

Dear

I am writing to you in reply to your Freedom of Information Act (FOIA) request to Nottinghamshire County Council. I have the following information.

*Has your local authority published (before 25 September 2019) a Care Leaver Offer as described by Section 2 of the Children and Social Work Act 2017*

Yes

*If the answer is yes:*

*can you please email me with a copy of/weblink to that Care Leaver Offer?*

<https://www.nottshelpyourself.org.uk/kb5/nottinghamshire/directory/landing.page?newdirectorychannel=12>

[https://search3.openobjects.com/mediamanager/nottinghamshire/fsd/files/local\\_offer\\_long\\_version.pdf](https://search3.openobjects.com/mediamanager/nottinghamshire/fsd/files/local_offer_long_version.pdf)

*can you please email me a copy of any plan you have developed to communicate that Care Leaver Offer to care leavers in your area?*

Prior to launch in Nottinghamshire, the Care Leaver Offer was shared with professionals, organisations, partner agencies (including the DWP, District Councils, Health, Education (including Universities), Prison Service, Probation, Youth Justice, etc.) in order for there to be a local knowledge around what was in the Care Leaver Offer and so this could be communicated to any Nottinghamshire Care Leavers presenting to their organisations. This was part of the ongoing development of the Care Leaver Offer as our partners have been included within the development and launch.

In addition, there was internal communication within Nottinghamshire County Council amongst the councillors/leaders, strategic management and within our Social Care Departments with a focus on our Looked After Children Social Workers and Leaving Care Personal Advisors as well as presentations at Team Management Briefings for other Social Care Departments including District Child Protection Teams, Family Support Services, Assessment Teams etc. countywide).

The planned launch had press coverage on local media (including TV exposure on BBC East Midlands Today)

<https://www.youtube.com/watch?v=VCjixoWRLs>

All 18-21-year-old care leavers in Nottinghamshire received information from the Personal Advisor in respect of the Care Leaver Offer, as well as this being considered within the Pathway Plan. They have access to the Notts Help Yourself website for quick reference and there is an app being developed in Nottinghamshire for future ease of access for young people. All young people were issued with a brief A5 booklet about the Care Leaver Offer with access to a printed version of the longer pdf document (link above).

The 21Plus Service is a new service in Nottinghamshire for those young people who are care leavers aged 21-24 (until their 25th birthday). The service offers advice, guidance and support under the extended duties of the personal advisor service and we have over 400 young people eligible to access this service.

We have actively contacted all young people sending them a letter and a booklet containing details of the Care Leaver Offer and the 21Plus Service, engaged with the Prison Service to identify any Nottinghamshire Care Leavers who may be in custody so that they have access to our support, advice and an accommodation plan for their release. In addition, we have actively contacted via phone, email, or visits those young people with whom we had not had contacted with before the extended service came into force.

At present we have made contact with 98% of our 21Plus cohort, with at least 2 contacts made this year and a 30% uptake in support from the 21Plus Service. We also have some more complex cases

remaining open to the Leaving Care Personal Advisor who are over 21 years but identified that they required consistency with their previous Personal Advisor.

If you have any queries or concerns then please contact me. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or e-mail [foi@nottscc.gov.uk](mailto:foi@nottscc.gov.uk).

Yours sincerely

John Allison  
Information Officer  
Chief Executive's Department  
Nottinghamshire County Council  
County Hall, West Bridgford, Nottingham NG2 7QP  
Telephone: 0115 977 2788