

Dear

Thank you for your request for information about software systems/providers

I am pleased to be able to provide the following information in response to your questions

1. Which software provider does your LA use to manage National Client Caseload Information System (NCCIS) returns to DfE?

We use Cognisoft Insight

2. How much do you pay the software supplier annually for support and maintenance?

Our annual support and maintenance cost is £23,090.76

3. Is the solution hosted internally/locally or delivered as a SaaS cloud hosted solution?

The software is hosted on our own servers

4. When is the contract due for renewal and what notice period are you required to give?

Bi-annual rolling contract, current invoice runs to 30th Nov 2019. Notice period is 90 days

5. Does your system currently integrate with other children's services systems e.g. Education and Social Care case management systems?

No

6. Who is the contract manager responsible for market engagement when the contract ends?

Jennie Willock, Chief Financial Officer

I hope that you find this information to be helpful, however if you are unhappy with the way in which your request has been handled, then please email us at foi@nottsc.gov.uk quoting the reference NCC-038670-19 and we will be happy to review your request

With kind regards

Complaints, Information and Mediation Officer
Nottinghamshire County Council