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Your flexible way to travel by bus





including Newark, Bingham & Bottesford

Z5 - South Newark Zone

Nottsbus On Demand is a new service and we're here to help you every step of the way so give it a go and let us know what you think.

Your feedback will help shape Nottinghamshire County Council's future investment in bus services around Nottinghamshire.







For more information visit www.nottinghamshire.gov.uk/nottsbusondemand





T 0300 500 80 80

W nottinghamshire.gov.uk/

Transport and Travel Services, County Hall, West Bridgford, Nottingham NG2 7QP

Nottsbus on Demand o

e're Nottsbus On Demand!

It's time to tear up the timetable and try a new, more flexible way of travelling by bus!

Nottsbus On Demand is a flexible, on demand bus service being trialled in your area. You can choose the time you would like to travel by booking your journey through an easy-to-use app or by calling us on 0115 804 0404*.

Nottsbus On Demand doesn't have a fixed route, our buses can travel anywhere between bus stops and designated points within the South Newark Zone, where there is not already a scheduled bus service running. Our smart technology will match your journey with other customers travelling in the same direction so you can be picked up along the way.

With buses available to book Monday to Saturday between 9.30am and 2.30pm**, Nottsbus On Demand offers a flexible way for you to reach your destination. Whether you're travelling to work or planning a day out with family or friends,

our Nottsbus On Demand service will take you where you want, when you want.



Using the app to book a journey with Nottsbus On Demand is easy:

- Scan the QR code on the back of this leaflet to download the Nottsbus on Demand app from your smart phone's app store and click 'Get Started' to register your details. You'll also be asked to choose whether you want to pay for your journeys with a debit or credit card via the app, or with cash when you get on the bus. If you have a concessionary pass you can add this to your user profile under 'Special settings' in the app and then select 'Pay on board/ Concessionary pass' as your payment method. You can change these details or add a new payment method in the app at any time.
- When you're ready to book a journey, simply open the app and select how many people will be travelling on the 'passenger' section. On the 'schedule' section select your preferred pick up or arrival time, as this will let you make an advance booking. If you need to reach your destination for a specific time, we recommend selecting 'arrive by' when making your booking. Our clever app will then work out your estimated departure time. If the 'schedule' section is not amended, it will search for the next available bus for your journey.
- Proceed to selecting your pick-up and drop off points and the app will work out the bus stops or designated points that are closest to the locations you have provided. These may be a short walk so make sure you check the locations in the app.
- To confirm a journey simply click 'Book This Journey'. Then when it's time, make your way to your pick-up point and wait for one of our friendly drivers to arrive to take you to your destination. You can even track the progress of your bus via the app.

And, if you're travelling further afield you can use Nottsbus On Demand to connect to other public transport.

- * Phone line available Monday to Thursday 8.30am to 5pm and Friday 8.30am to 4.30pm. Phone line will be closed on bank holidays.
- ** Excluding bank holidays.







