

This matter is being dealt with by:

**Name Jilly Walden**

Reference: NCC-038746-19

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**Nottinghamshire  
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Rasheed Ahmad

4A Westbourne Terrace Road

London

W2 6NG

Sent Via Email

31 July 2019

Dear Requester

**Request for Information: Ref NCC-038746-19  
Care providers**

Thank you for your request for information relating to care providers who operate in the Local Authority I can now let you have the following information in response to the questions you raised.

**1. A list of every care provider who operates in your Local Authority who is either on the framework or block contract or provides services under the auspices of spot contracts**

The following providers are on our Care Support an Enablement framework to provide supported living services.

Acecare 4 U Limited

Affinity Trust

Aspirations Care Limited

Autism East Midlands

Blue Sky Care Ltd

Choice Support

Community Integrated Care

Eden Supported Living Limited

English Rose Care Ltd

FitzRoy

Future Home Care

Heritage Care

JRH Support

Lifeways Community Care

Making Space

Mediline Home Care Limited

Metropolitan Housing Trust

Northern Life Care Limited (trading as ubu)

Nottingham Community Housing Association

Perthyn

Potential Ltd Trading as Potens

Quality Care (EM) Ltd

Real Life Options

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Complaints & Information Team, Nottinghamshire County Council,  
County Hall, Loughborough Rd, West Bridgford, Nottingham, NG2 7QP

Real lives  
Rehability Uk Community  
Royal Mencap Society  
Sanctuary Home Care  
Thera Trust  
Turning Point Services Ltd  
United Response  
Voyage  
VP Forensic Ltd

The following providers are providing residential or nursing care, or are registered on the Dynamic Purchasing System to be able to provide residential or nursing services for the age group listed.

Advanced Caring Limited  
Aspire Health and Care Limited  
Athena Housing and Support Limited  
Autism East Midlands  
Bank House Care Homes Ltd  
Barchester Healthcare Homes Limited  
Because We Care Ltd.  
Blue Sky Care Limited  
Bright Integrated Care Ltd.  
Broadoak Group of Care Homes  
Cabrini Care Limited  
Care Expertise Limited  
Care @ Rainbow's End  
Care in Mind Residential Services Ltd  
CAS Learning Disabilities Midlands Limited  
Chartwell Care Services Limited  
CIMA Care Consortium Ltd  
Clarendon Court Care Home  
Clearwater Care  
CCT Community Enablement Team  
Community Places Limited  
Consensus Support Services Ltd  
Countrywide Care Homes Ltd  
Parkcare Homes No 2 Ltd t/a Craegmoor  
Cream Care Group Limited  
Creative Care (East Midlands) Limited  
Crystal Nursing Services Ltd  
Cygnet Health Care Limited  
Oakview Estates Limited t/a Danshell Group  
Debdale Specialist Care Ltd  
Dimensions (UK) Ltd  
Dukeries Healthcare Ltd  
Eden Supported Living Limited  
Elysium Healthcare (Lighthouse) Ltd - formerly Lighthouse Healthcare Limited  
Exemplar Health Care Limited  
FitzRoy Support  
Framework Housing Association  
Future Health & Social Care Association CIC  
Hatzfield Care Ltd.  
HC-One Limited  
Heathcotes  
Hegarty Care  
Hennessy Living Group Ltd  
Heritage Care  
Hesley Group

Horizon Care Limited  
The Huntercombe Group Limited  
iBC Quality Solutions Ltd  
Innova House Health Care Limited  
Integrated Care and Support Ltd.  
Kisimul Group Ltd  
Leonard Cheshire Disability  
Lifeways Community Care Limited t/a Lifeways Rose Care and Support  
Lion Care Services  
Lowmoor Nursing Home Limited  
Loxley Health Care Limited  
Mauricare Limited  
MGB Care Services Ltd  
Milestones Care Limited  
Minster Care Management Ltd  
Nottingham Community Housing Association Ltd  
Options Group - Options Autism (2) Limited  
Orla House Limited  
Our House Waingroves Limited  
Acorn care and education - Pathway Care Solutions Group Ltd  
Pathfinders  
Portland (Specialist) College  
Potens - Potensial Ltd  
Precious Homes Limited  
Prime Life Limited  
Progress Adult Living Services LLP  
Quality Care (EM) Ltd  
Rainbow of Care  
Rhodsac Community Living Ltd.  
Royal Mencap Society  
Salutem LD  
Sanctuary Supported Living  
Scope  
SENAD - Winslow Court Ltd  
St Andrew's Healthcare  
Step Forward (Nottingham) Limited  
Sun Healthcare Ltd.  
The Disabilities Trust  
The Oaklands  
TracsCare - Accomplish Group Limited  
Turning Point (Services) Ltd  
Ty Gofal Limited  
United Response  
University Care  
Voyage 1 Limited  
Whitwell Park Care Home Limited  
Witham Valley Care Group - the Old Orchard  
Woodley House Limited  
Young Foundations Ltd  
Youthlinx Limited  
Runwood Homes Ltd

## **2.The procedure for getting care/supported living referrals? These can be in the form of a framework, spot contract and/or advertisement (pro contract, chest, etc.)**

### **Supported Living**

NCC currently has a core provider model in place for Care, Support and Enablement packages. Within the Care Support and Enablement contract there are 4 core providers. The core contract requires providers to pick up all current supported living packages for Adults aged 18-64 at the time of referral. There are occasional exceptions to this. An example could be where a service user cannot work with the core provider due to a previous history for example. To enable those packages to be procured there is a Multi-Provider Agreement (more commonly referred to as a Framework).

The Multi-Provider Agreement allows for the Council to call off support packages under Lot 1 (as described above) as well as a Lot 2 where the Council may seek to source a provider who can bring a housing solution along with the delivery of care and support. The Multi-Provider Agreement is listed on pro-contract under East Midlands tenders.

### **Residential and nursing care**

From August 2016 Nottinghamshire County Council changed the way it commissions Younger Adults (18-64) Residential Care Placements. Individual placement specifications are published via a Dynamic Purchasing System (DPS), allowing providers to submit a bid detailing how they intend to meet the needs outlined, and the proposed weekly costs.

The DPS enables the Authority to procure appropriate residential care services offering residential care or nursing services which promote independence and help people move into supported accommodation. The majority of work procured through the DPS will be placements for individuals. On occasions however the DPS may be used for other arrangements, for example to purchase a block of beds for emergency or respite use.

Providers must have experience of providing residential care services relevant to this DPS, be registered with the care regulator and must comply with the relevant regulatory standards. The provider list will operate electronically via the Due North procurement portal. The DPS will operate for a period of 10 years.

## **3.Number of approved providers on their Preferred Suppliers List (a preferred supplier's list is also sometimes referred to as the Framework)**

Supported living:  
As listed above in Q1.

Residential/nursing care:  
As of 25 July 2019, there are 90 providers registered with the Dynamic Provider List – Residential Care for Younger Adults

## **4.Amount of users under provision**

Supported Living – 1115 (this includes schemes and outreach)  
Residential – 529 (Long term care)  
Residential nursing – 78 (Long term care)

## **5. Amount of users under provision by age**

In order to answer this question please can you define what you mean by under provision by age? Do you want this in age groupings?

## **6.Amount of users under provision by need (L.D/M.H/P.D/Forensic)**

Supported Living – 1115 people

Listed under primary need, it should be noted many people have more than one need

Access and mobility 31  
Aspergers 63  
Hearing impairment 5  
LD 787  
Memory and cognition 3  
MH 222  
Visual impairment 4

Residential /nursing care – 607 individuals

Primary Support reason	Number of service users
Learning disability support	396
Mental health support	103
Physical support	80
Sensory support	3
Support with memory and cognition	25

## **7. Amount of users placed out of borough**

Supported Living – 10  
Res/nursing care – 130

## **8. Amount of users awaiting placement**

A waiting list is not held as service users need to have their needs met in a timely way.

## **9. Amount of users coming through transition due to age or illness over the next 12 months**

Until a person has been assessed we do not know whether they will require supported living or residential care (or something else) to meet their needs so the number of people cannot be provided in this way.

## **10. Who are the councillors who oversee adult services and health?**

Councillor Tony Harper is the Chair of the Adult Social Care and Public Health Committee. The Vice chairs are Councillor Boyd Elliott and Councillor Francis Purdue-Horan.

## **11. What is the range of Housing Benefit awarded (this is in regard to supported living only)?**

The County Council is not responsible for Housing Benefit. This is a District or Borough Council responsibility.

**We hope this now satisfies your request, and should you have any further enquiries please do not hesitate to contact me directly using the contact details below. In addition**

and for future reference Nottinghamshire County Council regularly publish previous Freedom of Information Requests and answers on our website, [click here](#) to see the Disclosure logs.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the

Team Manager,  
Complaints and Information Team,  
County Hall,  
West Bridgford,  
Nottingham,  
NG2 7QP

or email : [FOI@nottscc.gov.uk](mailto:FOI@nottscc.gov.uk).

Yours sincerely

Name : Jilly Walden  
Position: Complaints information and Mediation Officer  
Nottinghamshire County Council