NCC-042120-19 Blue Badge Software

Dear Requester,

Further to your request for information under the freedom of information act, please see below in response.

1. What is the name of the software you use? Northgate - BBCMS
2. If the software is developed in house, please let me know which software is it run on or designed via (eg, Access, Excel) – N/A
3. How much is the yearly cost, if developed in house please state - £17,000

We trust this now resolves your enquiry, however should you have any further queries please do not hesitate to contact me directly on the details below.

Nottinghamshire County Council regularly publishes previous FOIR, s and answers on its website, under Disclosure logs. (see link) http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/

You can use the search facility using keywords.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email complaints@nottscc.gov.uk .
Kind Regards

Complaints and Information Team
Nottinghamshire County Council
County Hall

Dear Sir/Madam

Happy New Year!

Under the FOI Act please can you let me know the following answers to my questions regarding the software your organisations uses to handle Blue Badges applications, appeals and general day to day management.

When I refer to Blue Badges I'm referring to the Blue Badge Scheme as listed here: https://www.gov.uk/government/publications/the-blue-badge-scheme-rights-and-responsibilities-in-england

1. What is the name of the software you use?
2. If the software is developed in house, please let me know which software is it run on or designed via (eg, Acess, Excel)
3. How much is the yearly cost, if developed in house please state

Thank you and if you have any questions please reply to my email and I'll get back to you.