

Dear

I am writing to you in reply to your Freedom of Information Act (FOIA) request to Nottinghamshire County Council. I have the following information.

Provide figures for the amount of applications for Blue Badges (to NCC) per annum (for the last 4 years);

the amount of complaints made to NCC in respect of Blue Badge applications per annum over the same period. This should include any complaint relating to any aspect of the Blue Badge service provided, regardless of the department involved.

Year	Blue Badge Volumes	Blue Badge Complaints
2015/2016	17650	16
2016/2017	15463	9
2017/2018	16044	5
2018/2019	19041	4

If you have any queries or concerns then please contact me. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or e-mail foi@nottscc.gov.uk.

Yours sincerely

John Allison
Information Officer
Chief Executive's Department
Nottinghamshire County Council
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Telephone: 0115 977 2788