : Jilly Walden  
Position: Complaints information and Mediation Officer  
Nottinghamshire County Council